**Priyanka Khandelwal**   
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**Summary** Nine years and eight months of IT consulting experience with extensive onsite client facing role & preparing SOWS.  
 Scrum master with 5+ years of hands-on experience of leading team in highly agile environment and driving business requirement discussions.  
 Worked as Agile Coach in Program level transition.

 Proven excellence in handling technical and business discussions with equal command.

 Extensive experience in client locations and geographies (US, UK, New Zealand, India).

 Sound experience in managing cloud-based product development. also, having certification from MS Azure (AZ-900)

**Core Skills**

**Languages**: c#.net, PL/SQL, T-SQL  
**Tools**: Azure DevOps, JIRA, Confluence **Process**: Agile Scrum, Kanban, Waterfall Escalation management.

**Strength**

Stakeholder management skills

Problem Solver

Quick learner

Experienced mentor

Good communication skills

**Highest Education**  
M.C.A. (MDU university)  
AZ-900: Microsoft Azure Fundamentals

**Work Experience Summary:**

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| --- | --- | --- |
| **Company Name** | **Duration** | **Designation** |
| Acetech Information Systems Pvt. Ltd | AUG 2011– March 2021 | Assistant Manager / Scrum Master |

**Role Description**

 Worked as Agile Coach and mentored teams in SAFE, Scrum and Kanban. Educated and reinforced scrum methodology and agile framework to team members and key stakeholders.

 Worked as Scrum master (CSM) to ensure high quality product is deliver in rapidly evolving and dynamic

environment.

 Facilitate agile ceremonies - sprint planning, daily scrums, scrum of scrum, retrospectives, stakeholder meetings and software demonstrations.

 Coached team members (offshore and client side) and other stakeholders on Agile Scrum methodology.

Helped team member to get on speed to agile methodology. And Successfully delivering product in frequent releases.

 Resolving impediments raised by team members. Discussing same with respective person/team responsible as and when required.

 Raise dependencies in Scrum of Scrum

 Determine team capacity (Velocity) based on historical data.

 Work closely with product owner in backlog management and continuous delivery of features.

 Direct and lead development team from project initiation through delivery of final product.

 Managing senior stakeholder across both IT & business vertical within project. Building & maintaining strong working relationship with the key project/Program stakeholders.

 Directing, managing and coordinating development team members located across onsite and offshore

locations, including those from external product vendors

**Project Details (for latest projects)**

**Nokia Global Mobility Tracker** Jan 2018 to March 2021

Agile Coach

Responsibilities & Contributions:

 Mentored and implemented the transition from waterfall to Agile (Scrum and Kanban) as an Agile coach for Multiple projects in Hilton. Coached teams with different size and complexities (offshore and client side) on Agile methodology.

 Mentored teams, PO and scrum Masters. Analyzed which Agile methodology will suit the Project.

 Educated teams to create Kanban and Scrum boards and maintaining it.

 Identify Risks in the Projects.

**Workfintiy Business Process Rules Management System - Workfinity BPRM**  Jun 2017 to Dec 2017

Scrum Master and Agile Coach

Responsibilities & Contributions:

 Coached team members (offshore and client side) on Agile Scrum methodology and conducted all Scum ceremonies successfully.

 Directing development team from project initiation phase through frequent releases.

 Educated team to use JIRA to manage daily work.

 Educated team on Story points, planning poker for Sprint planning.

 Collect feedback from business users for features delivered in the Sprint and accommodate changes in further

Sprints along with PO.

 Continuous discussion with PO to bring change which suits Project requirement and increase team velocity.

 Attend Scrum of Scrum to raise dependencies on other team and see progress of other team to achieve common goal.

 Created and maintained Confluence page for the Application.

 Review code changes and Sanity Test of Application before Demo.

Feb 2016 to Jun 2017

**DMS(Document Management System**)

Scrum master/Agile Coach

Responsibilities & Contributions:

 Coached team members (offshore and client side) on Agile Scrum methodology and conducted all Scum ceremonies successfully.

 Directing development team from project initiation phase through frequent releases.

 Educated team to use JIRA and Shared Point to manage daily work.

 Educated team on Story points, planning poker for Sprint planning.

 Introduced Continuous Integration and Continuous Deployment (CI/CD) to the team and tools used for the same.

 Collect feedback from business users for features delivered in the Sprint and accommodate changes in

further Sprints along with PO.

 Continuous discussion with PO to bring change which suits Project requirement and increase team velocity.

 Attend Scrum of Scrum to raise dependencies on other teams and see progress of other team to achieve common goal.

 Created and maintained Confluence page for the Application.

 Review code changes and Sanity Test of Application before Demo.