Shoaib

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Green Card

New Jersey

**Professional Summary**

* Over**11**years of IT experience and excellent experience as **Salesforce Developer.**
* Extensive experience with the Salesforce.com development **life cycle**, **application design patterns**, **integrationpatterns** and **deployment planning**.
* Experienced working in Cross - functional teams, identifying business requirements and supporting sales/marketing efforts.
* Experience in SFDC Development implementing the **APEX Classes, APEX Triggers, Visual Force pages, S - Controls, Force.com IDE, Eclipse with SOQL, SOSL and Plug-ins**.
* In-depth experience in CRM business processes like Forecasting, **Campaign Management**, **Lead Management**, **Pipeline Management**, **Order Management**, **Account Management**, and **Case Management**.
* Used Email to case, Web to Case features and created a community where the customers can create, update and manage their cases.
* Hands on experience in writing queries using SOQL and SOSL in Apex Classes, Triggers and Governor Limits.
* Experienced in Financial Service Cloud, Sales Cloud, Service cloud, Customer portal using Salesforce CRM
* Experience with SalesForce Customization, Security Access, creating profiles, roles, users, page layouts, email services.Knowledge of AWS and Azure administration
* Worked with **Pardot** Functionality, **PardotA/B Testing**, **Auto responder** emails and **PardotEmail Rendering**.
* Having Experience working in Financial Service Cloud, Sales Cloud, Service Cloud, Customer portal using Salesforce CRM
* Extensive experience in creating B2B and B2C store using SalesForce and Cloudcraze.
* Experience in administration, configuration and Deployment of Salesforce CRM applications.
* Strong Experience in creating, managing Applications, Custom Objects, Custom Tabs, Fields, Relationships, Page Layouts, Record Types.
* Worked with business owners to understand their requirements for Salesforce Marketing Cloud application
* Validation Rules, Email Templates, Report Types, Workflow Rules and Approval Process, SOQL, SOSL and Governor Limits.
* Worked on different integration projects. Good experience on B2B B2C SFDC patterns involved interaction with all the various parties involved.
* Proficient in dealing with functionalities related to **sales cloud** & **service cloud, Marketing cloud, Community Cloud, Custom Cloud and Analytics Cloud**.
* Experience with SFDC Service console, customer portal, case management, knowledge base, customer communities and service account management
* Good insight in to the **Health**and **Financial Domain.**
* Expertise in working with Cisco CTIOS and CTI Server platform.
* Developed and recommended CRM roadmap for customers in the **FinancialDomain**
* Experience working in **Agile methodology**, **Scrum methodology**, **Waterfall model** and **Test-driven**development. Extensively worked on Agile methodology
* Knowledge of Cisco networks while being responsible for data integrity and insurance of recovery, systems analysis and programming, web services, apex, force.com IDE was used as well, as applied technologies throughout salesforce .
* Used Salesforce Automation for Territory Management and Opportunity Management.
* Created test scenarios on **Sandbox** and **productionenvironment** and migrated code to deployment upon successful testing.
* Implemented Salesforce (LWC) Lightning Web Components for large set of users within the organization, developed Lightning components and server-side controllers to meet the business requirements.
* Experience in CRM business process like Forecasting, Territory management, Campaign Management, Lead Management, Account Management and Case Management.
* Expertise in **Business Analysis methodologies** and **iterative Software Development Life Cycle(SDLC)** in relation with all the phases of **Rational Unified Process(RUP)**.
* Experience in data migration from **ACT, Excel, MS outlook** using **Data Loader, Data Import Wizard, SFDC Data Export**, **MassDelete**, **Informatica.**
* Experience in Creating **page layouts, search layouts** to organize **fields, custom links, related lists** and other components on a record detail.
* Working with different aspects of Web Services (**XML**, **WSDL**, **SOAP**, **REST**).
* Expertise in customizing standard Objects like **Accounts**,**Contacts**, **Opportunities**,**Products**,**Cases**,**Leads**, **Campaigns, Reports**(**Summary reports**,**tabular reports**, **Pie charts**)and**Dashboards**and **Report folders** for different user profiles as per the requirements.
* Java 5, Struts, PL/SQL, SQL server, EJB, IntelliJ, Clear Case, MS Visio, Apache Tomcat, JSP, Java Script, CSS.
* Strong Salesforce ecosystem knowledge and integration components (APIs, Apex controllers, Apex Web Services, data loaders, etc.) including performing multiple complex data migrations and integrations to Salesforce Action Grid, developing macro's creating widgets, customizing console components and using Flow.
* Has implemented CPQ integrations designed, developed, and Administered, Before CPQ - Configure, Price, Quote was native to Salesforce. The native CPQ does nothing that the systems build didn’t do.
* Experience a variety of areas of Lightning development
* Software Development Tools, Methodologies & Environments: Rapid Application Design (RAD), Toad for Oracle SQL, PL/SQL., Stored Procedures, Serena Dimensions, GitHub, Business Objects, Captiva, Documentum, Docusign, Rightfax, Exstream, Jenkins, Vlocity, Salesforce..
* Comprehensive understanding of CRM business processes like Campn Management, Lead Management, Account Management, Case Management, Opportunity management, Quote, Forecasting, and other Sales and Service cloud features.
* Worked on Vlocity Salesforce AppExchange App and various Omni-scripts to build custom user-friendly UI for create and edit actions with core Vlocity team.
* Created **lookup** and **master-detail relationships** on the objects and created **junction objects** and various advanced fields like **Pick-list**, **Field Dependencies**, **Custom Formula**, **Approval Process**, **Sharing rules** for **automatedalerts**, **field updates** and **Email generation**.
* Setting up **Service Cloud** Console, **Cases**(Web to case, Email to case), Solutions, Case Assignment and **CTI** Integration.
* Expertise in **Lightning app builder** (salesforce 1) and implemented new application based on Lightning to have compatibility of the app in mobile, Tab and Desktop versions.
* Developed **Lightning Component Framework** and also built **Lightning component** using **aura framework**.
* Knowledge on **Salesforce Lightning Process Builder**, **Lightning UI/UX**, **app builder**and creating **Visual Workflows**, salesforce support **communities** and **Chatter** groups.
* Built reusable **UI/UX components** with **lightning component framework**.
* Strong experience with source control tools **Git**, **Bit bucket**, **Source tree**, built salesforce code from the repository.
* Knowledge to work on Salesforce **Wave Analytics**product.
* Experienced in **Object Oriented Analysis** and **Design** and **Object-Oriented Programming** and Design Patterns under **MVC** (**Model View Controller**) **Architecture**.
* Capable of rapidly learning new technologies and processes, and successfully applying them to projects and operations.
* Experienced in **Agile Methodologies, Scrum** Software Development processes as well as **Waterfall model**.
* Ability to adapt new techniques, tools and approaches.

