***Rajeev Kumar***

 ***rajeev.kumar3105@gmail.com***

 **Mob: +91 8860235718**

**PROFESSIONAL SUMMARY**

A responsible and experiences Software Engineer with the great ability to support the server 24 \* 7 with the full efficiency and dedication. Having Good Experience in PL/SQL. SQL and Unix Shell Scripting Also, great understanding of the issues related to the hardware and Software with the prefund ability to resolve the issues and problems. 5 yrs. of experience in supporting and development of Pl/SQL programming and Unix shell scripting. Provability to be a strong professional with knowledge of the new technologies and advance application.

 **CORE COMPONENTS: -**

Unix/Solaris: Shell Scripting.

Oracle: SQL, PL/SQL

**EXPERIENCE & TECHNICAL SUMMARY**

* Having 5 yrs. of excellent hands-on experience in PL/SQL, SQL, Oracle 10,11G, UNIX SHELL SCRIPTING and fault-finding skills with Telecom and Banking domain.
* Extensive experience in Oracle RDBMS design and developing (Stored Procedure, Function, Triggers, Packages, Cursor, variables…) using SQL and PL/SQL.
* Proactive, with excellent organizational and analytical skill that adds value to a professional environment. Self-motivated with natural leadership traits skills.
* Skilled on Performance Tuning by using Optimization Technique Explain Plan.
* Working Knowledge in data loading from external files/DB by using SQL \* Loader, External tables, import/export utilities and DB links.
* Knowledge on Collections, Record types, Bulk collect and V-arrays.
* Expert in Debugging & Troubleshooting on Unix platform.
* Hands on Experience in SQL& PL/SQL (Production support & Development).
* Hands on Experience in tools like SQL developer & Toad.
* Experience in Analysis, design, Requirements Gathering, Production support, performance Tuning and maintenance of databases and Queries Optimization using Explain Plan.
* Hand of Experience un Unix shell scripting, telnet, sftp, ftp, scp, netstat.
* Experience in writing complex Joins and Subqueries **i**n SQL.
* Hands on Experience in scheduling jobs through Crontab.
* Knowledge about Sed and Awk scripting.
* Experience of Linux/Unix Shell Scripting using multiple (SH, BASH, KSH)
* Good Understanding of UNIX Architecture.
* Able to identified system level issues (like memory, I/O, load average, disk usage etc.)
* Familiar with backup of file systems of UNIX (Solaris) Using tar, zip etc. and to automate Backup through shell script.
* Knowledge of scripting loops (while, for, until) and use of logical operators.
* Managed team associates and delegated work to the team members, monitoring team performance through timely feedback and ensured overall team productivity and quality.
* Scheduling, monitoring and testing of batch jobs and reports.
* Managing Incidents/ Service Requests/User Access Requests End to End and associated activities within agreed SLAs.
* Performing routine checks and preventative application maintenance.
* Daily reporting to team and senior operators on the completion of operational processes.

**Technical Expertise**

* Operating system: Unix (sun Solaris), Linux, windows 7/vista/xp-98
* Languages: SQL, Pl/SQL, c, Unix Shell Scripting
* RDBMS: Oracle 10g,11g Database
* Network services: ftp, telnet, sftp, Scp
* Unix backup tools: tar, dd, at, crontab.
* Tools Utilities (oracle): Sqlplus, SQL Developer, Toad, putty, WinSCP
* Hardware: Intel PC, SunSparc Workstation.
* Ticketing Tool: Remedy

**Technical Qualification**

Oracle Database Certified SQL Expert (**ODCSE**)

Oracle Certified System Administrator (**OCSA Part 1**)

Oracle Certified System Administrator (**OCSA Part 2**)

Oracle Certified Associates (**OCA**)

**Academic Qualification**

BCA from Calorx Teachers’ University with 66% Marks in 2012.

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|  **Organization** |  **Duration** | **Client** |
| O2F INFO SOLUTIONS PVT. LTD.ALCHEMY TECHSOL INDIA PVT. LTD.GAMBIT SOLUTION PVT. LTD. | SEP-2017 To TILL DATEFEB-2015 TO MAY-2017JAN-2014 TO JAN 2015 | WIPRO LIMITEDIBM INDIA PVT. LTD.AIRCEL INDIA PVT. LTD. |

