**Shraddha M Khairmode**

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**Salesforce Business Analyst/Admin/SR. Business Analyst**

**PROFESSIONAL SUMMARY:**

* **Over 9 years** work experience in Sales force CRM Administration, configuration, standard data model, security, and automation such as validation rules, workflows, and process flow and development.
* Experience in Salesforce.com development, including Visual force Page, Component, Apex Class, Apex Trigger, Unit Test, Batch Apex, Schedule Apex, etc.
* Extensive experience in developing Apex Classes, Triggers. Visual force pages, writing Workflows, Force.com.
* Experienced in analyzing business requirements and implementing them to Sales force custom objects, master - detail relationships, lookup relationships.
* Worked extensively on various salesforce.com standard objects like Accounts, Contacts, opportunities, Products, Price books, Cases, Leads, Campaigns, Reports and Dashboards.
* Administered Salesforce.com SPA setup, which involves modifying roles and profiles, creating/modifying dashboards/reports and managing users.
* Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, and Record Types. Email alerts. Reports Dashboards and Tasks.
* Ability to independently perform implementation, documentation, testing and updating as it relates to the SalesForce.com business requirements.
* Excellent Communication and Interpersonal skills, accustomed to working in different environments. O Extremely strong in designing and building solutions leverage all aspects of SFDC configuration functionality, inclusive of flow triggers.
* Experience on Sales force CRM platform Worked on different environment of SFDC such as Sales and Service Clouds.
* Analyzed and Generated reports and dashboards for various management and business unit personnel to provide detail information on key performance indicators
* Good knowledge on Standard object, Sales process, Validations, Workflows, Process Builders, Reports and Dashboard
* Proficient in Code & Data Migrations using SFDC utilities & tools following the SFDC Development Life Cycle
* Full life cycle Software Development (SDLC) experience including Analysis, Design & Review of Business & Software Requirement Speculations.
* Experience in eliciting, analyzing & documenting Business Requirement document (BRD) and Functional Speculations Document (FRD) based on the requirements elicited from Business owners, users and SME’s.
* Experience in facilitating Joint Application Development (JAD), conducting various elicitation techniques like Brainstorming, Interviews, Questionnaire, Prototyping, Document Analysis, Focus Group, Reverse Engineering, Interface analysis & Observation.
* Experience in performing feasibility study, Impact Analysis, Cost/Bene t analysis, 5-Why analysis, Pareto analysis, ABC analysis, Risk analysis & baselining acceptance criteria.
* Worked and created different business and technical documentations including BRD, FRD, TDD, RTM, Gap Analysis, Test Cases, Test Scripts, and Project Scope, Training manuals etc.
* Strong experience in capable of Data Analysis, Technical Lead and Software Development on DW / BI applications and open Systems the Modules I have comprehensive knowledge of are: Supply Chain, Inventory, Manufacturing, GL, AP, AR.
* Extensive experience working on custom objects, custom fields, pick list, Record Types, page layouts, Workflow Alerts and Actions, and Approval Workflow, Validation Rules, Approval Processes, Custom Tabs, Custom reports, Report folders, Report extractions to various formats, Snapshots, Dashboards, and Email generation according to application requirements.
* Experience in Sales force Communities, Knowledge Articles, and Content/Library. Sales & Service Cloud Features. Conducted feasibility studies & Impact analysis.