Technical Skills

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| **SALESFORCE TECHNOLOGIES:** | Apex Classes, Test Classes, SOQL, SOSL, Visual Force, Lightning pages (Pages, Component & Controllers),Lightning Web Components ETL, S-Controls, Triggers, Custom Objects, Web services, Validation Rules, Work Flows, Dashboards, Reports, Sandbox development and Testing, CRM Tools, Sales force Data Loader, Eclipse IDE, Sales force Explorer, Marketing Cloud |
| **SALESFORCE API TOOLS:** | Eclipse, Apex Explorer, Offline Edition, App Exchange, Data Loader, Vlocity |
| **LANGUAGES:** | C, C++, Java, PL/SQL, Apex, Ajax, C# |
| **OPERATING SYSTEMS:** | Windows NT / 2000 / XP Pro / Vista, Windows Server 2000 / 2003 / 2008 , Macintosh, Linux, Unix |
| **WEB TECHNOLOGIES:** | Web Services, XML, HTML, XHTML, CSS Dreamweaver, Java Script, PHP, Servlet, Bootstrap, JQuery, OOD |
| **Version Control Tools:** | CVS, Clear Case, Subversion, VSS |
| **Web services:** | SOAP, Cast Iron, WSDL, XML, JSON, REST |
| **Databases**  | MS SQL Server 7.0, Oracle 10g/9i/8i, MS Access |

