

<a href="mailto:ajaybhargav9849@gmail.com">ajaybhargav9849@gmail.com</a>	Name: <b>Bhargav</b> Mobile: <b>+91-8019670657</b> Email: <a href="mailto:venkatabhargav512@gmail.com">venkatabhargav512@gmail.com</a>
--	--

- **Having 7.5+ years** of IT experience and **5+ years** of experience on implementing **Salesforce CRM &Development/LWC/Aura/Flows/IntegrationREST/CRM Analytics.**
- Having Experience on **Salesforce.com CRM, Lightning** applications using **Sales cloud, Service Cloud and Force.com Platform, Aura Lightning Components, LWC**
- As a part of the team, extensively involved through **Software Development Life cycle (SDLC)** for the project deployment which includes **Requirements Gathering, Analysis, Design,Implementation, Testing, Deployment and Production Support.**
- Analyzed **Sales, Marketing, Customer Service and Customer Support** business processes used by salesforce.com customers and recommended ways to improve their processes using salesforce.com.
- Having Experience in supporting **Service Cloud features like Cases, Entitlements and Creating Escalation Rules** for different customer support groups.
- Having Experience in developing cloud applications using **Apex classes, Apex triggers, Visual force pages, Page Layouts, Process Builders, Custom Buttons and Custom links.**
- Good Hands-on experience in implementing **SOQL and SOSL in Apex Classes and Apex Triggers.**
- Experience in **Apex coding** for the implementation of complex business logic with in **Governor Limits.**
- Having Experience in implementing salesforce.com security using **Profiles, Roles, Permission Sets & Sharing rules.**
- Having Experience on data migration from standard Excel and the legacy systems like **Data Import Wizard** and **Data loader** and used Data loader for Data management like **Import, Export,and Upsert & Delete** in salesforce.com.
- Profound Understanding in writing the **complex Formula fields** and **Validation Rules** as per the **Business Use Case.**
- Extensive experience in using the declarative features like **Sharing rules, Escalation rules, Workflow rules, Validation rules and approval process automation** for the satisfaction of complex business process automations.
- Extensively used salesforce.com tools like **Force.com IDE, Eclipse with force.com plug-ins, Force.com Explorer and Data Loader.**
- Having Experience in using **Sales force Web services API** like **REST**

- Having Experience in deploying salesforce.com applications across different **sandboxes** using **Change Sets, Force.com IDE and Force.com Migration tools**.
- Written **apex unit test cases** to fulfill the minimum 75% of test coverage for all **apex classes and triggers** in Sales force.

Technical Experience Summary
<ul style="list-style-type: none"> <li>• working as senior Engineer in <b>Cigniti technologies</b> from July 2023 to till now in Hyderabad.</li> <li>• worked as Senior Consultant in <b>Capgemini Technogy services</b> from Feb 2021 to June 2023.</li> <li>• worked as salesforce consultant in <b>Elric Soft Pvt Ltd</b> from Jan 2017 to Feb 2021</li> </ul>

Academic Qualification
<ul style="list-style-type: none"> <li>• I have completed B.tech in – <b>PBR Visvodaya institute of technology and science(JNTUA)</b></li> <li>• I have completed <b>Salesforce Platform developer-1</b> certification</li> </ul>

Technical Skills	
<b>UI</b>	<b>Lightning Components, Aura Lightning Components, LWC, Sales force Flows.</b> <b>Sales Force CRM , apex, HTML and CSS JavaScript</b>
<b>Tools</b>	Visual Studio Code, Eclipes, Git and Jenkins
<b>Languages</b>	SOQL,SOSL, SQL, XML, SFDX

## Project History

Project Title	Hawlett Packard & Enterprise
Client	<b>Hawlett Packard &amp; Enterprises</b>
Environment	<b>SFDC, Lightning Components, LWC, Sales force CRM, Sales force Service Clouds, Tableau CRM , Sales force Admin, Apex Programming, Salesforce flows. CI/CD Pipeline, SFDX, REST API</b>
Role	Senior Engineer
Team Size	8

## Project Description:

In this project we have developed dashboards using CRM Analytics tools for sCases and products data in HPE help portal for the users satisfaction in visualisation point of view by using recipes and datasets. this dashboards are showing only logged in users data only.

## Role &Responsibilities:

- Worked with various standard salesforce.com objects like **Accounts, Contacts,Opportunities and Cases.**
- Experience on **Lightning Components and Sales force Service cloud.**
- Written **SOQL, SOSL queries** with consideration to **Governor Limits** for the data manipulation needs of the application using platform database objects in **Apex Classes andApex Triggers.**
- Created **Page Layouts, Search Layouts, organize fields on the layouts, Custom buttons, Custom links, related lists and List views** based on the original requirements, feedback fromusers.
- Created **Profiles, roles and implemented object level, field level and record level security.**
- Created and customized **Formula Fields, Cross Object Formulas, Roll-Up Summary fields,Validation rules and Dependent Pick lists.**
- Created **Custom Objects and defined lookup and master-detail relationships on theobjects.** Also created junction objects to establish connectivity among objects.
- Created **Workflow rules and defined related tasks, time-triggered tasks, email alerts,salesforce flows and field updates** to implement business logic.
- Created multiple **Recipes** and applied filters in the node level for lavinging the **datasets** based on business
- Worked in creating **Sharing Rules** for sharing records between different roles based on theOrganization wide defaults.
- Used **Command line data loader** interface to create jobs to load data from files in a folder tothe objects in Sales force.
- Worked on support tickets to make changes to the existing Sales force configuration.