* Product Owner for API features – developed caching process for displaying member drug history
* Cost/Benefit Analysis, Gap Analysis and Risk Analysis. Planned and conducted requirements elicitation meetings with the business to collect functional and non-functional requirements relating to client's Sales force technology enhancement and initiatives.
* Possess comprehensive understanding of CRM business processes like Campaign Management, Lead Management, Account Management, Case Management, Quote, Forecasting, and Call Center.
* Experience creating custom objects and integrating existing desktop and web aims with legacy mainframe systems. Worked with Sales force communities.
* Worked on creating the UML diagrams for Business Process Modeling which includes Use case diagrams, Sequence diagrams, Activity diagrams using MS Visio and Star UML to demonstrate the business process flow.
* Extensive experience in Investment Advisory, Wealth Management Services and Product Management.
* Knowledge of Accounting, Capital Market, Investment Banking and Wealth Management background.
* Comprehensive knowledge in Merger & Acquisitions, International Finance, Corporate Finance, Bonds, Options, OTC Derivatives, Mutual Funds, Portfolio Analysis and Management. Capital Markets, and Financial Statements.
* Experience in SFDC Integration using Web Service and Apex Programming, Salesforce.com Marketing Cloud, Sales Cloud, Service Cloud expertise.
* Ability to independently perform implementation, documentation, testing and updating as it relates to the Sales force business requirements.
* Good experience of Capital Markets/Trading and Treasury Products: Equities, T-Bills/Bonds, Public and Corporate Debt, Fixed Income, and Derivatives
* Tooling and Metadata APIs. It analyzes and sends the report with the details of the components that are not supported in the Lightening Experience (LEX).
* Expert in Sales force Sales cloud, Marketing cloud and Service cloud implementation
* Strong qualifications in Business Process Re-engineering, Project Management, object-oriented analysis (00A).
* Strong experience of working with the Salesforce.com platform, including Sales Cloud, Service Cloud, Community Cloud, Sales force CPQ.
* Design and review of various documents including the Software Requirement Specifications (SRS), Business requirements document (BRD), Use Case Specification Functional Specifications (FSD), Systems Design Specification (SDS). Requirement Traceability Matrix (RTM) and testing document.
* Possess comprehensive understanding of CRM business processes like Campaign Management, Lead Management, Account Management, Case Management, Quote, Forecasting, and Call Center.
* Extensive knowledge of Salesforce.com implementation cycle in Sales, Marketing. Service and support modules.
* Skilled in customizing standard objects like Accounts, Contacts, Opportunities, Products, Price books, Cases, Leads, Campaigns as per client's need.
* Experience in data migration from ACT. Excel MS outlook and Legacy Systems using Data Loader, Import Wizard, Informatica Data Loader, and Cast Iron.
* Expert in generating and analyzing custom reports and dashboard for management and various business unit personnel to provide detail information on key performance indicators.
* Developed process enhancements through automations including Workflow, Approval Processes, and Escalation Rules.
* Experience in Sales Force Testing and Administration spanning all facets of package software and SAAS application implementation.
* Strong knowledge & experience working in teams implementing Agile Methodologies.
* Knowledge in Salesforce.com SFA, Force.com Apex Classes, and Apex triggers. Integration, Visual force. Force.com API, SOQL, and SOSL.
* Excellent communication and inter-personal skills, accustomed to working in both large and small team environments.