ProfessionalExperience

Lead Salesforce Developer

**Comcast**

**Philadelphia, Pennsylvania, US**

**2019 December – Present**

Responsibilities:

* Performed the role of Salesforce Developer in the Organization.
* Expertise in advanced APEX/Visualforce development, including high volume data processing, managed packages, community portals, SSO, Canvas applications and metadata API.
* Designed and developed SFA based Application on Froce.com Platform in Salesforce.com environment with Apex programming language at backend and Visual Force pages as user interface
* Involved in creating and customizing Email template and configuring them to   the email alert within the workflow rule for a standard/custom object.
* Interacted with Various business user groups for gathering the requirements for Salesforce implementation and documented the Business and Software Requirements.
* Involved in implementation and Design of Cases and Issue with Order Management and Product Return module.
* Served as the Technical lead for the CRM development team for the Global salesforce implementation.
* Developed and executed marketing campaigns using Marketing Cloud's Email Studio.
* Managed Service Cloud components including Service Console, Partner portal, Call Center, CTI integration , Customer Portal, Live agent, Knowledge Base and Entitlements.
* Created modern Lightning Apps combining Lightning Design system, Lightning App Builder, and Lightning Component features.
* Implemented Wave Analytics, created datasets, dashboards and apps for Opportunity, Accounts and Cases.
* Designed salesforce service cloud console to enhance productivity with dashboard like interface.
* Familiar with Salesforce latest product launches including Wave Analytic.
* Developed wave dashboards using Salesforce platform as the backend.
* Designed and developed SFA based Application on Force.com Platform in Salesforce.com environment with Apex programming language at backend and Visualforce pages as user Interface.
* Created (LWC) Lightning web components and apps combining Lightning Design system, Lightning App Builder and Lightning Component features.
* Worked on setting up efficient territory rules as to design a advanced Territory management system which will ensure that all the Lead, Opportunity, Account in Salesforce get automatically get assigned to the right territory and their respective Sales Team.
* Used Vlocity Communications for Marketing, Sales, Service, CPQ, Contract and Order management.
* Implementation of Salesforce Service Cloud from Business case to operation.
* Created journeys and also implemented marketing campaigns using marketing cloud tools like Journey Builder, Email Studio and Automation Studio.
* With constantly updating the Sales Teams on these territories as to keep the system up to date and realigning the data in Salesforce.
* Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application using the Eclipse IDE.
* Creation and maintenance of the email templates to be used in the Workflows, Auto Assignment Rules and Auto Response Rules related to Lead Management module in Sales Cloud.
* Configured & customized external apps such as Valkre (Value Proposition), Xactly (Compensation System), Vlocity (CPQ) and Productivity apps.
* Implemented the Confidential applications using Agile SCRUM Methodology involving the iterative development methodology
* Designed and delivered the data integration & migration solution. Working on B2B and B2C store using WebSphere Commerce.
* Involved in upgrading Knowledge Library tool (KL), Wiki and Cisco's Sales Dashboard websites using HTML/ Dreamweaver codes, Data Migration. Assist team members with escalated technical support issues when available
* Integrated with service cloud in developing CTI (Cisco Telephony integration).
* Used force. Confidential developer toolkit including Visualforce pages, apex classes, apex controllers and apex triggers to develop custom business logic.
* Developed different Visual Force Pages to suit to the needs of the application using different Visual force components.
* Developed a SOAPUI based framework to enable testing of legacy SOAP/REST API implementations and Salesforce Service cloud integration with CI/CD Automation.
* Contributed towards HLD and LLD phase and design documents preparation by integrating different modules.
* Working knowledge of B2B / B2C e-Commerce applications and related protocols like EDI and XML.
* Conducted Gap Analysis on Vlocity Insurance Cloud functionality to shore up any process gaps between current and future state capabilities.
