

**Bhagyashri G. Pawar**

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**CAREER OVERVIEW:**

* 2.5 Years of Cross cultural Experience in Software and Support.
* 1 Year of experience in salesforce.com as Administrator.
* Salesforce – Liferay Integration
* Having good knowledge of Custom Objects, Relationships, Validation rules, Workflow Rules, Record Types, and Page Layouts.
* Good knowledge with providing security controllers to users by using Profiles, Roles, Permission Sets and OWD setting.
* Good knowledge of Visualforce Pages, Apex Controllers &Triggers.
* Highly motivated and enthusiastic team player.
* Excellent presentation and interpersonal skills who can also work independently in a challenging and cross-platform environment and have a zeal to learn new things.
* An effective communicator with exceptional analytical, inter-personal and problem solving skills and proven abilities in training & mentoring.
* Strong work ethics like positive attitude and dedication.

**EDUCATION:**

* Completed Bachelor of Engineering (I.T) from Pune University 2014 with first class 61.86%
* Higher Secondary Certificate (H.S.C) ,2010,with 68%
* Secondary School Certificate (S.S.C) ,2008 with 86.15%

**PROFESSIONAL EXPERIENCE:**

* Working as Salesforce Administrator for Cymetrix Software Private Limited March 2018 to Feb 2019.
* Worked as Technical Support Engineer for Brown Forest from September 2016 to February 2017.

**RESPONSIBILIES:**

* User / Security and Access - User provisioning, License management,
* Profile setup administration and maintenance.
* Customization of standard objects, Custom object design and creation.
* Security, Page layout design, Record type creation and maintenance.
* Primary system administrator and application configuration expert for Salesforce.com.
* Develop reports and processes to continuously monitor data quality and integrity.
* Build and maintain workflow and validation rules, customization of page layouts and record types.
* Build and maintain user roles, security profiles, access rights and hierarchy structure.
* Work with SFDC core team in analyzing current business processes and provide improvement recommendations.
* Good experience in loading data using DATALOADER.

**Work History**

**Project Name: Sales Cloud Management**

**Client: Confidential**

**Role: Salesforce Administrator**

**Platform: Salesforce CRM Platform, Force.com**

**Project Type: Implementation and Support**

**Project Description:**

* A simplified platform to track the leads of the client.
* Tracking and storing of IP address of lead from different Salesforce forms.
* Events tracking of lead using dashboard, reports.

**Responsibilities:**

* Customized logic on Standard Object using Process Builder
* Performing the role of Salesforce Administrator
* Implemented different rules and assignments as per the requirements.
* Created Custom fields various relationships of business object.
* Updated page layouts, search layouts, record types.
* Customized page layouts for Salesforce.com Standard Objects.

**Project Name: Salesforce to Liferay Integration**

**Client: Confidential**

**Role: Salesforce Developer**

**Platform: Salesforce CRM Platform, Force.com, Eclipse IDE, Liferay CE Portal**

**Project Type: Implementation and Support**

**Project Description:**

* A simplified platform to track the leads of the client.
* Tracking and storing of IP address of lead from different Salesforce forms.
* Events tracking of lead using dashboard, reports.

**Responsibilities:**

* Implemented Customized Portlet for Liferay as per the requirements.
* Fetched Data from Salesforce to Liferay.
* Implemented different rules and assignments as per the requirements.
* Created Custom fields various relationships of business object.
* Updated page layouts, search layouts, record types.
* Customized page layouts for Salesforce.com Standard Objects.