TECHNICAL SKILLS:

Methodologies: Agile, Waterfall, UML, SDLC, Scrum, RUP, V-shape modeling Change

Management Tools: Rational Clear Quest, Rational Clear Case.

Business Modeling & Versioning Tools: MS VISIO, Visual Paradigm, Rational Rose; Rational Requisite Pro, Rational Clear Case, IBM Curam Universal Access, IBM Curam Social Program Management, Bizagi BPMN/Studio/Engine, HP Quality Center, HP ALM

MS Office: MS Project, MS Word, MS Excel, MS PowerPoint, MS Access

Programming Languages:Structured Query Language (SQL)

Operating System: Windows 10,11,NT/98/2000/XP.

Databases: Access, Oracle 8i/9i/10g, Teradata V2R5.1, DB2, MS SQL Server 7.0/2000

Other known tools: Informatica, Load Runner, Win Runner, Crystal Ball, Expert Choice, Core, Caliber

OLAP Tools: Business Objects XI, Cognos.

Testing tools: Rational Robot, Rational Clear Quest Test Manager, HP Quality Center, and Quick Test, test Professional, LoadRunner, and Win Runner. Apps & Webservers: Apache web server, Tomcat, Web logic 8.1, IIS.

Media Editing Softwares: Adobe Photoshop, Adobe Creative Cloud, Adobe Illustrator, Adobe Light room, Adobe Light room, Adobe Cloud Services, CorelDraw, Flash, MS Paint.

**Education: Bachelors' University Chetana's College, 2011, Mumbai University.**

**PROFESSIONAL EXPERIENCE:**

**Client: Fannie Mae, Plano, TX Sep 2019- Till date**

**Role: Salesforce Business Analyst/Admin.**

Responsibilities:

* Interacted with various business team members to gather the requirements and documented the requirements.
* Analyzed the Scope of the Requirements, and managed requirements to avoid Scope Creep.
* Participated in Requirement Gathering Sessions & JAD Sessions.
* Performed GAP analysis by studying AS-IS and creating TO-BE documents to identify the potentials of the improved system.
* In charge of conducting the UAT with the Business users, and gathering feedback and providing the same to the Development team.
* Experience in SFDC Integration using Web Service and Apex Programming, Salesforce.com Marketing Cloud, Sales Cloud, Service Cloud expertise.
* Well versed on Lean Six Sigma, Lean Agile and in SDLC methodologies like Waterfall, XP, RUP, Scrum, Kanban, Scaled Agile Framework (Safe) & Water-Scrum-fall.
* Processed Request for Proposal (RFP) for potential business set-up & evaluated Statement of Work (SOW).
* Utilized a fusion of industry knowledge & technical programming to provide management with a development & implementation of interactive business tools & strategic analysis vital for mission-critical decision-making.
* Reviewing the test cases provided by the QA team, and providing feedback.
* Created user Roles and Profiles and sharing settings.
* In charge of conducting the UAT with the Business users, gathering feedback, and providing the same to the Development team.
* Reviewing the test cases provided by the QA team, and providing feedback.
* Created user Roles and Profiles and sharing settings.
* Designed, and developed Apex Classes, Controller Classes, extensions, and Apex Triggers for various functional needs in the application.
* Configure Salesforce and marketing cloud integration user along with configuration in Salesforce.
* Provide SFDC solutions to meet client needs including design, configuration, and testing activities.
* Wrote SOQL and SOSL statements within custom controllers, extensions, and triggers.
* Implemented the requirements on the Salesforce.com platform and Force.com IDE Plug-in using Eclipse.
* Develop new SFDC objects/workflows to improve operational processes to drive efficiency and accountability
* Setup first SFDC implementation in the Company with 200+ users. Created Profiles, Role Hierarchy, Permission Sets, Sharing Rules, Record Types, Page Layouts, Workflows, and Approval.
* Designed, and deployed the Custom Objects, Custom Tabs, Validation Rules, Workflow Rules, Auto-Response Rules, and Page Layouts to suit the needs of the application.
* Involved in Salesforce.com application setup activities and customized the apps to match the functional needs of the organization.
* Performed Apttus 1030-related configuration for product setup, approval matrices, approval rules, process builders, and flows.
* Maintain and support the objectives of the current Customer Relationship Manager (CRM) and Apttus Configure, Project, Quote (CPQ) systems. Responsible for Data Migration and Data Management activities.
