Lisha Jain

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# Profile Summary

* Senior Consultant with **5+ years of experience** in Salesforce Lightning Development and Java.
* Good Knowledge on developing custom applications using APEX, lightning Web components (**LWC**), **Lightning Components**, Trigger, Batch Apex, Java script, SOQL.
* Experience in integration using **REST API**.
* Experience in activities related to SFDC Deployment using Ant and Change Sets.
* Experience in **Attachment migration** and all File related activities.
* Experience in **Data migration** from Current System to SFDC using Data loader.
* Domain knowledge and skill set to customize Salesforce CRM applications, Sales force Partner portal, Service cloud, Service cloud.
* Experience in migrating existing attachments to files.
* Customize Salesforce.com fields, page layouts, record types, list views, and public groups to drive key business decisions.
* Maintain users, roles, security, profiles, workflow rules, sharing settings, process builder etc.

**Educational Qualification**

* 69% in Bachelor of Engineering (CSE) from University of Mumbai, India in 2015.

# Certifications & Achievements

* Salesforce.com **Platform Developer II** Certification
* Salesforce.com **Platform Developer I** Certification
* Salesforce.com **Administrator** Certification
* Salesforce.com **App** **Builder** Certification
* Semifinalist in “**Code Gladiators**” 2017, biggest coding arena, in Java.

# Technical Proficiency

* **Salesforce.com CRM Technologies**: LWC, Lightning Components, Community page builder, Apex, Triggers, Batch apex, Scheduler, workflow, Process Builder, Data Export Wizard, Lightning web component, Visualforce.
* **Salesforce.com CRM Tools:** Apex Data Loader, Workbench
* **Languages**: Apex, Java
* **Technology**: Lightning Components, LWC
* **Tools**: VS code**, GIT, ANT,** Visual Studio 2008, SVN, Eclipse, IBM Rhapsody
* **Operating** **System**: Windows 10, Windows 8, Windows 7, Basic UNIX

# Project Details

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| **Project 1 – Service Portal** | **Time period:** Mar 2020 - Present |
| **Technology** | LWC Migration |
| **Organization** | Altimetrik |
| **Description:**   * This is a migration project based on sales domain. We are converting classic code to LWC components and also adding new lightning functionalities to existing functionalities.   It has multiple 3rd party API’s integration involved. | |
| **Responsibilities**:   * Involve in discussion with client and gather user stories and functionalities expected. * Implement LWC and designs approach for user stories. * Integration with 3rd party APIs. * Involved in migrating attachment to files along with changing the backend implementation of attachments. * Responsible from development to deployment. | |

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| **Project 2 – Service Portal** | **Time period:** July 2018 – Nov 2019 |
| **Technology** | Salesforce Service Cloud |
| **Organization** | **Deloitte India** |
| **Description:**   * This is service HR portal for Food & Beverages Company. All internal employees can raise case, apply for medical/non-medical leaves, change the position of employees etc.   This is service cloud-based application with multiple 3rd party API’s integration involved.   * This portal is live across the globe (21 countries). | |
| **Responsibilities**:   * Responsible for understanding requirements and Design creation. * Integration with 3rd party APIs. * Configuring service console functionality. * Responsible from development to deployment. | |

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| **Project 1 – Data Migration** | **Time period:** Feb 2018 to Jun 2018 |
| **Technology** | Salesforce Chatter and Files Migration |
| **Description:**   * Data Migration from one Salesforce org to another. * Chatter Data – Chatter post, Comments, Attachment and Files, Collaboration groups and Group members. * Other Data- Accounts, contact, event, Task, Leads etc. | |
| **Responsibilities**:  • Data migration from one org to another org. | |

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| **Project 2 – Integration of**  **Insurance database to SF** | **Time period:** Oct 2017 to Jan 2018 |
| **Technology** | Salesforce Integration |
| **Description:**  Implemented integration of third-party database with salesforce using REST API protocols. Integration involved real time synchronization between the third-party database and salesforce. Data was streamed from the third-party database using Webhook. | |
| **Responsibilities**:   * Responsible for understanding requirements. * Integration with 3rd party APIs. * Design Creation. * Responsible from development to deployment. | |

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| **Project 3 – Rational Rhapsody** | **Time period:** March 2016 – Oct 2017 |
| **Technology** | Visual Studio C++, Java |
| **Organization** | Persistent Systems |
| **Description:**   * Rational Rhapsody is used to understand and elaborate requirements, create model designs using industry standard languages ([UML, Sy](https://en.wikipedia.org/wiki/Systems_Modeling_Language)[sML, AUTOS](https://en.wikipedia.org/wiki/AUTOSAR)[AR, MO](https://en.wikipedia.org/wiki/MODAF)[DAF, UPDM), v](https://en.wikipedia.org/wiki/UPDM)alidate functionality early in development, and automate delivery of high structured products. | |
| **Responsibilities**:   * Involved in development of convertor which could convert scripts generated by UFT in particular resolution to UFT scripts in any resolution. * The scripts written by UFT have pixel positions, which may not be of any use if the resolution of the machine is different than the resolution in which the scripts were generated. The approach involved capturing the intent of the user so that scripts can be generated for machines with any resolution. * Developed APIs in Rhapsody which could be called by Web applications (using JNI) | |