**Objective**

Seeking a challenging position in Scrum Master in a reputed Organization, where my skills and my education background can add value to the growth of the organization.

**Summary**

* I do have SAFe experience of 2+ years.
* Refining the product backlogs
* Will provide the PI progress in ART meeting with leadership and stockholders.
* Organized and facilitated project planning, daily stand-up meetings, retrospectives, reviews
* Successfully completed couple of PI’s
* Attending the SOS and understand the dependencies and plan effectively for the PI.
* Tracking the progress of sprints in dashboards (PI status, Sprint status, Burndowns, etc.)
* Provided all support to the team using a servant leadership style whenever possible, and led by example
* Removed impediments by finding the right personnel to remove the impediment
* Took responsibility of delivery and management of the tasks
* Managed and coordinated with the offshore team for completion of project tasks
* Coordinating with product owner for the user stories on priority.
* Good in planning and prioritizing while working on multiple activities/projects
* Using JIRA/AZD as agile project management tool.
* Liaise with onsite counterpart in gathering project requirement and work closely with onshore counterparts in delivering projects
* Understand project/ technical requirement and work with onsite team and Developers to address ambiguities in requirements
* Mentor development team on agile process and help them to solve their technical/functional queries
* Escalate issues/risks to off-site Project manager and on-site Development Manager

**DomaiN**

* Banking, Healthcare, Manufacturing, Waste Management, Retail and Finance

**Employment History**

|  |  |  |  |
| --- | --- | --- | --- |
| **Name of the Company** | **Designation** | **From** | **To** |
| RealPage | Scrum Master II | April 2020 | Till Date |
| NCR Corporation, Hyderabad | Software Engineer II | July2016 | April 2020 |
| GAVS Technologies Pvt. Ltd., Chennai | Senior Associate-Testing | August 2013 | June 2016 |
| BitraNet, Hyderabad | Senior Test Analyst | April 2010 | August 2013 |

**Skills Sets**

**Project Management tool** **:** Jira, TFS(Azure Devops)

**Platforms** **:** Windows, Linux, Windows Phone 7, Kubernates, IBM Websphere

**Databases**  : Oracle, SQL

**Test Management tools :** HP Quality Center

**Configuration Management** **:** Microsoft Visual SourceSafe

**Work Experience**

Project Title **– Vendor marketplace & Automated invoice processing**

**Organization** **:** RealPage India in Hyderabad **April 2020** **to till date**

**Description :**

Vendor Marketplace application is about the searching the vendor for any kind of services they provide. In this application we can find the vendor for all our requirement.

Automated Invoice Process is about it will generate the invoices using our application where we try to reduce the manual effort.

Project Title **– APTRA Passport**

**July 2016 to April 2020**

**Organization** **:** NCR Corporation in Hyderabad

**Description :**

This APTRA Passport application is related to the banking application. Where we can create the customers and their corresponding accounts for respective branches. And we mostly work on the customer enhancement and for few customers we give the customized functionality in the application.

Project Title **– SILOS**

**July 2015 to June 2016**

**Organization** **:** GAVS Technologies Pvt. Ltd. in Chennai

**Description :**

Stericycle is a global company focused on helping business protect people and brands, promote health, and safeguard the environment. Stericycle’s business in Latin America (LATAM) – is primarily focused on providing integrated solution on medical waste, cost effective hazardous & pathogenic waste recycling services (hospital and industrial) and strategies for resource management to a wide range of industries.

Project Title **– TABLETPCR/ Webpcr**

**August 2013 to July 2015**

**Organization** **:** GAVS Technologies Pvt. Ltd. in Chennai

**Description :**

**ePCR** suite from **ZOLL** is the most powerful and comprehensive **electronic patient care reporting solution**. **WebPCR** is the **web based application** of this suite. This application allows medical institutions to simplify the data collection, improve access to information and enhance operational efficiency.

Project Title **– E Delivery**

February 2012–August 2013

**Organization** **:** BitraNet in Hyderabad

**Description :**

The eDelivery Project is the foundation project for software delivery and license management. The eDelivery system is the new Software download infrastructure to be used for electronic order fulfillment. Software Orders i.e. Software images, Software License Documents, Software License Keys are delivered to the customer through the eDelivery services. The customer gets notified with an email that contains an URL, he/she can login and download the Software License documents, Software License Keys, Software Images information online. The Cisco B2B is responsible for handling the Data transformation from to the standard PIP formats. eDelivery System is being designed to reduce the excessive cycles involved while fulfilling the Software orders. The eDelivery System provides the capability for the customers to download the Software Images, Software license keys and Software license documents online on 24/7 basis.

Project Title **– Search and Navigation, Marks & Spensers**

November 2010–January 2012

**Organization** **:** BitraNet in Hyderabad

**Description :**

In the current website, we treat navigation and search functionality as two separate things. The new search & navigation solution will allow products to be searched for, or navigated to, by attributes which we have assigned to products. Allowing customers to find the products they are interested in, by the features that are most important to them. In the current system, if a customer wishes to buy a shirt, they can navigate to (or search for) *shirts* and then browse the available shirts by brand or style. However, on finding a shirt that they like, they could find that we don’t have the item in their size in stock.

Project Title **– Western Union Money Transfer**

April 2010 - October 2010

**Organization** **:** BitraNet in Hyderabad

**Description :**

Translink is a Client-Server architecture based application, by which money can be send and received by individuals worldwide. Western Union has Agents all over the world that uses this application. Translink has much functionality such as Send Money, Receive Money, Quick Collect, Quick Collect Barcode, and Tools. An individual who wants to send money can go to one of the Western Union Agent, where the Agent will accept the Sender /Receiver information and the amount. A tax will be calculated and added in the Send amount a request will go to Tandem (Server), which will reply back with a MTCN (Money Transfer Control Number).

**Roles and responsibilities**

* Facilitated sprint planning, retrospective and sprint demos
* Helped team to solve problems rather than provide solutions
* Organized and facilitated project planning, daily stand-up meetings, reviews, retrospectives, sprint, release planning, demos, and other Scrum-related meetings
* Provided all support to the team using a servant leadership style whenever possible, and led by example
* Removed impediments by finding the right personnel to remove the impediment
* Took responsibility of delivery and management of the tasks
* Tracked and effectively communicated team velocity and sprint/release progress to all affected teams and management
* Updated Agile tracking systems to provide transparency on product and sprint backlogs
* Worked with the Scrum Team and the Product Owner to negotiate the minimum viable product for delivery
* Analysis and Understanding of the complex Requirements
* Raising queries/ambiguities after the requirement-study to client through onsite coordinators
* Planning for Test Execution activities to accomplish tasks on daily/weekly basis
* Reporting metrics/status reports for Test Execution phase on daily/weekly basis
* Database testing using SQL Query
* Smoke verification
* SQL query: test Cases were associated with SQL Queries that helped the developer identify and resolve the issues effectively

**Achievements**

* Awarded as **Star of the Month** in GAVS Technologies Pvt. Ltd.
* Awarded as **Best Performer** in BitraNet.

**Personal Profile**

Date of Birth : March 22, 1986

Marital Status : Married

Languages known : English, Telugu, Hindi

**RAghu kumar yerra**