

# SHIVAM BALIYAN

SALESFORCE CONSULTANT, KPMG | EX-SALESFORCE

## CONTACT



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Jaipur



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## EDUCATION

### BACHELOR OF TECHNOLOGY

Computer Science Engineering  
Rajasthan Technical University  
2013-2017

## SKILLS

- Apex & Lightning
- Security Model
- Data Migration
- Rest Resources
- JavaScript
- Metadata API
- Requirement gathering and analysis
- Unit/Manual Testing
- POC & documentation
- Deployment through version control

## TOOLS & TECHNOLOGIES

- SFDX
- Version control
- Copado
- Flosum
- JIRA
- Microsoft Excel

## CERTIFICATIONS

- Salesforce Platform App builder
- Salesforce Administrator
- Salesforce Platform Developer I
- Salesforce Platform Developer II
- Salesforce Experience Cloud
- Salesforce Sharing and Visibility Architect
- Copado Certified

## AWARDS & RECOGNITION

- KPMG Above & Beyond
- KPMG Super Team
- Appirio Pat on the back

## PROFILE

Salesforce Certified Developer and Administrator with around 5 years of experience in development, integration, coding, and working in multicultural environments. Experience working in Agile methodology, Waterfall model and Test-driven development. Adept in carefully diagnosing, assessing issues, and offering real viable solutions. Skilled in design, prototyping, and testing and committed to working as a collaborative and positive team member, striving to utilize my knowledge and expertise for optimal engineering results

## PROFESSIONAL EXPERIENCE

### KPMG | BANGALORE | MARCH 2021 TO PRESENT

#### SALESFORCE CONSULTANT

- **Scheme Management System**
  - System to create and manage schemes and offers for dealers and end customers on vehicle purchases. Platform to provide claims on applicable schemes on invoices and calculate sale targets and their incentives accordingly
  - Analyzed, designed, and developed claim management object model and its corresponding functionality. Created apex triggers & process builders for automation
- **Distributor Management System**
  - Solution to manage Primary and Secondary Sales, Inventory management, Purchase Returns, and Invoicing. Maintaining and communicating data from SFDC to SAP and vice versa
  - Led application development and launched DMS for end-users across the country and developed several APIs to integrate SAP with SFDC and developed aura components

### SALESFORCE INDIA | HYDERABAD | OCT 2020 TO MARCH 2021

#### SUCCESS ENGINEER

- **Debugging and Troubleshooting (Support)**
  - Assisted third-party developers to troubleshoot their integration issues with salesforce.com APIs, Apex, Visualforce, and implemented other salesforce.com developer products. Writing sample code, client libraries, and contribute to Open-Source project

### APPIRIO | JAIPUR | JAN 2019 TO OCT 2020

#### ASSOCIATE SALESFORCE CONSULTANT

- **Ciena**
  - Used Platform Event to sync data between different platforms of Ciena such as Microsoft Azure and used SFDX for deployment and Bit Bucket for the repository
- **Stanford University**
  - Used DA (Education Data Architecture) package for custom development in lightning. Objective is to have all the data of students, alumni's and their family members for fundraising and donation tracking. We have used version control for the deployment and worked on life event functionality and batches for correcting existing data

### Briskminds Software Solution Ltd | JAIPUR | NOV 2017 TO DEC 2019

#### ASSOCIATE SALESFORCE DEVELOPER

- **Flosum**
  - Flosum is a salesforce-based application lifecycle management solution and manages development processes from requirement planning to deployment into production. It works on metadata migration between different orgs and is used for deployment of metadata and its backup. Worked on Profile comparison between 2 profiles, recreation of the existing snapshot and converted the UI of Flosum into Lightning experience using SLDS