* Developed SOAP, Micro Services which are like API's used for Home Automation they also keep the data in synchronization between two database services.
* Worked with Marketing, Sales, and Legal teams to continually improve the use of t CPQ tool and Salesforce.com. Worked on Apttus CPQ (Configure Price Quote) tool.
* Created business requirements and functional design documents for the development of a client server-based GUI interface to an HP Tandem Nonstop mainframe. Developed business requirements and user stories, EPICS, use cases, and test cases using MS TFS, SharePoint, and MS Project.
* Create EPICS, storyboards, and use cases, and do daily stand-ups with our digital banking partners to enhance customers’ online banking experience by updating the bank’s website and mobile app.
* Deployed Apex using Force.com IDE, Force.com Migration Tool, and Web Services API.
* Created Visualforce email templates, New Templates, and Mail Merges and also automated Email Processes to send installation instructions to new and existing customers.
* Designed, and developed Apex Classes, Controller Classes, extensions and Apex Triggers for various functional needs in the application.
* Created various Reports and Dashboard in order to assist managers to better utilize Salesforce cloud as a Sales Cloud, Marketing Cloud and Service Cloud, etc.
* Configure Salesforce and marketing cloud integration user along with configuration in Salesforce.
* Provide SFDC solutions to meet client needs including design, configuration, and testing activities.
* Wrote SOQL and SOSL statements within custom controllers, extensions and triggers.
* Implemented the requirements on Salesforce.com platform and Force.com IDE Plug-in using Eclipse.
* Develop new SFDC objects/workflows to improve operation processes to drive efficiency and accountability
* Setup first SFDC implementation in the Company with 200+ users. Created Profiles, Role Hierarchy, Permission Sets, Sharing Rules, Record Types and Page Layouts, Workflows and Approval.
* Designed, and deployed the Custom Objects, Custom Tabs, Validation Rules, Workflow Rules, Auto-Response Rules, and Page Layouts to suit to the needs of the application.
* Involved in Salesforce.com application setup activities and customized the apps to match the functional needs of the organization.
* Deployed Apex using Force.com IDE, Force.com Migration Tool and Web Services API.
* Created Visual force email templates, New Templates, Mail Merges and also automated Email Process to send installation instructions to new and existing customers.
* Developed and deployed workflows and approval processes for opportunities and products/assets and mass delete/transfer records using Data Management.
* Configured SFDC using Workflows, Process Builders, Validation Rules, Reports & Dashboards. Customer
* Developed Rest Web Service to move the attachments from Qualtrics Survey to Salesforce.
* Designed and delivered key systems in Salesforce to support automation of VEEVA CRM, SAAS operations. IT, and customer support processes
* Monitored and resolved the Service Requests, specifically, visibility issues involving Custom Profiles, Public Groups, and Sharing Rules.
* Developed REST API using Spring MVC and REST Controllers and generated JSON/XML formats OOPS design and core Java concepts such as Collections, Multithreading, Exception Handling.
* Managed requirements through SDLC application lifecycle tool built within salesforce.com.
* Followed Agile Scrum methodology that included iterative application development, weekly Sprints and stand-up meetings.
* Assisted the Scrum Master in the producing the Burn-Up & Burn-Down Charts and updating them when required.
* Perform Gap Analysis to identify process inefficiencies and provide appropriate solutions.
* Perform deep dive data analysis to evaluate product/project performance and analyze trends across Geographies and market segments.
* Create predictive forecast and relationship models and evaluated all the Change Requests with product and analyses the complexities if the requirements.
* Executes sales strategy to drive new customer acquisition rates, new bookings and tracking results in CRM system.
* Performed GAP analysis to provide appropriate solutions by the team.

