**B.Tejaswi**                                    Mobile no: +91-8886779455
                                                 Email Id:b.tejaswi11@gmail.com


Experienced Software Engineer with a demonstrated history of working in the computer software industry. Skilled in Salesforce.com Development, Sales Cloud, Service Cloud, Experience Cloud, Apex, Aura Components, Lightning Web Components, Integration.

## Professional Summary:

- Having 6 years of experience in Salesforce Applications.
- Having knowledge in building Lightning Web components, Aura Components, Visualforce Pages and Apex Programming.
- Worked on migration tools like Copado, ChangeSets, DataLoader and Workbench.
- Have good experience in unit testing and test coverage.
- Created and configured Formula fields, Validation rules & Roll-up summary fields.
- Experience in SFDC configurational tasks like creating Profiles, Roles, Users, Permission sets,Page Layouts, Record types, Workflows, Process Builder.
- Having good knowledge in developing Reports and Dashboards.
- Having experience on Communities, Callouts and REST Integrations.

## Technical Skills:

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|---|---|
| Salesforce CRM | : Lightning Components, Lightning Web Component, Lightning Application, Apex class, Visualforce pages |
| Salesforce CRM Tool | : Visual Studio Code, Developer Console, Copado |
| Web Technologies | : HTML, CSS, JavaScript |
| Database | : SOQL, SOSL |

## Companies Worked:

TCS - Application Developer (1-Apr-21 to Till Date)
PopcornApps Software Pvt ltd (Accellor) - Salesforce Developer (28-Jun-17 to 06-Jan-21)
Srinivasa College of Engineering - Junior Lecturer (05-Aug-13 to 29-Sep-16)

## Professional Experience:

**Title:** Remedy Claims (Sales Cloud)
**Client:** United Airlines
**Role:** Salesforce Developer
**Team Size:** 2
**Technical Skills:** Lightning Web Components, Apex Class, Community.

**Description:**
This project deals with claims management by the Admins and Suppliers.
**Role & Responsibility:**
- Responsible for developing Lightning Web Components.

**Title:** WTB (Sales Cloud)
**Client:** United Airlines
**Role:** Salesforce Developer
**Team Size:** 2
**Technical Skills:** Lightning Web Components, Apex Class, Community, Custom Settings.
**Description:**

This project deals with Vendor and Supplier management program.

**Role & Responsibility:**

- Responsible for developing Lightning Web Components for all modules.

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**Title:** Cargo Core Support (Sales Cloud)
**Client:** United Airlines
**Role:** Salesforce Developer
**Team Size:** 4
**Technical Skills:** Lightning Components, Apex Class, Community, Flows, Formula Fields, Trigger.

**Description:**

This project deals with Cargo management.

**Role & Responsibility:**

- Responsible for developing Lightning Components for enhancements and critical bugs.

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**Title:** Customer Registration (Sales Cloud)
**Client:** United Airlines
**Role:** Salesforce Developer
**Team Size:** 3
**Technical Skills:** Lightning Components, Apex Class, Community.

**Description:**

This project deals with new customer registration.

**Role & Responsibility:**

- Responsible for working on small enhancements of modules and bug fixing.

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**Title:** Aviate (Sales Cloud)
**Client:** United Airlines
**Role:** Salesforce Developer
**Team Size:** 12
**Technical Skills:** Lightning Web Components, Apex Class, Community, Flows, Email Templates.

**Description**:

This project deals with Pilot Hiring Program.

**Role & Responsibility:**

- Responsible for developing Lightning Web Components for critical modules.
- Worked on Record Types, Profiles, Custom Objects, Formula Fields, Flows.

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**Title**: IPS Hercules (Sales Cloud)
**Client**: Intel
**Role**: Salesforce Developer

**Team Size**: 9
**Technical Skills**: Lightning Web Components, Apex Class, Visual Force, Portal, Trigger, Process Builder, Approval Process, Workflow, Custom Settings.

**Description**:

This project deals with developing business flow by converting the existing custom Visual- force pages and components to the Lightning Web Components and with enhancements.

**Role & Responsibility**:

- Understanding the existing flow of Visualforce page and apex classes.
- Developing the lightning the Lightning Web components with same functionalities by making use of existing apex classes with few modifications.
- Applying SLDS to component to give standard lightning look.
- Worked on enhancement features on Portal and Incident tickets.
- Deploying the components to production via different sandboxes using Copado.

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**Title:** Zenefits (Sales Cloud)
**Client:** Zenefits
**Role:** Salesforce Developer
**Team Size:** 8
**Technical Skills:** Lightning Web Components, Apex Class, Visual Force, Trigger, Workflow, Reports &Dashboards.
**Description:**
This is maintenance project deals with Sales Cycle and few functional requirements.
**Role & Responsibility:**

- Deprecating Record Types and Custom Objects and enhancements.

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**Title:** Lightning Knowledge management (Service Cloud)
**Client:** Intel
**Role:** Salesforce Developer
**Team Size:** 5
**Technical Skills:** Lightning Components, Apex Class, Visual Force, Batch Apex, Schedule Apex, Flow, Reports and Dashboards, Global Buttons.
**Description:**
Implementing lightning Knowledge to handle FAQ's, creating articles from case, maintaining & publishing translations of articles.

**Role & Responsibility:**

- Customizing the knowledge creation flow.
- Step by step process of creation of article via custom lightning tab.
- Association article with custom objects.
- Custom implementation of rich text area that supports custom html tags using ckeditor.
- Creation of article form case using flow.

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**Title:** reSpace (Sales Cloud)
**Client:** Inhouse Product
**Role:** Salesforce Developer
**Team Size:** 4
**Technical Skills:** Lightning Components, Apex Class, Trigger, Process Builder, Workflow, Reports and Dashboards.
**Description:**
The project deals with real estate and business operations for managed flexible spaces.
**Role & Responsibility:**

- Involved in gathering requirements from lead suggesting the best ways of possibilities.
- Responsible for Sales cycle flow: Lead-Opportunity-Quote-Contract-Order.
- Responsible for Service and buildings module.

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**Title:** Entitlement (Sales Cloud)
**Client:** Intel
**Role:** Salesforce Developer
**Team Size:** 4
**Technical Skills:** Visual force, Apex Class, Trigger
**Description:**
Entitlement processes helps to provide a consistent level of support to the portal users like Customers and Partners.
**Role & Responsibility:**
- Worked on case creation and displaying contacts for portal users and internal use
- Creating custom list views and other requirements and bugs.

## Education:

B.Tech Computer Science from VIIT.

## Certifications:

Salesforce Certified Administrator
Salesforce Certified Platform Developer.