* Worked on Business to Business (B2B) & Business to Customers (B2C) SFDC patterns involved interaction with all the various parties are involved. Integrated Salesforce with various third-party solutions.
* Worked on Salesforce Community cloud like how to engage with employees, customers, partners.
* Created lightning web components using HTML, JavaScript and JEST test and deployed them through visual studio code to scratch orgs.
* Create snapshot/backup of critical VMs in Azure cloud using Backup Vaults
* Worked with Dynamic Apex to access S-Objects and fields to describe information, execute Dynamic SOQL, SOSL and DML queries.
* Worked on Salesforce1 Platform to build Mobile App by enabling Lightning Components to make Lightning Application mobile and software analysis.
* Designed and Developed Vlocity CPQ for couple of telecom clients.
* Worked extensively in customization of Service Cloud Console by embedding Visualforce pages in custom console components, highlight panel and interaction log .
* Worked on salesforce standard objects (accounts, contacts, leads, opportunities).
* Created Custom objects, formula fields and design validation rules page layouts, workflow rules.
* Maintenance of CRM functionality implementing SFDC.
* Deployed Sales Force CRM to users on a global basis.
* Used Organization security, Network security to ensure user could login only through office servers and Session security to ensure users have access only in their working hours.
* Used more than 55% of Apex for development.
* Followed CI/CD process for deployments using Force.com Migration Tool and Snapshot
* Created several metrics using history data to populate the existing and many triggers and classes to keep the data up to date
* Implemented Email-to-Case, Web-to-Case entry and manual case entry for entering customer’s cases in Cases Tab.
* Implemented Data Loader to load data from Marketing Cloud to Service Cloud.
* Developed Apex Classes and Apex Triggers on Force.com platform to customize application according to the functional needs.
* Used SOQL and SOSL for Data manipulation needs of the application using platform Database Objects
* Integrated Salesforce.com with external systems like Oracle and SAP   using SOAP API and REST API.
* Enhanced the existing portal functionality and moved to community cloud for more functionality including chatter, employee portal, customer portal, channel sales community, and customer support community
* Setup of Customer community license for external users using Community cloud and Created the Rest resource classes and used Annotations.
* Used SOQL and SOSL with in Governor Limits for data manipulation needs of the application using Force.com Explorer.
* AWS Analytics services, Azure, DevOps with Terraform services, GCP, Big Table, Directory, Scripting, Automation, Data Lake, S3, Blob Storage, Salesforce
* Was assigned to lead task force (executives, leaders, developers, business contacts) to work with Vlocity to troubleshoot DataRaptor performance issues preventing upscaling our data operations.
* Azure Data Factory, ESB(Enterprise Service Bus), Logic Apps, API, EMR, Hive, SQOOP
* Developed a SOAPUI based framework to enable testing of legacy SOAP/REST API implementations and Salesforce Service cloud integration with CI/CD Automation.
* Involved in the customization of the Salesforce app using Lightning resources.
* Created Lightning Component Tabs and Visual force Tabs.
* Reduced cost via implementation of Source control tools (TFS, StarTeam) as well as CI/CD tools (Jenkins, Cruise Control, InstallAware) and productivity tools (PowerShell)
* Created a complete file upload utility in Lightning, Apex classes and SOQL so that users can attach files in the form and upload them to Salesforce case record.
* Integrated applications with salesforce.com using SOAP web services API.
* Designed salesforce service cloud console to enhance productivity with dashboard like interface.
* Planned community rollout framework as four steps - cyclic process (Establish, Manage, Engage and measure)

Environment: Salesforce.com IDE, Service Cloud, Salesforce 1, Marketing Cloud, SOAP, SOQL and SOSL, Experience, Visual force, APEX Classes, APEX Triggers, CUJs, Workflows, Reports and Dashboards, CSS, HTML, JSP, JQuery, Data loader, data Import wizard, Sales Cloud, Vlocity, Service Cloud, Marketing Cloud, Migration Tool,(LWC) Lightning Web Components. Apptus, Web services API, Windows 7, Validation Rules & Formulas, Migration tool, Email services, Lightning Components, Security Controls, Sandbox, Production.