**Environment:**Rational Rose, Rational Requisite Pro, Clear Quest, Oracle 10g,BO, Informatica, Clear Case, VB 6.0 Java Scripts, Agile, Performance Studio, SQL, MS-Project, MS-Visio, Waterfall, PAS-Office, HTML, XML. Active Server Pages, MS Office Suite, Microsoft Vista MS SQL Server, Data Loader, Microsoft SSIS/SSRS/SSAS, Tableau, Rational Rose, JIRA, Confluence, Cucumber.

**Client: Albertson’s, TX May2017—Aug 2019**

**Role: Sr. Business Analyst**

**Responsibilities:**

* Followed Agile with JIRA for a 2-week release approach of development/deployment strategy, Test Driven Development (TDD) and developed technical design documents.
* Engaged with business stakeholders to gather/analyze requirements and map them to solutions that leverage Salesforce functionality.
* Responsible for driving the User Requirements / Functional Requirement Workshops.
* Assigned user stories and worked with team members to resolve any issues they have in completing the tasks by providing support and guidance.
* Liaised between Sales, Accounting, Marketing, Administrative Support, Finance and Business Intelligence.
* Salesforce configuration such as custom objects, fields, custom formula fields, field dependencies and look ups.
* Facilitated User Acceptance Testing to check if all the requirements were met according to the specification and carried out Defect management using JIRA.
* Designed & Development custom applications and components using Best Programming Practices of Apex Classes, Apex Triggers, Visual force pages, and Lightning etc.
* Good Knowledge in design, develop and implement secured APIs on AWS in NodeJS programming language.
* Experience in building reusable UI components with Lightning component framework. Fixed issues with custom Lightning Event Management app on styles & controllers for in-built apps.
* Migration of security framework to SFDC Wave using users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.
* CRM Management in Salesforce. Design and Implementation of Platform for Salesforce for entire company including Institutional, High Net Worth and Wealth Management Investment Divisions.
* Maintaining integrity of the database, all data, report design, design implementation and integration.
* Expand customer base and deposit growth through internal and external sales activities, including investments.
* Designed and deployed custom tabs, validation rules, approval processes and auto response rules for automating business logic.
* Worked on Salesforce.com Service Cloud development including SDLC, standard and custom objects. Apex and Visual force pages.
* Customized existing Visualforce to align with salesforce new Lightning UI experience, worked on ServiceNow integration.
* Strong knowledge of Service Oriented Architecture (SOA), 3-tier and n-tier architecture systems, Extensible Mark-up Language (XML), and JavaScript Object Notation (JSON).
* Experience in identifying & documenting REST, SOAP APIs using Swagger, testing using SOAPUI & Postman.
* Good experience in Salesforce.com Configuration of roles, profiles, user accounts, implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.
* Experience in working with Development team for solving the gaps in Business requirements.
* Classes, controllers and visual force pages, acquired new licenses and assigned toll free numbers.
* Used Data loader for all data adding, updating, and deleting, exporting data.
* Used Eclipse IDE for building scripts and deployment
* Documented Sales force fundamentals and reporting for easy understanding and navigation for business users.
* Strategic planning of Asset Management programs to improve efficiency, create value, and ensure company goals are met.
* Analyzed the changes performed in CRM application for marketing, sales etc., translated them to business and functional requirements for Service Cloud in SFDC.
* Experience in SFDC Integration using Web Service and Apex Programming, Salesforce.com Marketing Cloud, Sales Cloud, Service Cloud expertise.
* Migration of security framework to SFDC Wave using users, roles, and public groups and implemented role hierarchies, sharing rules, and record-level permissions to provide shared access among different users.
* CRM Management in Salesforce Design and Implementation of Platform for Salesforce for entire company including Institutional, High Net Worth, and Wealth Management Investment Divisions.
* Maintained user roles and coached fresh end users. Handled system metrics to track trends. Integrated Endeavor CPQ app to its system.
* Worked under the scrum process (i.e., Jira) tool to develop the technical tasks of the project. Involved in gathering the business requirements for the forecasting, completed units & bid contracts.
* Created a detailed UML diagram/Use Cases to describe user interaction and workflow of the tool using Rational Rose, MS Visio, and MS Word Design the conversion approach for Sales data migration from Siebel CRMOD to SFDC.
* Maintaining the integrity of the database, all data, report design, design implementation, and integration.
* Expand customer base and deposit growth through internal and external sales activities, including investments.
* Designed and deployed Custom tabs, validation rules, approval processes, and auto-response rules for automating business logic.
* Worked on Salesforce.com Service Cloud development including SDLC, standard, and custom objects. Apex and Visualforce pages.
* Good experience in Salesforce.com Configuration of roles, profiles, user accounts, implemented role hierarchies, sharing rules, and record-level permissions to provide shared access among different users.
* Experience in working with the Development team for solving the gaps in Business requirements.
* Classes, controllers, and Visualforce pages acquired new licenses and assigned toll-free numbers.
* Used Data Loader for all data adding, updating, and deleting, exporting data.
* Used Eclipse IDE for building scripts and deployment.
* Documented Salesforce fundamentals and reporting for easy understanding and navigation for business users.
* Strategic planning of Asset Management programs to improve efficiency, create value, and ensure company goals are met.
* Created UML diagrams like Use Cases, Activity Diagrams, State Chart Diagrams, and Sequence Diagrams using Rational Rose O Identifies and gathers requirements and builds out solutions to address issues within Salesforce CPQ.

