

JUDHAJIT SEN

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Synopsis

- ❖ Rich and insightful experience of 15Yrs+ in Business Analysis and Product Management in the IT Industry.
- ❖ Excellent relationships with customers for delivering solutions to their process problems.
- ❖ Ample experience in analyzing latest marketing trends & provides recommendations for fine tuning Business strategies.
- ❖ Adept in streamlining operations of Development Teams for ensuring effective on time delivery.
- ❖ Adept in working cross functional with teams and manage co-locations successfully

Core Competency & knowledge

Product Owner:

Release Planning
Features/UX Guidance
Planning & Prioritization of Backlog
Product Roadmap
Stakeholder Management

Business Analyst:

Requirements Analysis
Gap Analysis
Risk Review & Solutions
Sprint Prioritizing
UAT

Value-Added Leadership:

Cross-Functional Supervision
Team Building & Mentoring
Negotiation & Presentations
Business & IT Planning
Training & Workshop

Employment Scan

Working with Capita, Pune since Feb 2017 as Lead Business Analyst/Product Owner.

(Capita has been working across the public and private sectors, solving the complex challenges of our clients, increasing productivity, enhancing their use of technology and data, improving customer and public services and adding value to the UK and local economies)

About Capita One Education Product –

- Capita One supports education teams in administering training, managing school governor processes and planning for future school places.
- Capita one helps in incorporating a wide range of time-saving tools, that allows local authorities to deliver responsive and high-quality services to children with special educational needs and disabilities.

Projects managed for Capita One Education –

- List of projects managed: **Youth Justice, B2B (Business To Business), CMS (Case Management System), CME (Child Missing Education), Transport and AnT (Admissions & Transfers)**
- Have handled end to end projects from requirement gathering to product release for clients for UK local government, central government, education, welfare.
- Adept in working with multi location teams & managing end to end delivery workflow as Business Analyst
- Experience using Jira and Azure Devops for backlog management, bug tracking, issue tracking, and project management functions.
- Experience in Workflows, EIM, Assignment Manager and EAI.
- Proficient experience in managing projects & clients from **various geographies**

Responsibilities Performed –

- Consolidated efforts and outputs of 5-6 projects (listed above) at a time.
- Collaborate with product and customer success teams to gather business requirements and prioritize these into the product backlog.
- Manage the product backlogs in keeping them updated with new epics and user stories.
- Documenting acceptance criteria at a user story level to ensure the development teams understand what is required.
- Lead the product release plans and set an expectation for delivery of new functionalities with Product manager.
- Provide an active role in mitigating impediments impacting successful team completion of Release/Sprint Goals.
- Visualize, Measure, and track the flow of work within the development team, optimizing the value delivered at each sprint.
- Detailed analysis of As-Is and To-Be Process
- Creating application Prototypes and screen mock-ups, creating graphical representations of complex business processes

- Root Cause Analysis (RCA), validating business opportunity or problem as an opportunity for a software solution
- Mentoring the stakeholders about the new deliverables
- Contributed in creating the prototypes and used them for demonstration purposes
- Reach & Analysis for adding new feature in Product
- Involved in outlining the BRD & FRD

Worked with Cohezia, Pune since 11th Feb 2009 to 1st Feb 2017 as Business Analyst.

(Cohezia group provides a range of incubation resources and supporting services to our operating businesses including Office Space, Design, Information Architecture, Solution Design, Development, IT Systems, Finance, HR and Sales/Customer Support)

- Competent in managing multiple projects concurrently related to **Business Operations & Strategies**.
- Have handled end to end projects from requirement gathering to sprint release for clients in, **Education, Banking & Finance, Semi-Govt, B2B Event, Web, Mobile & Custom Solution space**.
- Proficient experience in managing projects & clients from **various geographies** like Europe, USA & APAC.
- Accountable for **project planning, steering and execution** of large projects & those with significant impact/complexity.
- Versatile in executing project using **Agile & Scrum** methodology.
- Expertise lies in identifying and **reporting risk, issues, challenges, achievements, success, failure, improvements and so on to customers and management**; proficient in interfacing between technical team and the business, i.e. **product owner**.
- Actively engaged in **client meeting, creating business proposal, understanding, gathering and deriving** charter for client's requirements for **enhancement or new features and functions** and communicate them to rest of the development team along with technical head.
- Proficient in dealing with **scope, estimation, schedule, quality, resource** and risk management of the project; execution and communication with internal business partners, clients.
- **UAT** on all the changes or new enhancements along with the business owners.
- Responsible for **daily status meeting, business process descriptions use case scenarios, building wireframes, business analysis, workflow analysis and sprint release**.
- Expert at suggesting and articulating **workflow structures** with emphasis on User Experience
- Assist technical heads in **enforcement of project deadlines** and schedules and in planning sprint release
- Prepare and manage all relevant project metrics in **JIRA**
- Involved in designing the **GUI** of the application
- **Perform sanity checks** on the application before delivery and **providing post-delivery communication** and support.
- Eye for detail in **analyzing, identifying and mitigating business risks** during project execution.
- Well equipped in **Project Management** and Accountable for measuring and monitoring progress at defined points in the sprint to ensure that the project is delivered on time, within budget, and that it meets or exceeds the **"Client" expectations**.
- Versatile in creating **Business Requirement Document ,Information Architecture, User Stories, Functional Diagrams & Wireframes** as per the client requirement for technical team presentation and briefing.
- Responsible for updating project status via appropriate tools.
- Suggesting enhancements and adding value to product by **research and market analysis** and facilitating retrospective at the end of each product demo.
- Created **training & learning material** (video/slide share/process document) for **client walk through**.

Clients managed during my stint from POC to Sprint Release and System Walkthrough:

- ICICI Bank
 - Domain Specific : Banking & Finance
 - Developed app for wealth management and retireal benefit.
 - Technologies : Java& Android
- Pawar Public School
 - Domain Specific : Learning Management & Education
 - Built a cloud based application which will concentrate on Learning and Development.
 - Technologies : PHP,DRupal,SQL DB
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- UK MIA
 - Domain Specific: Multi Device Web Application
 - Responsive Website designed and developed for UK marine association (Semi Government Association).
 - Technologies : PHP,DRupal,SQL DB

- Coconnex
 - Domain Specific : B2B Event Services
 - Multiple projects which supported Event industry through our inhouse product (Coconnex).
 - Technologies : PHP,DRupal,SQL DB

Worked with MyJobsInPune.com, Pune since Dec 2007 to Feb 2009

(MyJobsInPune. Com is the premier initiative of Shoun Group. It is the fastest growing recruitment portal in India, concentrating Pune as its main hub for IT and Non-IT industry which provides a role of wholistic recruitment solution provider.)

Designation: Account Manager

Work Profile

- Responsible for executing presales activities for India.
- Engaged in organizing Demo as per clients need & requirement.
- Team management & mentoring.

Contribution & Achievements

- Moved from SME to Key Accounts Manager within 2 Months of joining the organization.
- Member of the team for promoting the "Idea Behind" (Concept) introducing MyJobsInPune.Com

Worked with WNS Global services since May 2006 to Dec 2007 as Subject Matter Experts

- Responsible for Presales activity for promoting services & products of (Air Canada Vertical)
- Responsible for team management, mentoring & coaching
- Responsible for client Interaction.

Associated with family business at Bhillai from 2002 to 2006 as a part of Presales Team

Educational Credentials & Workshops & Seminars

- Graduate in B.A. Management Honors in 2002
- Internal Certification in Business Analysis Fundamental Course - 2009
- Internal Certification in Scrum Methodology - 2010
- Internal Certification in Agile Methodology - 2010