Akshay Naik

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AWARDS

- Among the Top 5 performers in the team with 100%+ productivity and 4.9/5 Average Customer Satisfaction score.   *- 2020*
- 'Delivery Excellence and Innovation Award' - Developing integration customizations of SOAP and REST API in Salesforce which was a key milestone for the project.   *- 2019*
- 'Star' - Outstanding performance and lasting contribution with the clients.   *- 2018*
- Meritorious performance in the training program, 2nd place.   *- 2017*

TECHNICAL SKILLS

- Apex Class and Trigger
- Apex Web Services, Integration
- Flow Automation
- SOAP UI, Postman
- Authentication
- Security Model

WORK EXPERIENCE

Developer Success Engineer, Salesforce – Hyderabad   *Oct 2019 – Present*

- Implemented and designed Lightning Flow to automate several use-cases.
- Helped 15+ customers implementing and debugging Salesforce Integration with third party systems using various OAuth flows.
- Sharpened relational skills by providing front line technical assistance and end user troubleshooting for bug fixes, enhancements, requirement gathering, designing, delivering solutions to hundreds of customers.
- Modified the Lead conversion mechanism to efficiently handle Opportunity name changes.
- Assisted 10+ customers in designing Community Security Model and CMS connection with WordPress.

Senior Analyst, Capgemini – Mumbai   *Oct 2018 – Sept 2019*

- Developed Single Sign-On (SAML) with Okta and Social Sign-On (Open ID Connect) with Google.
- Implemented University Registration Application using Lightning Web Components.
- Salesforce to DataLake (third-party Hadoop system) Integration.
- Implemented Global Metadata Search.
- Developed Survey functionality using Lightning Flow for public Community.
- Worked on Deployment using Change set and Workbench.
- Collaborated with clients from concept through final delivery of product.
- Hands on experience Apex class, Apex trigger, Visualforce Page, SOQL, Batch, Scheduler and Test class.
- Created and managed all custom fields, triggers and object relationships, permissions, Out of Box Salesforce functionalities like Validation Rules, Workflow Rules, and Process Builder.

Software Analyst, Capgemini – Mumbai   *Aug 2017 – Sept 2018*

- Configured sharing of records with external users on the basis of user profile using Apex Manual Sharing.
- Salesforce to Salesforce Integration using SOAP and REST API.
- Migration of Attachments to Files programmatically via Batch Class.
- Followed the best practices and efficiency standards.

CERTIFICATIONS

- Salesforce Certified Platform Developer – 2
- Salesforce Certified Platform Developer – 1
- Salesforce Certified Administrator

EDUCATION

Bachelor of Engineering, Computer Engineering   *Jul 2013 – Jun 2017*
Savitribai Phule Pune University, Pune (**67.57%**)

Higher Secondary Certificate, Science   *Jun 2012 – Mar 2013*
Government College of Arts and Science, Aurangabad (**69.83%**)

Secondary School Certificate   *Jun 2010 – Mar 2011*
Holy Cross English High School, Aurangabad (**90.55%**)