**Environment:**Rational Rose, Rational Requisite Pro, Clear Quest. BO, Oracle10g,Informatica, Clear Case, VB 6.0 Java Scripts, Agile, Performance Studio, SQL, MS-Project, MS-Visio, Waterfall, MS-Office, HTML, XML, Active Server Pages.

**Client: PNC bank, Atlanta, GA Oct 2015-April2017**

**Role: Sr. Business Analyst**

**Responsibilities:**

* Interact with business stakeholders from multiple departments including: Card Finance. Accounting, Third Party Investor Reporting and Capital Market and led meetings and interviews.
* Involved in enterprise Service Cloud implementation using Salesforce
* Interface with the Wholesale Commercial Loan and Mortgage user group to address issues.
* Gather and document business requirements and business process flow, following the existing template and specifying the objects, assumptions, constrains, scope, features, data file load processes and screen mockups etc.
* Review Commercial loan documentation to ensure enhancements are meeting the proper audit standards.
* Participated in the training sessions provided by the Salesforce team.
* Conducted and lead requirements elicitation meetings with end-users to document system requirements and management of these requirements.
* Built a business process model using Rational Rose and Visio.
* Wrote Test Cases in MS Excel for user registration, access to training material, and activity log-in reviewed the test cases, and finalized.
* Involved in the Analysis, design, development, and implementation of salesforce.com applications.
* Used UML modeling tools such as MS Visio to define the business flow and activity diagrams.
* Analyzed and documented differences between the as-is and to-be processes.
* Made recommendations to development teams regarding the design and implementation of the missing functionality.
* Documented and shared the requirements with other Salesforce.com consultants for further implementation.
* Responsible for working with the manager and other users and creating Workflow diagrams as per the requirement analysis.
* Handling and processing bulk data, images, and attachments on the Visualforce pages following force.com Programming best practices for better performance of the application.
* Designed, and deployed the Custom objects. Custom tabs, Entity-Relationship data model, validation rules, Workflow Rules, Page layouts, Components, Visualforce Pages, and Approval Process to suit the needs of the application.
* Created custom Visualforce pages with JavaScript, jQuery, Angular JS, JavaScript Remoting, and HTML. CSS and Bootstrap.
* Using Perforce Repository for code maintenance and Bamboo build tool for deployment to various sandboxes and production.
* Experience in implementing Single Sign-on in Salesforce using SAML-based authentication.
* Worked on Command Line Data loader to schedule daily exporting of recently modified data in Salesforce.
* Designed Custom buttons, validation rules, triggers, Approval Processes, and Auto-Response Rules for automating business logic.
* Handling and processing bulk data, images and attachments on the visual force pages following FORCE.COM Programming best practices for better performance of the application.
* Designed, and deployed the Custom objects. Custom tabs, Entity-Relationship data model, validation rules, Workflow Rules, Page layouts, Components, Visual Force Pages and Approval Process to suit to the needs of the application.
* Created custom Visual force pages with JavaScript, J Query, Angular JS, JavaScript Remoting, HTML. CSS and Bootstrap.
* Using Perforce Repository for code maintenance and Bamboo build tool for deployment to various sandboxes and production.
* Experience in implementing Single Sign on in Salesforce using SAML based authentication.
* Worked on Command Line Data loader to schedule daily exporting of recently modified data in Salesforce.
* Designed Custom buttons, validation rules, triggers, Approval Processes and Auto-Response Rules for automating business logic.
* Created workflow rules and defined related tasks, email alerts, and field updates.
* Configured security and organizational hierarchy. Specifically, roles, profiles and field level securities.
* Worked on integrating Salesforce with MS SQL database using Capstrom, a third-party app exchange tool.
* Managed Salesforce.com administration/configuration, daily support & maintenance, and training the Business team to manage Salesforce Administration.

