



Rakesh Ranjan Yadav

Nationality: Indian **Address:** Pune, Maharashtra, India 412207, Pune
Phone number: +91 7057828836 **Email address:** rakesh.bit@gmail.com
Web: <https://www.linkedin.com/in/rakesh-ranjan-y2020/>



Profile

Well-accomplished and result-driven IT professional with 14 years of experience in coordinating various aspects of Projects, Release & Operation management roles into one integrated solution. Expertise in Release and Change Management, Risk and Control Measure Management, along with Process Improvement expertise to drive change and deliver quantifiable business results as per the customer's requirements.

Expertise in Project Management methodologies like PRINCE 2, SCRUM ,Agile, KANBAN, Service Now(Incident, Problem & Change), GitHub, SharePoint, Waterfall, JIRA, Confluence, Python 3.8, SQL, Microsoft Windows Desktop.



Work experience

06/2013 – present
Pune, India

Assistant VP - Release Manager - (Techno -Functional Role) Barclays

- Drive the end-to-end release process - for multiple planned releases, and unplanned hotfix releases in advance of GA across customer and product base;
- Real-time experience in managing production releases by scheduling required resources from all necessary IT departments, creating timelines, scheduling business testers, and creation of release notes
- Release analyst/manager aligns with program/project teams consisting of cross-functional, global, and virtual groups; directly supervises staff as needed; assigns responsibility to members; monitors progress
- Led all Vulnerability remediation releases which makes sure risk mitigation completed with the vendor timelines.
- Release analyst/manager coaches, mentors, and supports less experienced team members as well as other project resources as needed.
- In partnership with multiple leaders, track and communicate to Stakeholders information such as release calendar, risks and risk mitigation strategies, impediments, and status.
- Monitor and control the work to ensure that the program release management remains on track and in control. Communicate plans, milestones, and status, and escalate issues as required.
- Plan for and manage changes to the test environments and the release schedules
- Lead cross-functional teams to support releases of varying size & complexity. Cross-functional teams encompass R&D Engineering, Quality Assurance, Product Management, Marketing, Documentation, Training, Operations, and Support & Service Delivery.
- As a Release Manager provides technical support to software developers and business unit personnel in executing and managing test and deployment processes and establishes the environments used to conduct testing of the final deliverables
- Reports daily release status to the CIO/CISO/Directors/MD's the CC lead, e.g. Interface and communicate with program/project teams, management, and stakeholders
- Manage program/project work and resources to enable successful and timely completion of the program/project.



Work experience

- IT background with experience across the systems development life cycle with experience in all release/program/project phases – plan, initiate, elaborate, design, build, test, implement
- Knowledge and use of industry-standard release management methods, tools, and techniques e.g. budget, communication
- Strong team-working skills across matrixed client, supplier, and geographically dispersed virtual teams
- Strong communication and interpersonal skills (includes negotiation).
- A leader in the use of IT methodologies, processes, and standards for program/project management
- Direct supervision provided by an experienced Program Leader or Service Delivery Manager/Team leader; frequency on a weekly or as-needed basis
- In coordination with Managers, facilitate cross-organization coordination and collaboration to solve needs for complex testing, validation, and deployments;
- Actively collaborate with stakeholders and Engineering cross-functional teams to refine and improve the release process in a data-driven, solutions-oriented manner;
- Expertise in IT Operations, Infrastructure management.
- Be innovative and think out of the box.

09/2011 – 06/2013
Pune, India

Associate Operations Manager Cognizant Technology Solutions

- Follows through to ensure the delivery of changes/solutions/services that fulfill the Customer's needs.
- Comfortable with data analysis and detailed investigation; able to coordinate workload .
- Strong Analytical ability and problem solving skills
- Excellent English written and verbal communication skills Experience managing a project portfolio. Small/Medium Project management experience.
- Resolved escalations and propose efficient solutions for problems arose.
- Led and directed a team of 15 to deliver approx. 200 application packages across the global customer.

10/2009 – 09/2011
Gurugram, India

Senior Systems Engineer Bank of America & Merrill Lynch

- Worked as Senior Systems Engineer at Bank of America.
- Work involved application Packaging and deployment across estates
- Engage on LOB's (Line of Business) product requirement
- Migrate Application from window & to Win 10 environment

10/2007 – 10/2009
Bangalore, India

Systems Engineer Hewlett Packard

- Worked as a Systems Engineer.
- Expertise in Microsoft Window Installer Technology.
- Expertise in End User Computing
- Worked as Application Packagers

09/2006 – 08/2007
Bangalore, India

Software Engineer Razorsight Software Pvt Ltd.

Worked as Java Developers.



Education

07/2003 – 08/2005
Ranchi, India

M.Sc Information Science | Masters Birla Institute of Technology



Education

CGPA 79% under (scale of 100)



Certificates

- 02/2020 • **Certified SCRUM MASTER Scrum Alliance**
Scrum Alliance
Certificant ID:001047670
- 03/2020 • **Certified SCRUM Product Owner Scrum Alliance**
Scrum Alliance
Certificant ID: 001047670
- 01/2019 • **PRINCE2 Agile® Foundation Certificate PeopleCert & AXELOS**
PeopleCert & AXELOS
GR659002258RY
- 01/2019 • **PRINCE2 Agile® Practitioner Certificate PeopleCert & AXELOS**
PeopleCert & AXELOS
GR649005060RY
- 12/2015 • **ITIL® Foundation Certificate in IT Service Management PeopleCert & AXELOS**
PeopleCert & AXELOS
GR750214596RY
- 07/2006 • **Java/J2EE Certification**
NIIT
Completed JAVA/J2EE certification from NIIT Training Institute with 71.10 CGPA (scale of 100) in the year 2006.



Technology Skills

IT SKILLS

MS Office 2016	Service Now	Service First
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Sharepoint	Python	JIRA
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KANBAN	ITIL Tools	Installshield
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SQL	Python	
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Social Media



rakesh-ranjan-yadav



rakesh.bit



Achievements

- Awarded as Star of the quarter for Oct-Dec 2017
- Nominated for GTIS (Barclays) level for successfully completion of BICEP Project Program.
- Awarded by Hewlett Packard Best Team for Windows 7 Migration Projects in the year 2008.



Strengths

Designing innovative products Detail oriented Analytical Good judgment

Product knowledge Focused Effectively managing multiple projects

Stakeholder Management Decision making Manage project communications Responsible

Presentation Skills Project Scheduling Business Development Problem solving

Critical thinking Time management Risk & Control Analysis Coaching Teamwork

Mentorship



Hobbies



Exploring distant lands



Getting lost in a good book



Capturing moments



Feeling the music



Every kind of sport



Wildlife



Cartographing



Cooking