Microsoft Dynamics 365
Finance & Operations

Name: KRISHNA
Dynamics 365 F&O, AX Functional Consultant

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Objective

Looking forward to a challenging career as a Functional consultant in Microsoft Dynamics 365 for Finance & Operations by utilizing the best of my knowledge and skill on a rewarding organization and enable them to achieve the organizational goals. Working as to grow in skills and knowledge through consistent, competent, and ethical performance that is in congruence to personal goals and that of the organization.

Career Exposure in Microsoft Dynamics ERP

- Having Total 4.6 years of experience and 3.4 years of relevant experience in Microsoft Dynamics 365 F&O across multiple clients.
- Having experience on the areas of General ledger, Accounts payable, Account receivable, Cash and Bank management, fixed assets of Microsoft AX 2012 and Dynamics 365 F&O.
- Worked on Legal entity creations, created financial dimensions, Fiscal calendar, Chart of accounts, configure account structures and ledger setup.
- Prepare test scripts for testing the configured scenarios. Testing May also includes Unit testing, User Acceptance Testing, and Interacting with Client's key users' team.
- Worked on requirement Gathering and understanding the customer expectations from feature and functionality perspective.
- Proposing necessary changes in the business process to go with product functionality & configuring the product to suit the requirements as per FRD.
- Managing service quality &relationship with clients.
- Providing solutions and quick walk around whenever required by the client/customer.
- Client interactions on deliverables within the SLA and queue management to support integration activities.
- Excellent interpersonal skills, good team player, hardworking and work oriented.

Education Qualification

- **MBA Finance from Jawaharlal Nehru Technological University in 2017**.

Professional Experience

- Currently working as MS Dynamics ERP Associate Consultant in Capgemini from January 2022 - Present.
- Worked as an Associate Consultant in TCS from April 2018 to January 2022

Software Skills

- Microsoft Dynamics D365 F&O
- Microsoft Dynamics AX 2012 R3
- Microsoft Windows office

Training & Achievements

- Got trained in Dynamics365 F&O Finance modules.
- Good appreciation from client in handling Dynamics AX and D365 F&O support issues.

Project Experience

Project-3
Client	:	**Greenway health**
Industry	:	**Healthcare**
Roal	:	**Functional Consultant**
Version	:	**Microsoft Dynamics D365**

Description: Greenway Health, LLC is a privately-owned vendor of health information technology (HIT) including integrated electronic health record (EHR), practice management, and revenue cycle management solutions.Intergy, Greenway's cloud-based EHR and practice management solution serves ambulatory healthcare practices. The company has offices in Tampa, Florida; Carrollton, Georgia; and Bangalore, India.

Roles and Responsibilities:

➢ Dealing on modules GL, FA, AP, AR, Fixed asset, Bank and Cash management, Sales order, purchase order, Product and information management, and Inventory module.
➢ Financial set up in GL, AR, AP, Fixed Assets set ups.
➢ Preparing the functional design document as per the business requirements.
➢ Functional testing on business requirements.
➢ Generate the reports on client requirement and setups.
➢ Co -ordinate with technical consultant regarding customizations.
➢ Importing the required data into D365 through various files.
➢ Exporting the required data from D365 to analyses, interpret and giving the solutions to the client.
➢ Attending client calls to get requirement and understand their business processes within their existing system.
➢ Provide necessary changes in the customer's business process to go with product functionality & configuring the product to suit the requirements as per FDD.
➢ During support if any new requirement came, gone through analysis of client business processes, documentation and mapping the requirements and proposed good solutions in line with the product.

Client 2	:	**Celcom Malaysia**
Industry	:	**Mobile telecommunication service**
Roal	:	**Functional Consultant**
Version	:	**Microsoft Dynamics AX 2012**

Description: Celcom Axiata Berhad, DBA Celcom, is the oldest mobile telecommunications provider in Malaysia. Celcom is a member of the Axiata group of companies.
Through the Mobile Number Portability by the Malaysian Communications and Multimedia, Celcom also provides Virtual Mobile Operator services. The company also provides rural communications services using CDMA Technology and Satellite Phone.

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Roles and Responsibilities:

➢ Prepare test scripts for testing the configured scenarios. Testing may also include Unit testing, System Integration Testing, Performance Testing, User Acceptance Testing, Regression Testing, or any client specific software testing.

➢ Attending client calls to get requirement and understand their business processes within their existing system.

➢ Handled implementation activities for General Ledger, Accounts payable, Accounts Receivable, and Asset Accounting management with business partner.

➢ End User Training and User Acceptance Test(UAT).

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➢ End User Training and User Acceptance Test (UAT).

➢ User manual Preparation. Handling day-day issues.

➢ Set-up of AR,AP,GL.

➢ Preparing solution documents.

➢ Preparing test cases for user requirement.

Project-1

Client	:	**Aura Prestige Pte Ltd, Singapore.**
Industry	:	**Beauty products**
Roal	:	**Support Functional Consultant**
Version	:	**Microsoft Dynamics D365**

Description: The Aura Group is a distributor of beauty products in South-East Asia. Committed to building successful brands, we offer a unique experience to customers, and excellence to partners with through-the-line retail, communication, and distribution.

Roles and Responsibilities:

➢ Handled the tickets/tasks and application support to the end users.

➢ When issue comes diagnose, analyze and solve the issues.

➢ Interaction with core team members, end user & other team members.

➢ End user testing: Testing of solved issues, based on functionality and reports as per end user requirements.

➢ Provided solutions for General Ledger, AR, AP, Cash and Bank Management and other postings of journals in Finance Module.

➢ Handled implementation activities for D365.

➢ Preparation of Configuration Manual, SDP, UAT test cases, User manual.

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➢ Advise customer organization on Dynamics 365 usage and help minimize gaps betweenstandard365
➢ Customer's business processes with creative configuration.

Accounting Process:

Roles and Responsibilities:

➢ Handling day to day entry of different vouchers, Daily maintaining petty cash & preparing reports.
➢ Monthly preparing Income and expenses summary reports. Preparing entry of Cash, Bank and posting to relate Ledger accounts.
➢ Preparing monthly Bank reconciliation & preparing for staff salaries.
➢ Preparing Ledger of Sales, Purchases, Fixed assets and Expenditure.
➢ Maintaining of Accounts Payable, Receivable accounts, Creditors and Debtors Aging reports.
➢ Preparation of Daily, weekly and monthly dashboards for client presentation.
➢ Maintained all files and documentation accurately and with strict compliance to generally accepted accounting policies.
➢ Participating for finalizing of book of accounts & preparing financial statements.

PROFESSIONAL&PERSONALSKILLS

➢ Problem solving skills, Critical thinking.

➢ Able to adapt quickly and responds effectively to operational issues.

➢ Hardworking for the results with dedication and determination.

➢ Flexible to work over times and travel on work.

➢ Capable of working as an individual and as part of a team.

PERSONALDETAILS

Date of Birth   :   19-July- 1995

Gender   :   Male

Nationality   :   Indian

Marital Status: Single

Address   :   NELLORE DISTRICT,AP.524101.

DECLARATION

I hereby declare that all the above information is true to the best of my knowledge

(Krishna)