**ISHANT RAJ**

**Email:** ishant.raj@icloud.com, ishant.raj@hansencx.com, ishant.raj@sigma-systems.com

**Linked In Profile -** <https://www.linkedin.com/in/ishant-raj-a032a250/>

**Mobile:** +91 8888 109 327

**Career Objective:**

To pursue a challenging career with an industry that will prove my skills and abilities in and for career advancement and professional growth.

Utilizing the skill set for development of the organization

**Work Experience:**

Company : **Hansen Technologies**.

Date of Duration : 16/06/2014 at present (6.5+ years of experience)

Occupation : **Solution Architect/Technical Lead**

Department : Solutions Delivery

**Professional Synopsis:**

* Competent & Highly talented IT professional of having **6.5 Years** of commendable experience in the field of telecommunication domain industry.
* Technical leadership for all aspects of requirement, design, delivery, implementation & production support for strategic accounts (e.g. customers, internal engineering, delivery teams, internal support)
* focussed on the business/enterprise requirements as well the solution architectural aspects of the implementation involving one or more of Hansen’s products (Viz. Catalog, CPQ)
* Facilitate discussion with both business and technical stakeholders to extract critical business requirements and present a technical vision that meets customer’s needs without compromising on Hansen project execution principles.
* Deliver solution / integration/ deployment architecture considering short, medium and long-term goals
* Define migration strategies and phased delivery approach for large programs
* Design and document all configuration & customizations
* Work on professional services projects based globally.
* Maintain deep knowledge of industry and technology trends, standards, and competition in order to identify business opportunities based on domain market dynamics
* Provide leadership, technical guidance and mentorship to others team members
* Engage with Sigma teams including product management, presales, support and testing
* Engaged on customer projects to understand functional and business requirements
* Ensure all assigned deliverables are completed on specification, quality and according to agreed timelines
* Understanding of the Sigma COTS (Catalog, CPQ) capabilities and the overlay implementation needs from customer.
* Design & Implemented the CPQ API Layer Framework features to minimize the work for POC’s.
* Lead on CPQ Quoting Management Flow.
* Debugging Skills on CPQ, Salesforce.
* Strong experience and knowledge in various development methodologies like Agile, Waterfall.
* Conducted **more than 100+ Interview** till now in Sigma/Hansen.
* Design and develop complex programming systems as per the functional/performance
* Participate in solution and architecture development and design
* Engage with program / project manager to produce project timeline
* Engage with program / project manager through development cycle to mitigate risks to quality and / or project schedule
* Perform code reviews
* Support peers to achieve project deliverables
* Follow Sigma Systems development and architectural and UI standards
* Participate with other engineering disciplines to ensure successful project delivery
* Significant experience in building, testing, and deploying high quality, highly reliable, scalable applications, APIs, and user-interfaces in a team environment.
* Understanding of Sigma DPM product & its Upgrade.
* Lead the performance, diagnosis and troubleshooting of problems.
* Software build quality & release.
* Lead on Gathering technical & data requirements.
* Design & Implemented the Carrom & Table Tennis Portal.
* **Travelled Onsite for Windstream** Support in Toronto (Canada) for requirement gathering.
* Travel Planned for TIM Brazil for requirement gathering.
* **Travelled Onsite in Dec for Simply Energy, Australia (Melbourne)** for requirement gathering and CPQ Implementation Lead and Solution Architecture design.

**Company Project:**

* **Project #1: Current Project -** Working on Simply Energy, Australian Client (Melbourne) in energy retailer, providing electricity and gas across Victoria, South Australia.

