

 **Rajasimha**

 **raja.salesforce95@gmail.com**

 **+91-7348977978**


## PROFESSIONAL SUMMARY

Strategically-minded Salesforce developer with around 3 years of experience, capable of working independently and as part of a divergent team to develop various applications on Salesforce.com environment and achieve a key position in fast-paced technology with varied responsibilities. Able to quickly yet concisely understand objectives towards development, configuration and administration in Salesforce.

## HIGHLIGHTS

* Overall 3 years of IT experience with strong salesforce Knowledge.
* Knowledge on sales, service, communities and marketing cloud.
* Successfully completed **Platform Developer-1** (PD1) Certification.
* Working experience on **Visualforce**, **Apex, Aura** and **Lightning**.
* Having experience on **Batch and Schedule apex.**
* Working on salesforce with implementation of **best practices**.
* Knowledge on Rest API.
* Good understanding on salesforce environments (Sandboxes, Test Sandboxes, Partial copy Sandboxes).
* Hands-on experience on **Reports** and **Dashboards.**
* Implementation knowledge on business automation using like **Process Builder, Workflow** and **Approval** Processes.
* Working experience on **Permission Sets, Sharing Model, Roles, Profiles, OWD**.
* Worked on Outlook integration with salesforce.
* Good understanding on lead management and opportunity management.
* Experience in creating Custom Apps, Objects, Fields, buttons Applying Sharing Rules, Page Layouts, Search Layouts, Related List and defining Field Dependencies.
* working experience on **Agile** methodology.
* Proactively working with team and very Collaborative.

## SKILLS

|  |  |
| --- | --- |
| **Technologies** | Salesforce CRM, Apex Classes & Triggers, custom controllers & Extensions, SOQL, SOSL, Visualforce Pages / Components, Workflow Approvals, Integration, Lightning |
| **Languages** | Apex, Visualforce, CSS, HTML 5 |
| **Tools** | Apex Data loader, VS code |

## PROJECTS

|  |  |
| --- | --- |
| **Client** | TransUnion |
| **Duration** | July 2019 – Till now |
| **Position** | Software Engineer  |
| **Description****Transunion** is a global marketing company with the size of more than 50000 customers and internal employees of 10000. To serve their customers Transunion is using salescloud services with integrating multiple systems to tracked on product information and ROI.**Responsibilities*** Implementation of opportunity management.
* Configuration of the lead processing.
* Defining the lead process, business flow.
* Implemented reports and dashboards as per to the business priorities.
* Collaborated with client and team members.
* Maintaining the test code coverages.
 |

|  |  |
| --- | --- |
| **Client** | Barclays |
| **Duration** | December 2018 – July 2019 |
| **Position** | Software Engineer  |
| **Description**Barclays will support their customers for the financial services. Barclays using service cloud to serve their customer and maintain knowledge articles to quick solutionary to its customer queries.**Roles and Responsibilities*** Creating articles using data loader.
* Mapping the search keywords for articles.
* Created ‘suggestion’ search engine.
* Client interaction for enhancement futures.
 |

|  |  |
| --- | --- |
| **Client** | Internal Project |
| **Position** | Software Engineer |
| **Responsibilities*** CTI Integration (AVAYA).
* Configuration and defining automation rules.
* Defining Auto response rules.
 |

**EDUCATIONAL QUALIFICATION**

Bachelor of Engineering from Visveswaraya Technological University (VTU) completed in June 2018.

**PERSONAL DETAILS**:

|  |  |
| --- | --- |
| Passport | Yes |
| Current Location  | Bengaluru |
| Preferred Location | All over India |