Lead Salesforce Developer

**AT&T**

**Dallas, Texas**

**2017 March – 2019 November**

Responsibilities

* Created both Managed and Unmanaged Packages with deprecated annotations to be available for partner Sales force users and other external users.
* Created a custom business calendar and used it in triggers to calculate the due dates.
* Collaborated in Designing, developing, and deploying Apex Classes, Controller Classes, and Apex Triggers for email services and lead-to-contract conversion.
* Used Data Loader for insert update and bulk import or export of data from Salesforce.com Objects. Used it to read extract and load data from comma separated values CSV files.
* Implemented case management automation on Case Object to track and solve customer s issue and also Implemented Web-to-Case entry and manual case entry for entering customer s cases.
* Created Visual force pages that could be rendered as PDF s build dashboard components and define email templates.
* Migrating existing Aura Components and Visual force page to (LWC) Lightning Web Components to improve application performance by following web standards, shadow DOM, custom elements, templates, ECMA Script, events.
* Analyzed complex business requirements and designed solutions using Apex classes, triggers, and Visual force pages.
* Setup of Customer community license for external users using Community cloud and Created the Rest resource classes and used Annotations.
* Works with the Pre Sales Team to drive Sales Growth for the Community Cloud Products.
* Worked with Azure Data Factory (ADF) since its a great SaaS solution to compose and orchestrate Azure data services. Data Cloud Architect, Azure, Ansible, Jenkins, Docker, Kubernetes,
* DevOps, Automation, CI/CD, Utilized Azure Data Factory to create, schedule and manage data pipelines
* Involved in Setting up Sales Cloud Queues, web-to-lead setup, lead conversion mappings, assignment rules, auto response rules etc.
* Standard and custom field creation and maintenance at the direction of B2B Salesforce Manager.
* Built custom Salesforce1 Lightning apps for different business groups in the organization and used Salesforce lightning design system styles.
* Design and Develop customer solutions in Vlocity, Visualforce, Apex, CSS, Javascript and other technologies.
* Used Community cloud to build deeper relationship with customers to provide better service and assist them through online.
* Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Involved in Setting up Service Cloud (Creating queues, Web-to-case setup, auto assignment rules, auto response rules, escalation rules).
* Responsible for writing SOQL & SOSL queries with consideration to Limits for data manipulation needs of the application using platform database objects. Created Lightning Component Tabs and Visual force Tabs.
* Partnered with business unit to design and build data integration processes (Java/Spring, Salesforce REST web services, Vlocity DataRaptor app, etc) and loading of initial groups of customers/affiliates.
* Supports data migration activities such as importing data of Legacy CRM (aptean: pivotal) to Saleforce.com
* Have implemented an CTI integration with using salesforce application with CISCO calling and also Live agent with using the LDAP Technology.
* Worked on scoping, implementing and enhancement on community cloud
* Worked on consolidation of all existing Workflow rules in the new Lightning Process builder flows and created one process builder for each object and managed all actions in the single flow.
* Developed Apex Classes, Apex Triggers, and Apex Controllers to develop custom business logic.
* Developed triggers and Apex classes by implementing best practices.
* Developed Apex Triggers to update fields and child objects.
* Experience in SFDC Integration using Web Service and Apex Programming, Salesforce Service Cloud expertise.
* Made new feature enhancements on Service cloud , Sales Cloud and Marketing cloud using Lightning and vlocity.
* Implemented Pardot B2B Marketing Automation platform for lead generation/nurturing.
* Developed Apex Classes Triggers to implement the business logic as per the requirements.
* Implemented Wrapper classes for better visual force pages management and smooth functioning.
* Created sharing rules for providing cross functional teams of the organization access to records.
* Created Custom controllers implementing complex code for Sales Force VF pages also integrated force.com application on mobile platform like I-phone Blackberry and Android.
* Implemented relationship fields for proper data loading and maintaining the quality of the data.
* Handled SOAP/Restful Web services consumption for fetching content from the Internal Web server.
* Received approval to design and develop POC custom Data Integration Framework to prove viable options to replace Vlocity DataRaptor usage for high volume interfaces. Presented POC to executives/leaders and gained approval to implement.
* Led team to implement Discovery Advisor Load interfaces with much success. Led several teams to convert all Enterprise data interfaces to custom data service and to mature the framework.
* Worked extensively in customization of Service Cloud Console by embedding Visualforce pages in custom console components, highlight panel and interaction log .
* Developed responsive Visualforce pages by using native components and HTML5 tags in the Visualforce pages. Written Visualforce pages to have look and feel same as Lightning.
* Migrated complex Excel validation rules in regular expression into Salesforce validation rules.
* Followed Agile methodology for the execution of day to day work related activities.