**Roles :**

* Working as **CPQ Solution Architect & Development Lead Role**.
* Working on the Requirement gathering and solution designing.
* Working with Sigma & Hansen team together.
* Working on the Design Impl for CPQ Simply Energy Quoting flow journey, Consumption & Usage details for Dual fuel (Electricity & Gas).
* **Project #2: Current Project -** Working on TIM Brazil, DigiOne Project for B2C (Mobile, Fixed WLL and Fiber), B2B (Mobile, Fixed and Fiber)

**Roles :**

* Worked as **CPQ Lead Implementation** for DigiOne TIM Brazil Project.
* Worked on the Requirement Gathering and Integration Solution Designing.
* Worked on the business process (Prospect, lead, offer, quote, order and change management - MACD)
* Main Focussed on design Implementation for Siebel CRM for CPQ Quoting flow and MACD Scenarios.
* Handled the Daily status meeting with TIM Client, EngDb and Sigma folks.
* Manage & leading the CPQ team for the TIM Implementation.
* Main Scenarios covered as a part of this project is design & the implementation logic for Siebel Simulator Tools, Navigator Page Impl for Payment, Order Submission (TMF622) to Order One, Canvas Integration for Reserving TN.
* Worked on Setting up the CPQ environment, Code Repo, Build Solution.
* **Project #3:** Worked for Windstream for **more than 2 years** on CPQ Product, US Client for CPQ Quoting Management and Order for Enterprise/Wholesale Wave.

**Roles :**

* Worked as a **Developer & Solution Design** for Project Implementation.
* Worked on the Enterprise/Wholesale Wave Customer Implementation.
* Worked on the Complex Pricing Plugin Implementation for wholesale and achieved a Golden Award recognition from customer.
* Worked on Various CPQ Plugin Framework.
* Worked on the CPQ Custom Plugin & Client Packages.
* Worked on the Canvas Enterprise Framework.
* Worked on the Salesforce Embedded CPQ.
* Worked on Analysing & fixing the Issue on Embedded CPQ Salesforce.
* Worked on the Deployment & Multiple Production Phase Support for CPQ.
* Worked with Windstream Client for Design/Issue/Deployment/Debugging discussion
* Worked on the performance analysis and optimization.

* **Project #4:** Worked on Multiple POC’s Support for Configure Price Quote (CPQ).

**Roles :**

* Support Multiple POC’s CPQ Design & its Implementation for BT, Simply Energy, TIM Brazil, Airtel and more.
* Work with Peer team member for support.
* Appreciation from manager to resolve the run time issue for POC Demo.
* **Project #5:** Worked for iTSCOM client (Japanese Customer) , third-largest cable operator in Japan.

**Roles :**

* Worked as a **Developer** for Project Implementation.
* Worked mainly on Upgrading the SMP Product from 4.3 to 5.3 on Jboss, first time happen in Sigma.
* Worked on Implementing multiple TC’s & its Impact.
* Worked on Production Support & Debugging Issue.
* Support DPM Upgrade for iTSCOM.
* **Project #6:** Worked for Kablenoord Client, SIP Voice Line Provision.

**Roles :**

* Worked as a **Developer** for Project Implementation.
* Worked on Implementing the Kablenoord: NCS to SIP Development.
* Worked on the various Adapter Development such as TM722B, TG862S, WTM552A, WTM652B.
* Worked on Production Support & Debugging Issue.
* **Project #7:** Worked for Cogeco client, Montreal

**Roles :**

* Worked as a **Developer** for Project Implementation.
* Worked on Implementing Service Definition, TC’s & its Impact.
* Worked on Production Support.
* **Project #8:** Worked for Jamaica Huawei DPM Client.

**Roles :**

* Worked as a **Developer** for Project Implementation.
* Worked on Implementing the DPM Upgrade Development.
* Worked on the Adapter Development for Arris with 652 model.
* Worked on Production Support, Debugging Issue.
* **Project #9:** Worked for CWC Client.

**Roles :**

* Worked as a **Developer** for Project Implementation.
* Worked on Implementing the DPM 4.2 CWC Huawei SIP adapter Development.
* Worked on the Shelf Adapter Development for Arris Model.
* Worked on Production Support & Debugging Issue.
* **Project #10:** Worked for NOS OPTIMUS (ZON) client, Portuguese media Company, Currently under Production.

**Roles :**

* Worked as a **Developer** for Project Implementation.
* Worked on Implementing Service Definition, TC’s & its Impact.
* Worked on Production Support.