**Environment:** Scrum, Salesforce.com: Market, Sales & Service Cloud, Power Designer, MS Office Suite, Microsoft Visio, MS SQL Server, Data Loader, Microsoft SSIS/SSRS/SSAS, Tableau, Rational Rose, JIRA, Confluence, Cucumber.

**Client: Global Info Tech Pvt Ltd India. July 2011-Nov 2013**

**Role: Business Analyst**

**Responsibilities:**

* Created Business Requirements Gathering sessions in the form of questionnaires and business scenarios with the end users, subject matter experts (SME) and the developers. Gathered user and business requirements through interviews, surveys and prototyping.
* Analyzed and prioritized user and business requirements as system requirements that must be included while developing the software. Planned and defined system requirements to Use Case, Use Case Scenario and Use Case Narrative using the UML methodologies.
* Created Use Case Diagrams, Data Flow Diagrams, Activity Diagrams and Sequence Diagrams in MS Visio.
* Created Business Requirements Gathering sessions in the form of questionnaires and business scenarios with the end users, subject matter experts (SME) and the developers. Gathered user and business requirements through interviews, surveys and prototyping.
* Conducted JAD sessions with management, SME, vendors, users and other stakeholders for open and pending issues. Implemented SOA concepts (search-oriented architecture) for the application and implemented search engine-based techniques.
* Helped prepare Logical Data Models that contains set of diagrams and supporting documents containing the essential business elements, detailed definitions, and descriptions of the relationships between the data elements to analyze and document business data requirements.
* Modeled cash flows for securitized transactions containing wide variety of underlying asset classes. Responsible for creating proprietary Excel-based models to calculate bond waterfalls, over collagenization and interest coverage ratios, and several other portfolio criteria.
* Collected user requirements to create a technological platform to perform transaction -related asset level due diligence, analytics and cash flow modeling, structural and document review.
* Assisted developers to create a platform for compliance reporting tie-out process and to review note valuation reports prepared by CDO corporate trusts on a monthly/quarterly basis.
* Created excel based models to calculate both the distribution of cash flows to all related parties of a deal as well as various collateral criteria set forth in legal documents.
* Performed agreed-upon-procedures related to collateralized loan obligations (CLO) and other structured products and maintained client relations with key personnel at prominent institutions.
* Regular discussions with developers to make them understand the use cases and function requirements of the client. Excellent Ecommerce applications / websites experience.
* Responsible for supervising work activities (Development, Testing) to ensure that they are well-performed, coordinated among team members and consistent with the approved work plan.
* Coordinated the design phase with the architects in improving the efficiency of the project.
* Worked with QA team in identifying test cases/test data and lead the business team for UAT.
* Documented all custom and system modification. Assigned problems to appropriate software development team for fixes. Tracked problems from start to correction and test.
* Interacted with technical team in allowing them to make a better navigational plan for the project flow which would further make a better user interactivity tool for the application.
* Signed off progress and completion report which were then submitted to project management on a weekly basis.

**Environment:** Enterprise Architect 6.5, Oracle, MS Project, MS office suite, Java, J2EE. JSP, HTML, JavaScript, Agile methodology (SCRUM), Rational Rose, UML, Rimavera, UAT, WebSphere.