**SANHITHA JASTHI**

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**SENIOR BUSINESS ANALYST AND PRODUCT OWNER**

**SUMMARY:**

* Over **6+ years** of extensive experience in business analysis, product development, transforming business process requirements into Functional Requirements, Business Process Mapping and Modeling for application development.
* Strong Domain knowledge in Finance, Banking, Supply chain, retail and E-commerce.
* Extensive experience with various forms of Software Development Life Cycles (**SDLC**) and processes, including **Waterfall**, **Agile (SCRUM) methodology**.
* Strong experience in design and review of various documents including the Software Requirement Specifications (**SRS**), Business requirements document (**BRD**), Systems Design Specification (**SDS**), Requirement Traceability Matrix (**RTM**) and testing documents.
* Competent in creating Unified Modeling Language (**UML**) such as Use Case Diagrams using **MS Visio.**
* Experience designing and developing **API** documents (REST, JSON, XML).
* Expertise in writing **SQL** queries for large databases and creating visualizations using **Tableau**.
* Excellent **Analytical, Presentation, Communication** and Interpersonal skills with proficiency in demonstration and highly adaptable to new technologies & business environment.

**EDUCATION:**

* Master of science in Data Analytics, Harrisburg Institute of Science and Technology, PA **2019**
* Master of Science in Management Information Systems, University of Memphis, TN **2015**
* Bachelor of Engineering in Computer Science & Engineering, Anna University, India.   **2011**

**TECHNICAL SKILLS:**

* **Tools/Applications:** MS Visio, UML, JIRA, Confluence, iRise, Postman, Service Now
* **Project Management:** MS Project, MS Office (Word, Excel, PowerPoint), JIRA
* **Programming:** SQL, HTML, Python, JavaScript
* **Database:** Oracle SQL Developer, MySQL, MS Access
* **Area of Expertise:** Product Management, Project Management E-commerce, Retail, Strategic/Tactical planning, Operational Analysis, Competitive Analysis, Market and consumer research, Process design and Re-engineering.

**PROFESSIONAL EXPERIENCE**

**Best Buy –** Richfield, MN **June 2018 – Oct 2020**

**Sr. Technical Business Analyst/Product owner**

* Facilitated Business Requirements Gathering sessions in the form of questionnaires and business scenarios with the end users, subject matter experts (SME) and the developers.
* Defined **product roadmap** based on business need and prioritizing **User Stories in JIRA.**
* Managed the **product backlog** to align with the product vision.
* Lead **API** **services** project to onboard partners to place orders and provide incremental sales.
* Produced **API design and schemas** for CPS API modules.
* Created API Documentation using postman and performed API testing.
* Lead cross functional discussions to analyze operational impacts and opportunities for technical changes.
* Managed **EDI** client-onboarding process right from design to testing phase and provided the EDI production support.
* Responsible for writing EDI mappings for 850,855,856 EDI transactions with customers and other stakeholders.
* Created **test scripts**, established **'Acceptance Criteria'** and Quality Assurance (QA) policies and procedures to maximize product quality and user adoption.

**Environment**: MS Project, Tableau, Microsoft office suite, SQL, MS Visio, JIRA, Postman for REST APIs, XML, JSON.

**JP Morgan Chase -** Newark, DE **Dec 2017 - Mar 2018**

**Business Analyst/Product Owner**

* As a Business Analyst, I was responsible for leading the Fee Transparency application for the JP Morgan’s private banking sector.
* Interacted with business heads to finalize the Business Requirements for the Application and performed the requirement Ad-Hoc Analysis and documented the requirements.
* Developed user stories, wire frame/mockups, business flow using **UML** tools for the application.
* Managed **UAT** planning and execution, conducting walkthrough sessions of the plan with all project stakeholders and cross-functional teams that are involved during UAT.
* Created test scenarios and scripts in **HP ALM.**
* Report at daily Scrum meetings. Track burn down issues and progress in **JIRA**.

**Environment:** Windows, HP Quality center 10.0, HP ALM 10.0, JIRA, MS Visio, SharePoint, UML, MS Office, Agile- Scrum, Oracle, SQL, JPMorgan CONNECT.

**Hatfield & Associates, LLC -** Memphis, TN  **June 2017 - Oct 2017**

**Data Analyst consultant**

* Hatfield & Associates is a supply chain management company that specializes in Logistics Support, Small Package and International Container Services.
* **Application**: Transportation Management Systems-Worked with the clients to reduce their overall transportation costs within all modes and assisted in developing a long-term supply chain process.
* Performed Data mapping and used **SQL** queries to filter data and created monthly reports.

**Environment**: SQL, SAS, Microsoft Office Suite, Windows NT/XP, XML, HP Quality Center 10

**Blue Lotus Systems, Inc. –** Vienna**,** VA  **Mar 2016 - Mar 2017**

**Business Systems Analyst**

* The client is merging together multiple sales and servicing systems to a common sales platform (CORE) for lending to multiple lines of business-like Home Mortgage, Financial and Customer Credit Group.
* Performed business process **GAP** analysis and identified the areas to improve the efficiency of the business process.
* Created and reviewed System Design (FSD) documents based on **JAD** sessions.
* Used **iRise 5** to develop working prototypes and create, edit, and view requirements.
* Created Test Plan and Test Case Templates for testing the entire application.

**Environment**: Rational RequisitePro, Rational Clear Quest, Rational Clear Case, MS Visio, SharePoint 2007, Plan View, MS Visio and MS Excel.

**All World project management LLC -** Memphis, TN **June 2015 - Aug 2015  
IT Analyst Intern**

* Developed interactive and user-friendly web pages using **HTML**, **CSS** and **JavaScript**.
* Communicated with clients and developed necessary code structures
* Involved in the process of software testing and fixing bugs found while testing

**Environment**: J2EE, HTML, JavaScript, Hibernate 3.0, XML, JSON, XSD, SQL server, REST, Tomcat 5.0. Eclipse

**TATA CONSULTANCY SERVICES -** INDIA     **Oct 2011 - Nov 2013**

**Associate Systems Analyst**

**Client: Target**

* Worked as Production Support Engineer in Target Support services Project, Support/Maintenance of 15+ mission critical applications in the Supply Chain domain.
* Followed the **ITIL** framework for incident, Event, problem and change management under Support Portfolio.
* Troubleshooting Level II and Level III issues with respect to Supply chain applications.
* Have in-depth knowledge of systems across the entire transportation domain and was appreciated by clients for consistently coming up with timely, efficient solutions to most difficult production issues.

**Environment:** Service Now, JDA 6.3.1 Transportation Manager, Eclipse, MS Office, SQL Developer, Putty