Environment: Force IDE Apex Classes Apex Triggers , SOQL, Vlocity,VisualForce pages Validation Rules Formula Fields Data Loader Reports and Dashboards Workflow Approvals Web Services, (LWC)Lightning Web Components.

Sr. Salesforce Developer

T-Mobile

Bellevue, Washington

**2015 September – 2017 February**

Responsibilities

* Served as the point of contact for all Salesforce related issues updates enhancements and questions for the organization.
* Created workflow rules and defined related tasks, time-triggered tasks, email alerts, field updates to implement the business logic.
* Was involved with the Siebel to salesforce migration project as a data Stuart. This was Pilot implementation of Veeva CRM
* Maintained consistency between territory management application and SFDC accounts and leads ensuring all sales people are assigned the correct accounts and leads.
* Configured Custom objects Custom tabs and deployed Workflows Approval processes Validation rules and sharing rules to meet the requirements of the application.
* Used Force.com developer toolkit including Apex classes Apex Triggers Components Controller Classes and Visual force to develop custom business logic.
* Debug Apex scripts using Debug Logs and System Log Console to catch Exceptions and execute Governor Limits.
* Community Cloud Agile Scrum User Stories Agile Accelerator Release Management Product Backlog Refinement (PBR) Grooming Session Burn Down Chart Vlocity Data Management CPQ CLM Lightning Community Sites Knowledge Articles
* Worked on building SOQL, SOSL, Dynamic and Relationship queries across various objects and worked on tuning queries which are hitting governor limits.
* Created Page layouts Search layout to organize fields related lists custom links and other components in various record pages.
* Worked on Salesforce1 Platform to build Mobile App by enabling Lightning Components for use in Salesforce1 mobile platform to make Lightning Application mobile.
* Upgraded Some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.
* Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
* Worked on vlocity for sales cloud service and Marketing cloud for user friendly UI.
* Monitored custom reports for sales manager and executives
* Employed Data Loader to import data from Oracle to Salesforce database and completed the configurations in Oracle application to Salesforce platform.
* Designed Field mapping document for various objects like Accounts Contacts Tasks Opportunity and Lead.
* Implemented Salesforce Service Cloud & Opportunity Management (Case Management, Entitlement Management, Product & Price Book,
* High Volume Customer Portal, Partner Portal, Visual Force Sites) for business support and technical support for its channel customers.
* Deployed Google Chatting API to create Visualforce pages showing US maps that charted sales by state.
* Implemented Chatter Chatter desktop developed public and private groups.
* Created Workflows Approval processes Validation rules and sharing rules.
* Organized Marketing Campaigns Campaign Hierarchies Lead Queries Assignment rules Web-to-Lead and Auto-Response rules.
* Deployed Apex using Force.com IDE Force.com Migration Tool and Web Services API.

