# Salesforce Consultant

# PROFESSIONAL SUMMARY

# Certified salesforce developer with 4.6 years of experience as a salesforce.com consultant involved in designing, analysis, developing and maintenance of CRM systems. Proven multitasker, independent worker, and team player.

# TECHNICAL SKILLS

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| **Skill** | Apex, Javascript, Integration, REST/SOAP, Git, Github, |
| **Salesforce Technologies** | LWC, Aura, Visualforce Pages, Service Cloud, FSL, Salesforce Community Cloud, Lightning Scheduler, Salesforce Admin, |
| **Salesforce Certifications** | Platform Developer 1, Platform Developer 2, Admin, Community, Service Cloud |

**PROFESSIONAL EXPERIENCE**

# (1)

**Client:** Valet Living

**Duration:** October 2022-Till Now

**Role:** Salesforce Consultant

**Project Description:**

* Working on various requirements, development and logic extraction associated with ValetLiving Business Process.
* Developing various components using the capabilities of **LWC, Aura and Apex.**
* Working on customization of **FSL Mobile Application** using FLOWS, and overall capabilities of FSL.
* Improved the user experience and efficiency of the application.
* Responsible for providing technical solutions to the various business flows of ValetLiving

# (2)

**Client:** CBC

**Duration:** September 2020-September 2022

**Role:** Salesforce Consultant

**Project Description:**

* Involved designing of custom components, custom objects, custom fields, custom page layouts, email generation according to application requirements.
* Build Credit report app from scratch using LWC, Integration, apex etc.
* Customize credit report app to work on Salesforce 1app.
* Build communities to display cases, articles and other information.
* Implemented lightning scheduler and custom resource availability logic using apex.

# (3)

**Client:** Interlace Health

**Duration:** January 2020-August 2020

**Role:** Salesforce Developer

**Project Description:**

* Meeting with project managers and business analyst to determine salesforce needs.
* Developing customized solutions within the Salesforce platform
* Designing, coding, and implementing Salesforce applications
* Creating timelines and development goals
* Testing the stability and functionality of the application
* Troubleshooting and fixing bugs
* Writing documents and providing technical training for Salesforce staff
* Maintaining the security and integrity of the application software

# (4)

**Client:** ICare

**Duration:** July 2018-Dec 2019

**Role:** Salesforce Developer

**Project Description:**

* Meeting with project managers and business analyst to determine salesforce needs.
* Developing customized solutions within the Salesforce platform.
* Designing, coding, and implementing Salesforce applications.
* Creating timelines and development goals.
* Testing the stability and functionality of the application.
* Troubleshooting and fixing bugs.
* Writing documents and providing technical training for Salesforce staff.
* Maintaining the security and integrity of the application software.

# (5)

**Client:** Sailfree

**Duration:** Oct 2018-June 2018

**Role:** Salesforce Developer

**Project Description:**

* Understanding of complex requirement of project and be a part of brain storming sessions for providing solution.
* Involved in the Development of Apex Classes, Visualforce Pages, Lightning Component.
* Writing Apex Triggers and Controller classes by keeping in mind SFDC governor limits.
* Achieving Test Converge more than 75% and maintaining the same at the time of enhancements and Preparation of Unit Test Plans.
* Involved in the Deployment activity during SIT, UAT phase.