**Project Details:**

**Project 1: -**

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| Organization |  O2F INFO SOLUTIONS PVT LTD. |
| Project name | Bharti Airtel India Pvt. Ltd. |
| Duration | Sep-2017 To Till date |
| Application Name | CP: Campaign Processor |
| Client | WIPRO LIMITED |
| Role | Development, Support and Maintenance |
| Skills Used | Oracle, PL/SQL, UNIX |
| Tools | SQL LOADER, TOAD, Putty, Winscp404, Fil zilla |
|  Campaign system handles all campaign activities for Airtel India, which includes target base generation for campaigns, recharge tracking, conversion and fulfillment/crediting extra benefit to users. Campaign Application consists DFE (Data fusion Engine), CP (Campaign Processor), Communication Manager, ACG.DFE is data warehouse application, works as downstream for systems like MIS, EDW, ODS. Data is received in the form of the files and then loaded in Greenplum Database (based on Postgres opensource). CP or Campaign Processor works as CPU for Campaign system, target base generation, loading, recharge tracking and conversion is done by CP.Communication manager is gateway between CP and SMSC for target base messaging. ACG works as gateway between CP and IN (intelligent network) to provide benefit to converted users. System also includes monthly, MTD, and day wise reports for Business (Airtel Corporate team). |
|  **Responsibilities and Contributions*** Gathering the requirements from the business users and analyzing them to implement.
* Worked as a Team Member, responsible for developing features and debugging the issues raised by the customer.
* Working upon production incidents, analyzing & resolving them.
* Working on Change / Business Requirements.
* Used the Procedures, Functions, Views, Packages, Triggers, and Indexesetc. to fulfill the business requirements.
* Ticket Handling and Bug Fixing.
* Coordinated with DBA to Improving Database Performance.
* Manually tested the modules and deployed it on test server for UAT testing after successful completion of UAT, Same will be deployed on Production server.
* Design and Prepare the document like User Manual, Operation document.
* Structuring and Database designing of project modules.
* Involved in migration activity for application, Same will be deployed in Production server for all circles.
* Support for SIT/UAT during release.
* Providing support to Operations Team.
* Enhancement of current functionality to improve system performance.
* Writing complex Oracle SQL queries as per Application requirement.
* Used SQL\* Loader to load data into different tables.
* Client interaction with respect to delivery and deployment.
* Performance tuning of the application programs using Explain plan.
* Creating Unix shell scripting as per business requirements
* Debug production issues. Interact with users to understand underlying problems, recommend and implement corrections, suggest best practices.
* Solving Production Issues and Handling the issues on priority basis.
* Database related Activity like database maintenance activity, purging activity, migration activity which performs with DBA team.

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**Project 2: -**

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| Organization ALCHEMY TECHSOL INDIA Pvt. Ltd.  |
| Project name | Idea Cellular India Pvt. Ltd. |
| Duration | Feb-2015 To May-2017 |
| Application Name |  FTA: First Time Activation |
| Client | IBM India Pvt. Ltd. |
| Role | Development, Support and Maintenance |
| Skills Used | Oracle, PL/SQL, UNIX |
| Tools | SQL LOADER, TOAD, Putty, Winscp404, Fil zilla, golden gate |
| FTA is First Time Activation Process for Prepaid SIM Activation for India. Following are the module: 1) Activation Process 2) GUI for Sales Hierarchy 3) SMS Reports 4) GUI Transactions Report s 5) Resubmit Functionality. FTA is having both front end part as well as back end processes which are doing process of SIM activation.**Activation Process:** This module is doing Activation of prepaid SIM for Idea across India.It contains different processes such as SIM and MSISDN validation, user document verification etc. **GUI for Sales Hierarchy:** This module is used to access the Business Hierarchy starting from Retailer to Nation Head.**SMS Reports:** Provides information to the Higher-level entity about the work done by Lower level entity in Hierarchy of Idea. **GUI Transactions Report:** Provide the information to Business in .csv format about the Current state of the Activation process.**Resubmit Functionality:** Provide the functionality to OPS team so that they can resubmit the Retailer request which is pending due to some network element issues. |
|  **Responsibilities and Contributions*** Gathering the requirements from the business users and analyzing them to implement.
* Working upon production incidents, analyzing & resolving them.
* Working on Change / Business Requirements.
* Ticket Handling and Bug Fixing.
* Debug production issues. Interact with users to understand underlying problems, recommend and implement corrections, suggest best practices.
* Solving Production Issues and Handling the issues on priority basis.
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**Project 3: -**

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| Organization GAMBIT SOLUTION PVT. LTD.  |
| Project name  | Aircel India Pvt. Ltd. |
| Duration | Jan-2014 To Jan-2015 |
| Application Name  | PIP: Prepaid Invoice Printing |
| Client | Aircel India Pvt. Ltd. |
| Role | Development, Support and Maintenance |
| Skills Used | Oracle, PL/SQL, UNIX |
| Tools | SQL LOADER, TOAD, Putty, Winscp404 |
| PIP application generates invoices for prepaid subscribers as per their demands or toresolve billing related complaints of subscribers.They having export option to get extract up to 6 months of data will help them to reduceaverage handling time of complaints and greater customer satisfaction.Following two types of invoices generated using this application:1. PDF Invoice (Month wise invoice generated)2. XLS Invoice (Date range between last 3 months).**Achievements:** Received various appreciation mails from client for fulfillment of their requirement with in time frame with less issue.Achieved the high appreciation from Clients for given support and commitments. **Responsibilities and Contributions*** Gathering the requirements from the business users and analyzing them to implement.
* Working upon production incidents, analyzing & resolving them.
* Working on Change / Business Requirements.
* Ticket Handling and Bug Fixing.
* Debug production issues. Interact with users to understand underlying problems, recommend and implement corrections, suggest best practices.
* Solving Production Issues and Handling the issues on priority basis.
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**Personal Details**

Name: Rajeev Kumar

Gender: Male

Languages Known: Hindi, English

Marital status: Married

Current Company: O2F INFO SOLUTIONS PVT LTD.

Client**:** WIPRO LIMITED

Notice Period: Immediate

Current Location: Noida

**Declaration:**

I hereby declare that the above information furnished are true to the best of my knowledge and belief.

 (Rajeev Kumar)