Environment: Salesforce.com platform Apex Language , Vlocity ,Visual Force Pages Data Loader Workflow approvals Reports Custom Objects Scheduled Apex Jobs Custom Tabs Email Services Security Controls Ajax Trigger SOQL J-Query Lightning Components.

**Sr. Salesforce Developer**

**American Express**

**NewYork, US**

**July 2012 – May 2015**

Responsibilities

* Performed the roles of Salesforce.com Admin and Developer in the organization.
* Interacted with various business team members to gather the requirements and documented the requirements.
* Developed various Custom Objects Tabs Entity-Relationship data model validation rules on the objects and tabs Components and Custom links.
* Worked with Dynamic Apex to access S-Objects and fields to describe information, execute Dynamic SOQL, SOSL and DML queries.
* Configured Sales Force Automation SFA for Campaign management Opportunity Management Account and Contact Management Data Quality Management.
* Created page layouts search layouts to organize fields custom links related lists and other components on a record detail and edit pages.
* Used Sales force Automation Process SAP Created workflow rules and defined related tasks time triggered tasks email alerts field updates to implement business logic.
* Worked on Salesforce.com Application to Setup activities and customized the apps to match the functional needs of the organization.
* Created various Reports summary reports matrix reports pie charts dashboards and graphics and Report Folders to assist managers to better utilize Sales force as a sales tool and configured various Reports and for different user profiles based on the need in the organization.
* Designed and developed SFA based Application on Force.com Platform in Salesforce.com environment with Apex programming language at backend and Visual-Force pages as user interface.
* Developed complex workflows and approval processes for automating business logic
* Used Force.com platform for developing feature rich and user friendly Visual force pages for enhancing Sales Force UI.
* Maintenance of installed Managed Packages in Lightning using Apex. Experienced in using Data Migration tool called Data Loader.
* Used Salesforce.com developer toolkit including Apex Classes Controllers and Triggers Visual force Force.com IDE Migration Tool Web Services API.Salesforce.com platform Apex Language Visual Force Pages Component Controllers Workflow Approvals Custom Objects Sandbox data loading Eclipse IDE Plug-in.

Environment: Force.com IDE, web service API, Force.com Mitigation, SOAP, SOQL, WSDL, Debug Logs, Trigger Handlers, AJAX, GITHUB, Platform security, Assignment rules, Escalation rules, Standard objects, Page layouts, Workflows, Apex classes, Lightning Components

Java developer

eBay

San Jose, California

2009 August – 2012 June

Responsibilities:

* Developed GUI using JSP, JavaScript and CSS. Used MS Visio for creating business process diagrams.
* Developed Action Servlets, Action Form, Java Bean classes for implementing business logic for the Struts Framework.
* Followed Scrum Agile methodology for the iterative development of the application.
* Developed Servlets and JSP based on MVC pattern using struts Action framework.
* Developed all the tiers of the J2EE application. Developed data objects to communicate with the database using JDBC in the database tier, implemented business logic using EJBs in the middle tier, developed Java Beans and helper classes to communicate with the presentation tier which consists of JSPs and Servlets.
* Developed persistence layer modules using EJB Java Persistence API (JPA) annotations and Entity manager.
* Developed Action and Form Bean classes to retrieve data and process server-side validations.
* Designed various tables required for the project in SQL server database and used Stored Procedures in the application. Used SQL Server to create, update and manipulate tables.
* Used IntelliJ as IDE and Clear Case for version control.
* Involved in impact analysis of Change requests and Bug fixes.

Environment: Java 5, Struts, PL/SQL, SQL server, EJB, IntelliJ, Clear Case, MS Visio, Apache Tomcat, JSP, Java Script, CSS.