**Technical Skills:**

* Experience of BSS/OSS solutions specializing in Catalog, Configure Price Quote
* Experience working with agile project deliveries
* Understanding of UML and other design languages
* Understand the typical enterprise product lifecycle management process
* Possess a strong working knowledge of a number of technology standards including:
* BPEL/BPMN
* Security Standards (SSL, TLS)
* Microsoft framework
* Web Services (REST , SOAP)
* JMS
* Microservices
* Good working knowledge of integration and implementation projects and the artefacts (Use Cases, BRD, CRD etc)
* Desirable to have knowledge experience of Hansen products
* Node. JS, TypeScript, Javascript, Angular JS
* Java, Servlet/JSP
* REST Webservices API Integration
* XML, JSON, Productivity Tools Usage (VSCode, Mocha,Chai)
* Build and Integration Tools (NPM, Jenkins, Grunt, Gulp)
* Code Repository & Build Tools (JIRA, Git Bash, WinSCP, puTTy)
* HTTP, HTML, CSS, JQuery, Bootstrap
* Understanding of Design Patterns/Microservices.
* UML Design , Deployment Knowledge , SOAP , Linux Command
* Operating Systems – Windows, Ubuntu, Linux
* Database - MongoDb
* Telecom OSS/BSS Industry Knowledge
* Technical Documentation.
* Tools : RAD, DB2 (IBM)
* Experience of CPQ & Catalog solutions.
* Experience of MIB Browser, Vncserver & Docsis Decoder for Sigma DPM Product.
* Strong understanding of Object Oriented Design and Development
* Strong experience working on various project methodologies
* Good verbal and written communication skills

**Achievements:**

* Certified in CPQ & Catalog Product.
* Certified ‘**Saluting your Success**’ Award for Simply Energy.
* Certified ‘**Salute Your Success**’ Award for TIM Brazil Project for managing and driving the project.
* Certified ‘**Dedication**’ Award for Leading the API Layer Framework Integration.
* Certified ‘**Dedication**’ Award for Windstream Project.
* Certified ‘**Golden Point Award**’ by Windstream Client for Complex Plugin Interface.
* Certified ‘**Exceed Expectation**’ Award for iTSCOM Project.
* Awarded 5 Year of Sigma Experience Recognition.
* Awarded for Carrom Tournament Trophy Runner Up.
* Awarded for Table Tennis Men’s Double Runner Up 2018/19.
* Awarded for Table tennis Mix Double Runner Up 2018/19.
* Certification for Information Security Awareness 2019
* Certification for Information Security Awareness 2018
* 2nd topper in BE Final year Engineering scored 78%
* DRDO Certificate for BE Project Completion.
* Paper Published in **IOSR Journal of Computer Engineering (IOSR-JCE)** with following link:[http://www.iosrjournals.org/iosr-jce/pages/16(3)Version-2.html](http://www.iosrjournals.org/iosr-jce/pages/16%283%29Version-2.html)
* IBM TGMC 2012 Project Selected for Round 2
* IBM Certified Blue Scholar Certificate (Austin , Texas , US)
* IBM Certified Rational Application Development (RAD)
* IBM Certified Database & Application Fundamentals
* IBM TGMC 2012 & 2011 Participation Certificate
* Participation Certificate of Microsoft Student Partners
* Place First in Table Tennis Single & Doubles in 2012/13 at College Level
* Participation Certificate of Maths Cyber Olympiad

**Extra-Curricular Activities:**

* Conducted and Participated in social activities such as **Say No to Plastic**
* Organised and managed various **Events**
* **Clothes Benefaction**

**Personal Details:**

* **Languages**: English, Hindi
* **Birth Date**: 10th -Jan-1992
* **Gender**: Male
* **Address**: 6th Floor, SIGMA HOUSE, Senapati Bapat Road, Pune MAH411016
* **Hobbies**: Playing Table Tennis, Play Guitar, Snooker, Pool, Chess (District Level), Carrom, Swimming, Painting
* **Strengths**: Hard Worker, Self-Motivated, Quick Learner, Leadership, Teamwork

**Declaration:**

 I hereby declare that all the information furnished by me is true to the best of my Knowledge.

**DATE: \_\_\_\_\_\_\_\_\_\_\_\_ (ISHANT RAJ)**