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| Resume of Radhakrishnan Rajagopal **+91 7904885690/9940326156** |  |  |  |

* 11+ Years of experience in ASP.NET Web application Design, Development, Maintenance and Support
* Competencies:
  + Architecture Design, Microsoft Azure PaaS, DevOps, ASP.NET, MVC, SQL Server, Web API and EF.
  + Database Design, HLD to LLD, Azure AD Integration, OAuth and Security
  + Team Building / Leadership, Project Management on Web and Mobile applications
  + Test Driven Development Methodology, Agile, TFS, and Git
* Proficiency in SQL Server database design, Back-up and Restore, Stored Procedures, Performance tuning
* Hands on experience in Microsoft Azure - VMs, Web Apps, Source Control integration, Deployment Slots, App Settings, Web Jobs, SQL Azure, App Service Plan, Storage, Azure Functions, API Management, Pricing Tier, Kudu, Logs, Custom Domain Configuration, Load Balancer and IIS.
* Hands on experience in WordPress and Python Flask.
* Developed end-to-end scalable, robust, easy to fix/support and security enabled web applications.
* Presentation, Live Demo and In-house training to Employees and mentoring teams for better productivity. Keen to learn technologies.

**Work Summary:**

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| **Designation** | **Company** | **Place of Work** | **Period** |
| **Technical Architect** | **Johnson & Johnson IT Services** | **Bangalore, India** | **Aug 2020 – till date** |
| Associate Architect | Microsoft Global Delivery – Payroll: Affluent Global Services Pvt Ltd | Hyderabad, India | Mar 2018 – Oct 2019 |
| Tech Lead | I7 Consultancy Services India Pvt Ltd | Bangalore, India | May 2017 – Nov 2017 |
| Tech Lead | Hexon Global Software Services Pvt Ltd | Chennai, India | May 2016 – May 2017 |
| Sr Analyst | UST Global Services Pvt Ltd | Bangalore, India | Mar 2015 – May 2016 |
| Technical Lead | Aditi Technologies – Payroll: USSG | Bangalore, India | Jul 2014 – Mar 2015 |
| Sr. Team Lead | [EC Group Datasoft Pvt Ltd](http://ecgroup-intl.com/) | Chennai, India | Jan 2007 – Nov 2013 |
| Sr. Executive – Infotech | [TAFE Access Limited](http://www.tafe.com/) | Chennai, India | May 1993 – Dec 2006 |
| Sales Admin Asst | [Cavin Kare Limited](http://www.cavinkare.com/) | Chennai, India | Dec 1990 – Apr 1993 |

**Aug 2020 – Till date**

**Johnson & Johnson, IT Services, Bangalore, India**

Successfully rolled out a new project on Digital Link solution as per GS1 Standards for Health Care products. Converted HLD (based on brainstorm session) to LLD, Architecture Design, SQL Server Database Design, .NET Web API 2 with Entity Framework and LINQ, Python Flask with OAuth, Azure AD configuration, VMs, Load Balancer and IIS, Deployment to Azure Apps, Team Management, Agile, Jira and Branching Strategies.

**March 2018 – Oct 2019**

**Microsoft Global Delivery, Hyderabad, India**

Tools and Technology: ASP.NET 4.5, MVC 5.0, Azure PaaS, SQL Server 2018, Web API, JQuery, TypeScript, Kendo UI and TFS on Agile methodology.

Worked on Audit Tool and Methodology applications in regard to Maintenance and Support for MS client Grant Thornton International (GTI). Having excellent knowledge on the project and fixing issues (SEV A and B+) efficiently on the call in a timely manner with users from different regions – US, Canada, UK, APAC, etc. Also, worked on RCA document preparation, Change Requests with SQL Query to execute in Azure Database, Remedy tickets monitoring, Bug fixes and enhancements, peer review, Branching Strategy, Shelvesets, Merging Changesets on TFS.

**May 2017 – Nov 2017**

**Cunesoft GmbH**

Technology: Azure SQL, Document Db, Azure Storage, WebJobs, .NET, Kendo UI and JQuery.

Product based Company on Regulatory Management for Drug and Pharmaceuticals. Development of new features, enhancements and support production applications in Azure.

Implemented Ping Identity for the clients.

**March 2016 – May 2017**

**Client: WickedMondays, India**

Worked on Web APIs for Mobile app development, Azure Document Db, Azure Storage and Deployment slots.

**Client: Kellstrom Defense, CA, United States**

Developed SharePoint intranet application and Subsites using Microsoft Office 365.

**Client: Compas Technology, CA, United States**

Developed messaging SDK that will help in sending emails and calendar invites over the Exchange hosted and on-premises installations, Office 365, Gmail (Public) & Google Enterprise Apps.

* Azure Active Directory configuration
* Ability to retrieve contents of a user’s inbox
* Ability to retrieve the calendars of an account (user, resource, etc), create new one time & recurring entries in the calendar & implement a push notifications retrieval framework for Exchange hosted and on-premises instances & Office 365 platforms to retrieve details about mail, calendar, and free / busy events
* Unit test cases for the SDK.

**Client: Parsons, NY, United States**

Tools and Technology: ASP.NET 4.5, SQL Server 2014, Web API, JQuery, SharePoint and Kendo UI on Agile methodology.

Developed SharePoint 2013 application to allow users to submit the applications owned by the Company and accessed by its hierarchy of Applications, Services, and Service Lines. The existing SharePoint resources are being used for Lookup by way of Rest/Get methods.

