

# Vivek K Patel

## Sr. Software Engineer (Quality Assurance)



### About Me

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Ahmedabad, Gujarat



<https://www.linkedin.com/in/vivek-patel-344a86a0/>



+91- 9712810015



[vkpatel8552@gmail.com](mailto:vkpatel8552@gmail.com)

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### Professional Summary

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- Sr. Software Engineer with over **7.5+ years** of successful experience in Manual and Automation Testing.
- Expert in reviewing features and assessing functionality to identify common and complex software problems.
- Special experience in Automation Testing using Selenium Web Driver with JAVA illustrated over **6+ years of** experience.
- Proficient in analyzing Functional and Business Requirements, System Requirements, Test Planning and Maintenance, Test Execution, Test Review, Documentation, and QA Processes.

### Interpersonal Skills

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- Strong Verbal and Written Communication Skill
- Good at Decision making and Leadership Skill
- Effective Project Management & Analytical Skill
- Self-Motivated & Organized
- Critical Thinker

### Technical Skills

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- **Testing Tools:** Selenium WebDriver, Selenium IDE, TestNG, QTP, Postman
- **Testing Skills:** Functional Testing, Database Testing, Integration Testing, Compatibility Testing
- **Test Methodologies:** Waterfall, Agile/Scrum
- **Defect Tracking Tool:** JIRA
- **Test Management Tool:** QTest
- **Automation Framework:** Data-Driven Framework, Hybrid Framework, Page Object Model
- **Programming Language:** Java, C, C++, VBScript
- **Web Technologies:** HTML, CSS, JavaScript, AngularJS
- **Browsers:** Chrome, Edge, Safari

### Work History

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**Sr. Software Engineer (Quality Assurance)**  
Conga Software

**May 2018 - Current**  
**Ahmedabad**

#### Responsibilities:

- Analyzing test requirements and test cases, design test strategy, and define Automation Guidelines
- Test Scripting, Execution of Test scripts, and debugging daily
- Enhance test framework capability
- Define and track quality assurance metrics, including test results, defect counts, and performance discrepancies
- Coordinating with product management and software engineers to deliver a stable enterprise-level solution to customers

- Develop and Configure test automation framework and execute stability, and performance tests
- Analyze and Verify best automated and manual test approaches and execute acceptance, integration, smoke, and regression test scenarios
- Involve in product design to guarantee the adherence of test coverage
- Provided process training to technical staff in a consultant capacity
- Identify delivery risks for ongoing projects, developing strategies to avoid delays
- Authoring and maintaining well-organized and efficient manual test cases in QTest
- Tracking, prioritizing, and organizing defects with JIRA, working with the development team to facilitate timely corrections
- Performing in-depth usability testing on Web and Cloud-based application
- Working under Agile and Scrum framework to complete releases every Quarter and well-organized sprints

**Quality Analyst**  
**Meditab Software**

**Mar 2016 – May 2018**  
**Ahmedabad**

**Responsibilities:**

- Created comprehensive test plans, test scripts, and use cases to support testing objectives
- Performed different types of testing like Functional testing, Compatibility testing, Black box testing, Regression testing, Database testing, Sanity testing, Integration testing, Web Service, and API testing, etc.
- Reporting and tracking of bugs and classifying them based on the priority
- Automate Test cases using Selenium WebDriver with POM and TestNG framework
- Created accurate and efficient test scripts in QTest to manage automated testing of certain products and features
- Completed in-depth usability testing on Windows, Android, and iOS mobile devices
- Active participation in weekly/monthly status meeting with Clients
- Working over the client issues and critical bugs with the support team
- Provide Product Training to other teams

**Quality Analyst**  
**Sciter Technology**

**July 2015 – Mar 2016**  
**Ahmedabad**

**Responsibilities:**

- Performed different types of testing like Functional Testing, Database Testing, Integration Testing, Performance testing, Embedded Testing & Debugging.
- Wrote and optimized test cases to maximize the success of manual software testing with consistent, thorough approaches.
- Collaborated with developers and product owners to stay current on product features and intended functionality.
- Worked with supervisors to streamline testing processes and improve testing capabilities.
- Developed and executed comprehensive test plans and workforce breakdown structures for complete systems.
- Evaluated results against design and customer standards.

**Technical Analyst**  
**Windowmaker Software**

**Jun 2013 – July 2015**  
**Vadodara**

**Responsibilities:**

- Evaluated functional, performance, and design compliance of products against design standards, and customer needs.
- Tracked, prioritized, and organized defects with JIRA, working with the development team to facilitate timely corrections.
- Wrote and optimized test cases to maximize the success of manual software testing.
- Completed in-depth usability testing on Windows, Android, and iOS mobile devices.
- Working on client cases and provide the required support.

## Certification

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- Trailhead Salesforce Admin Certification
- Apttus CPQ-I Certification
- Apttus CPQ-II Certification

## Education

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### Bachelor of Engineering (Electronics & Communication)

G. H. Patel College of Engineering and Technology  
CPI: 8.57/10

**2009 – 2013**

V. V. Nagar

### H.S.C. (Science)

Bhagwati Vidyalaya  
I have possessed **84%** aggregate in 12th Science & stood first in School.

**2008 – 2009**

Ahmedabad

### S.S.C.

Bhagwati Vidyalaya  
I have possessed **92.46%** aggregate in 10th and stood first in the school.

**2007**

Ahmedabad

## References

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Available upon Request