



## Rishabh Bajpai

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### Experience Summary

- 3 years of experience in salesforce development, configuration and customization.
- PD1, App builder, PD2 certified.
- Experience in developing applications by utilizing Apex Classes, Lightning Components, Apex Triggers, Controllers, SOQL and Visualforce Pages.
- Have knowledge of Governor Limits, Integration using REST API.
- Have knowledge of developing lightning components in Communities and Sites.
- Working knowledge on creating custom Objects, Junction Objects, Tabs, Fields, Page Layouts, Record types and maintaining Relationships between objects.
- Have working knowledge on declarative features like Process builder, Workflow Rules, Managing leads, Managing cases, Communities, Sites and Validation Rules on objects.
- Have knowledge of profiles, permission sets and sharing securities.
- Working knowledge on Batch Apex, Schedule Apex, Future Jobs and Test Methods.
- Have experience of direct client interactions/consulting.
- Experience of working and leading a team of 7-8 juniors at a time.

### Technical Skills

<b>Programming Languages</b>	APEX
<b>Web Technologies</b>	JavaScript, HTML, CSS, Lightning.
<b>IDE</b>	Eclipse, IntelliJ Idea, VS code.
<b>Tools</b>	Mentis, Trello, Jira
<b>Knows about</b>	Lightning, Aura, Sales Cloud, Service Cloud, Marketing Cloud, Commerce Cloud, Communities, Sites, Knowledge Base, Dynamic apex, CRUD FLS, JSON, AppExchange Development, REST APIs, OOPs Concepts.

### Employment History

1. Cloud Analogy Soft Tech LTD

2nd January 2017 to till date

### Educational Summary and Certifications

- Platform developer 1 Certified.
- Masters of Computer Applications from KIET, Ghaziabad.

- Bachelors of Science from KM College, Muiya Kanpur.

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### **Project 1**

**Title : Compuware Support System**

**Role : Developer**

**Team Size : 3**

**Environment : Salesforce.com (Visualforce Pages, Communities, APEX)**

**Description :**

Compuware support system is a customer portal where a Compuware customer can access the knowledge base of compuware which is stored in mindtouch and we are displaying it on community using Mindtouch API. A customer can raise a case for getting support from compuware support team. Community contains other information like Contact Information, Technical Alert Information, Information of Products along with the release and versions Compuware have etc.

**Responsibilities :**

- I have created the visualforce pages to access and display data from salesforce and two other APIs.
- Created Visualforce pages+Tab community..
- Worked on integration with mindtouch and Solr API provided by Compuware.
- Attended daily scrum and Sprint meetings.

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### **Project 2**

**Title : GCC Financials**

**Role : Developer/Presenter**

**Team Size : 2**

**Environment : Salesforce.com (APEX)**

**Description :**

The requirement for this project was to build the email service functionality using inbound emails for 8 record types of case. There was some customization of data model relationship between case, contact and user.

**Responsibilities :**

- I was working as a developer/Consultant in this project.
- I was attending the client calls to demo the functionality.
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### **Project 3**

**Title : Dry Treat**

**Role : Developer/Presenter**

**Team Size : 2**

**Environment :** Salesforce.com (**Visualforce Page, APEX**)

**Description :**

The firm is having business of creating the structure of buildings and making buildings. In first phase the system is basically designed for providing an estimation of all materials according to the structure and measurement using PDF via emails and doing all the calculation inside the salesforce itself.

**Responsibilities :**

- I have created visualforce page where an admin can select some contacts and register them for the licenses according to their need and send a welcome or license update email.
- Salesforce Data Model setup. Custom settings. Created several formula fields, detail description, page layouts.
- Created several workflow rules for the follow up to the contacts and some field updates.
- I was responsible for the development and having two scrum meeting in a week for the status update.

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**Project 4**

**Title :** Madison Funding

**Role :** Developer/Presenter

**Team Size :** 2

**Environment :** Salesforce.com ( **APEX, REST API** ) , Twilio

**Description :**

This Requirement was to integrating automating sending SMS and emails to customers.

The client, loans money to customers. The client requires an SMS (text message) to be sent and/or email to customers.

The client needed to track down the inbound sms from customer and store the response from customers into salesforce as some custom object records.

**Responsibilities :**

- I have done the data model setup like creating custom objects and fields and utilizing the standard objects. Created a custom setting to store text messages.
- I have created 5 different batch classes for sending email and sms according to the different cases in requirement.
- I have created an apex rest class to create records of salesforce using response information from twilio inbound sms.
- Integration with twilio SMS API to send sms.
- Attended the client meetings and demoed the working.