**Environment: Salesforce.com, Apex language, Visual forces Pages, Components and Controller, Data Loader, Reports, Custom Objects, Custom Tabs, Workbench, Demand tool, Email Services & SecurityControls**

Project Title	Syneos Health System.
Client	Syneos
Environment	SFDC, Lightning Components, LWC, Sales force CRM, Sales

	<b>force Service Clouds, Sales force Admin, Apex Programming</b>
Role	Senior Consultant
Team Size	10

#### **Project Description:**

**Syneos Health System is a different hospital management system,** When an Enrolment is created on Case for Patient then this trigger will run, and fetch Patient Consent received Date and store it in Enrolment Received Date on Patient Enrolment Demographics object and when we update details on same records then it will reflect on Patient Enrolment Demographics object as well. We created Enrolment lookup on Patient Enrolment Demographics object, so we can see Enrolment as well. Contact and therapy details are also fetched from Contact and saved on "Patient Enrolment Demographics" object records.

#### **Role & Responsibilities:**

- Worked with various standard salesforce.com objects like **Accounts, Contacts, Banking, Admin Profile, Opportunities and Cases.**
- Experience on **Lightning Components and Sales force Service cloud.**
- Written **SOQL, SOSL queries** with consideration to **Governor Limits** for the data manipulation needs of the application using platform database objects in **Apex Classes and Apex Triggers.**
- Created **Page Layouts, Search Layouts, organize fields on the layouts, Custom buttons, Custom links, related lists and List views** based on the original requirements, feedback from users.
- Created **Profiles, roles and implemented object level, field level and record level security.**
- Created and customized **Formula Fields, Cross Object Formulas, Roll-Up Summary fields, Validation rules and Dependent Pick lists.**
- Created **Custom Objects and defined lookup and master-detail relationships on the objects.** Also created junction objects to establish connectivity among objects.
- Created **Workflow rules and defined related tasks, time-triggered tasks, email alerts and field updates** to implement business logic.
- Worked in creating **Sharing Rules** for sharing records between different roles based on the Organization wide defaults.
- Used **Command line data loader** interface to create jobs to load data from files in a folder to the objects in Sales force.

- Worked on support tickets to make changes to the existing Sales force configuration.

**Environment:** Salesforce.com, Apex language, Visual forces Pages, Components and Controller, Data Loader, Reports, Custom Objects, Custom Tabs, Oracle, Demand tool, Email Services & Security Controls

Project Title	MS-Connect
Client	Morgan Stanley
Environment	SFDC , Lightning Components , Sales force CRM ,Sales force Service Clouds, Sales force Admin, Apex Programming , HTML5, CSS, JavaScript , XML
Role	Consultant
Team Size	12

#### Project Description:

**Morgan Stanley** is an American multinational investment bank and financial services company.

The main areas of business for the firm today are institutional securities, wealth management and investment management. **MSconnect** is a customer care call center application which supports 24/7 for customer queries related help desk oriented application.

#### Role & Responsibilities:

- Worked with various standard salesforce.com objects like **Accounts, Contacts, Banking, Admin Profile, Opportunities and Cases.**
- Written **SOQL, SOSL queries** with consideration to **Governor Limits** for the data manipulation needs of the application using platform database objects in **Apex Classes and Apex Triggers.**
- Created **Page Layouts, Search Layouts, organize fields on the layouts, Custom buttons, Custom links, related lists and List views** based on the original requirements, feedback from users.
- Created **Profiles, roles and implemented object level, field level and record level security.**
- Created and customized **Formula Fields, Cross Object Formulas, Roll-Up Summary fields, Validation rules and Dependent Pick lists.**
- Created **Custom Objects and defined lookup and master-detail relationships on the objects.** Also created junction objects to establish connectivity among objects.

- Created **Workflow rules and defined related tasks, time-triggered tasks, email alerts and field updates** to implement business logic.
- Worked in creating **Sharing Rules** for sharing records between different roles based on the Organization wide defaults.
- Used **Command line data loader** interface to create jobs to load data from files in a folder to the objects in Sales force.
- Worked on support tickets to make changes to the existing Sales force configuration.

**Environment:** Salesforce.com, Apex language, Visual force Pages, Components and Controller, Data Loader, Reports, Custom Objects, Custom Tabs, Oracle, Demand tool, Email Services & Security Controls, Angular, Node Js, React Js , Adobe Flex4.