This application has the capability of

* Schema based database model for easier migration in the future, search, filtering and sorting.
* Notification framework is used to send Email notification to all the users of the application.
* Versioning/Auditing is also maintained and tagged with services to enable the user to get complete history about the applications and services.

Configured an application in AWS OpsWorks, created cook-books and uploaded thro Buckets.

**March 2015 – May 2016**

Dell India Pvt Ltd, Bangalore

Tools and Technology: ASP.NET 4.5, WCF 4.0, Oracle 11.5, Web API on Agile methodology.

Working as an Individual Contributor with Local and US team members on Cart and Quote Service application which deals with Quote Operations and Shopping Cart with various inter-related Service APIs.

Root cause analysis and issue fixes, production launch support, sanity check in all 16 VPods during prod launch.

**July 2014 to March 2015**

**Client: Xplore Markets, London**

Tools & Technology: ASP.NET MVC, SQL 2012, Mongo db, Web API, OData 4.0, JQuery, Kendo UI, Windows Azure, VS 2013, Git, and JIRA in Agile methodology.

XMRE is a product (SaaS) designed by XploreMarkets focused on addressing inefficiencies within the European Commercial Real Estate Market. It does so by connecting property, traditional bank lending, capital markets and participants.

**Dec 2013 to May 2014**

Project Management for a startup

* Implemented Agile Process methodology and Estimation technique across all the team of IOS, Android, Web development.
* Implemented Source Safe (TFS) and Task Management tool for efficient tracking.
* Database design & WCF Projects for IOS, Android and Windows Phone 8 applications. WCF Projects on Restaurant Ordering, Retail Store, Leather Processing, and Job Work using EF and LINQ.

**Mar 2011 to Nov 2013**

Technical Lead

**Client: ParishSOFT LLC, MI, United States**

Tools & Technology: ASP.NET, C#, .NET 4.0, SQL 2008, DevExpress, JQuery, Ajax, CSS, WCF, XML, VersionONE and TFS.

Worked on Parish Suite consisting of Family Directory, Ministry Scheduler - Track Ministries and Volunteers, Offering and Pledges.

**Jan 2007 to Jan 2011**

**Client: New York City Department of Education, NY, US**

Tools & Technology: ASP.NET, C#, VB.NET, SQL Server 2008, Ajax, XML, TFS, Javascript, Reporting Services, Web Services and .NET Framework 3.5.

**Impartial Hearing Office**

* Impartial Hearing Officers scrutinize the cases filed by the Parents regarding special education provided by external service providers.
* Issues raised at hearings include but are not limited to evaluation, educational placement or provision of a free appropriate public education to children with disabilities (ages 3-21).

**WebBilling Overpayment**

* Overpayment is the system directly connected to Payroll process to recover the amount over paid to employees.
* Role based authorization to users to create new billing, approval, invoicing, payments, user management, outstanding reports and email notification, Payment history, tracking notes, documents are the major functions.

**Welfare Benefits**

* Developed a Web Application using Third party tool of Hostbridge which acts as a transport layer to access and manipulate DB2 (Mainframe) data from Web and vice-versa.
* Advantages – The data can be accessed through Mainframe GUI as well as Web Application

**Breakfast Program**

* Providing Breakfast and Lunch to Students at subsidized rates.
* Application processing for each student including submission and approval
* Ordering based on the requirement of the day

**Project Name : eCafe – EC Group Datasoft Pvt Ltd**

* Intranet application to have updated information about the activities of the Company.
* Maintain updated information on Employees about their Technology, Education, Certification, Projects and domain, etc
* Daywise Attendance for a given period – In and out timing linked to Employee swipe card reader data
* Leave application process including Leave Request, Approval/Rejection, Leave History, Email notifications to the concerned, Reports for payroll processing, etc
* Employees can submit hours worked against the tasks and get a report for each week.

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| **Project Name : Medical Transcription – EC Group Datasoft Pvt Ltd** |  |

* Automation of medical transcription documents
* File allocation, back to submission, Errors marked by Quality team, Error/Line count and salary calculations.
* Role based authentication, user management
* MIS Reports

**May 1993 to Dec 2007**

**TAFE Access Limited, Chennai**

**Roles and Responsibilities:**

* Lead a five member team in developing in-house Software applications – Client Server & Web Application for both Manufacturing, trading and retail businesses of the Company.
* Installations of Oracle and SQL Server for Principal CRM/Accounting packages and query (SQL, SPs and PL/SQL) the DBs to get customized reports. Worked on Intranet ASP application using Oracle and ODBC.
* SDLC – Requirement / System Analysis, Design, Development, Testing, Training, Implementation, Maintenance & Enhancements.
* Reporting to CEO and Director.
* Supervision of Corporate Policies on network access for all users and report abuses to management immediately.
* MIS Reports
* Ensuring the integrity and security of the Company's information & resources.

##### Academic:

Master of Computer Applications

Graduated from Tamil Nadu Open University.

**Personal Details:**

Name : Radhakrishnan Rajagopal

Passport # : P0883598 (valid up to 2026)

Mobile # : +91 99403 26156

EMail : [arradhakrishnan@gmail.com](mailto:arradhakrishnan@yahoo.com)

Residence Address : S1, C Block, Fortune Park, 45 North Park Street,

Venkatapuram, Ambattur, Chennai 600 053