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**Project 5**

**Title : iLocalgurus CRM Setup**

**Role : Developer/Consultant**

**Team Size : 5**

**Environment : Salesforce.com (Lightning components, APEX, Workflow Rules)**

**Description :**

In this project the client has a requirement to manage the task of their team to provide service to their clients and managing the interviews or feedbacks of their customers. They were willing to use service cloud of salesforce instead of their previous CRM which they are using to provide service to their client as per their business.

**Responsibilities :**

- Created lightning components for the client interview form and customer registration forms.
- Created data model and setup several workflow rules for some automation.
- Chargent app setup for the payment process in sandbox with authorize.net gateway.
- Client meetings and demo of functionality on weekly basis

## **Project 6**

**Title : ATEC Group**

**Role : Developer/Consultant**

**Team Size : 2**

**Environment : Salesforce.com (Visualforce Pages, APEX, Workflow Rules, Webservices)**

**Description :**

In this project the client has a requirement to integrate commcare system with salesforce, when a new form is getting submitted the information should update in salesforce under Lead, Opportunity and a custom object.

There were another requirement to design some custom reports using visualforce pages because those reports were not feasible salesforce out of the box

**Responsibilities :**

- Created visualforce pages for reporting.
- Created data model and setup several workflow rules for some automation.
- Client meetings and demo of functionality on weekly basis

## **Project 7**

**Title : Union Sportsmen**

**Role : Developer/Consultant**

**Team Size : 2**

**Environment : Salesforce.com (Triggers, APEX, Webservices, Shopify API)**

**Description :**

In this project we had the requirement to integrate Shopify with salesforce, which is working for synchronization of customer tags in salesforce with the membership level of Membership object in salesforce. We have to create a functionality to prevent the customer signup if it is not available in salesforce database.

Customization of their registration page and calling the salesforce webservice to retrieve the response in salesforce.

**Responsibilities :**

- Customized shopify store pages.
- Created Salesforce webservice and implemented Shopify callouts.
- Client meetings and Requirement gathering

**Project 8**

**Title : Michal's Natural Soap:**

**Role :** Developer/Consultant

**Team Size : 2**

**Environment :** Salesforce.com (**Triggers, APEX, Webservices, Woocommerce API, Data Loader**)

**Description :**

In this project we had the requirement to integrate Woocommerce with salesforce, which is working for synchronization of customer , order, products and order items with the standard objects available in salesforce. We have migrated their old system data to the salesforce.

**Responsibilities :**

- Created Salesforce webservice and implemented Woocommerce callouts.
- Created webhooks in Wordpress Plugin Woocommerce
- Client meetings and Requirement gathering

**Project 9**

**Title : Burst SMS**

**Role :** Developer/Consultant

**Team Size : 3**

**Environment :** Salesforce.com (**Triggers, APEX, Webservices, Burst SMS API, Data Loader, Lightning Components, Reports and Dashboards**)

**Description :**

In this project we have requirement to integrate Burst SMS with salesforce and create a package(AppExchange App) in salesforce with the inbuilt functionality of Burst SMS tool. Generate reports and dashboards for the status of Inbound and outbound messages. Build the UI of sending SMS screen and having dynamic templates using lightning components.

### **Responsibilities :**

- Created Salesforce webservice and implemented BurstSMS API callouts.
- Created lightning components
- Created Reports and Dashboards salesforce out of the box and Some custom representation of the same using lightning component as well.
- Client meetings and Requirement gathering

### **Project 10**

**Title : Salesforce VMS**

**Role : Developer/Consultant**

**Team Size : 3**

**Environment : Salesforce.com (Triggers, APEX, Webservices, Google Sheet API, Data Loader, Lightning Components, Reports and Dashboards, Communities, Workday API)**

#### **Description :**

In this project we have requirement to integrate Google sheet integration with salesforce and build a complete system of Hiring Vendors and providing them the community platform to upload their timesheets and Invoices for the relevant projects they are working on.

### **Responsibilities :**

- Implemented **Google Sheet** API callouts and Workday API callouts.
- Created lightning components
- Created vendor community
- Created Reports and Dashboards salesforce out of the box.
- Client meetings Daily Standup

### **Other projects with one liner description::**

#### **11. Synergy Specialist**

**Role : Technical**

Lead/Consultant

**Description :** Generating follow ups to send on specific time, also the client has the requirement to see the followup in Lead detail page and they wanted a customization to send and cancel the related follow ups before the actual time.

#### **12. Carson Group**

**Role : Technical Lead/Consultant**

**Description :** GoTO Webinar integration with Salesforce.

#### **13. JT Legal Group**

**Role : Technical Lead/Consultant**

**Description :** Data Model Architecture and Design a system as replica of a live System  
Casepeer

**14. Vitamin World(E-Commerce site)**

**Role:** Commerce cloud developer

In this project I am working as a commerce cloud developer to support the running commerce cloud site and building new features or doing some enhancement.