**Kosuru Dinesh (MBA-Marketing & Finance)****Email ID**: kosuri.dinesh@gmail.com

**Designation**: Senior Process Associate (Analyst) **Ph. +91-**9966563957

I have 6+ years IT experience and I am working as a **Business Analyst** from past 2 years dealing with different clients across various Domains like Telecommunication, Insurance and Banking in IT Industry. I have a strong experience in Business requirement analysis, creating workflows & prototypes, creating detailed design documents and functional testing, giving demos on Product enhancements and have strong analytical and problem solving skills with proven track record in handling quality deliverables in Agile and Waterfall model.

Worked as analyst for life insurance payments authorization and recognized as quality analyst to check efficiency and effectiveness. AML investigator trained in all aspects of financial investigation to prevent fraud money-laundering and identity theft activities and losses. Successful at identifying suspicious activity by employing results-focused problem-solving techniques.

Worked as customer service officer in Axis bank for handling cash transactions, customer requests and other banking operations.

TECHNICAL SKILLS

* Software Languages : Concepts of JAVA.
* Operating System : Windows XP.
* MS Tools : MS Excel, MS Word & MS Visio.
* RPA Tools : Blue Prism v6.4
* Requirement Management Tools : JIRA & Rally
* Testing (Manual & Automation)
* Finacle Tool (Core Banking Solution)
* Cash Management Service (CMS)

CERTIFICATIONS & TRAININGS

**TCS Internal Certifications:**

* Blue Prism
* Work Fusion RPA Express

**EXPERIENCE at Tata Consultancy Services (5 years):**

**Project 3:**

**Business Analyst/Solution Designer/Developer:**

* Coordinate with Project Manager to determine Goals and Objectives of the Business and document the Business Problems and challenges in Project Charter.
* Coordinate with Project Manager for Resource planning and Estimations of In-scope Business processes.
* Regular interactions and conducting working sessions with Stakeholders, Business SME's to understand the current Business process and draft Business requirements as part of Discovery phase.
* Understand the Business requirements and gather Functional Requirements from Stakeholders, Business SME's and design the workflows, prototypes of the current process.
* Good at understanding of Work instructions document, FRQ, Process requirements, Process Design Documents, Process metrics and Technical Design Documents on Automation space.
* Worked as a solution designer expertise in finding multiple solutions and developer for complex BOTs.
* Give Design walkthrough’s to Development team and ensure all the Business and Functional Requirements are met.
* Knowledge on automating different types of applications like SAP, network, web based, Multi-Bot architecture, APIs etc.
* Worked as developer for multiple bots to update the changes and other requirements in Blue prism.
* Do a Functional Review of all the requirements at sprint level after development.
* Write UAT test cases and get it reviewed by Business users.
* Participated in Go-Live activities.
* Quick Learner, Proactive, Versatile, Good interpersonal skills, commitment and result oriented.

**Project 2:**

**Analyst:**

* 1.5 years in authorizing premium, loan and other life insurance related payments based on the customer requests.
* I used to handle the payments which are based on monthly, annually, semi-annually, quarterly.
* I used to handle the check-O-matic payments, DOT riders, premiums paid using loan, additional premium payments.
* I used to pay the premium payments by directly authorizing the customer bank accounts.
* Recognised as quality checker in which I used to check the effectiveness and efficiency in premium payments and other life insurance related payments.
* I used to check the AWF and mainframe to generate the reports to the higher officials.

**Project 1:**

**AML Analyst:**

* 1.6 years worked as L1 investigator on Anti-Money Laundering for UK customer bank accounts and Credit cards since March 2016 till date.
* Performed monthly AML risk-based review and analysis for alerts generated on CAMP on individual and business customers and made recommendations for further review.
* Determined and implemented additional steps, validating KYC based on research of customer records, verification of account purpose and legitimacy, analysis of transaction activity.
* Identified multiple significant cases, red flags and patterns associated with the laundering of illicit funds.
* Assisted and provided information on suspected customers and related counterparts to support Unusual Activity Reports (UAR) for regulatory filing.
* Used transactional and customer internal records, external data which is publicly available information to identify suspicious or unusual activity and negative information on customer.
* Evaluated wire transfers and other payments for potential fraud, money laundering patterns.

**EXPERIENCE AT AXIS BANK**

**Roles and Responsibilities:**

* Handling Cash Transactions, Remittances, Cheques, Demand Drafts, Pay Orders Preparation.
* Handled Customer Requests regarding banking products and service new accounts creation, payments etc. and maintain good relationship with the Customers.
* Generate new leads for the Sales Team by interacting with customers through cold calling.
* Pitching existing customer for third-party products like Life Insurance, Group Insurance, Mutual Funds etc.
* Used Finacle Tool to handle all the transactions within the Bank.

**FINACLE Tool:**

* Worked on HTM transaction maintenance for Fund transfer form axis bank account to another axis bank account.
* Worked on HOPRDM option for Real Time Gross Settlement (RTGS) and NEFT transactions from one bank to another bank.
* Worked on HCASHDEP & HCASHWD options to handle deposits and withdrawals as part of cash transactions.
* Worked on HDDPALL and HDDPRNT options to handle Demand Drafts and Pay Orders.

**EDUCATION**

* **MBA (Marketing & Finance) (2012-2014)** - GITAM University, **7.3** CGPA.
* **B.Tech (CSE) (2008-2012)** – Prof Rama Reddy Engineering College JNTU, **68%.**
* **Class XII (2006-2008)** - Narayana Jr College, Hyderabad, Board of Intermediate**, 86.2%.**
* **Class X (2005-2006)** - Triveni Talent School, Board of Secondary Education, **82.33%.**

**ACTIVITIES & HONORS**

* Three “On the spot awards” for delivering the requirements in time with efficiency.
* Service & commitment award and Special initiative award for project improvements.
* Recognized as quality analyst to check efficiency in the team regarding quality management.
* Recognized as best employee in both production and 100% quality consistently.
* Stood as a “Role Model” till date for achieving 100% quality and productivity consistently.
* Rewarded for Process Expertise.
* Certificate of appreciation for the KVB contest in Axis Bank.
* Certificate of appreciation in Marketing Research Survey on Feb 2013 at GITAM University.
* Certificate of participation at the National Seminar on EMERGING TRENDS OF MARKETING on Feb 2013.
* Certified for involvement in Finance & promotion on Dec 2012 at GITAM University.
* Secured first Place in ROBOTICS (Topic: Thunder Race Game) for ACUNMEN 2010 in Vasavi college of Engineering Hyderabad.

**PERSONAL TRAITS**

* Dedicated and hardworking.
* Good team building skills.
* Enthusiastic in learning new technologies
* Quick Learner & Proactive
* Commitment and result oriented

**DECLARATION:**

I hereby declare that the above given statements are true to the best of my knowledge and I bear the responsibility for correctness of the above mentioned particulars.

Date:

Place: Hyderabad (K.Dinesh)