SINDHUSHA KURUHURI

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Career Objective:

To secure a career with a company that will help me grow as an individual and will hone me to be the best in my chosen field while also serving as an asset and help act as a catalyst to its business growth.

Professional Summary:

QA Tester with a total experience of 4+ years in IT industry in the field of Software Testing i.e., Manual and Automation. Exposure in domains like Telecom and Healthcare. Extensive experience in analysis, design and testing of Web Based Applications.

Career Overview:

- Specialized in User Requirement Analysis, Developing Automation Scripts, Test Data Preparation, Test Case Designing, Defect Tracking, Debugging, Testing and subsequent Executions.
- Experienced in SQA (Software Quality Assurance) with knowledge in Automation tool Selenium WebDriver
- Knowledge in Test Automation Framework like Data Driven, Page Object Model using Properties File and Writing Dynamic Xpaths
- ❖ Good Knowledge on Sales cloud with understanding of CRM business processes Account, Contact, Opportunity
- Good knowledge in SFDC Administrative tasks like Profiles, Roles, Users, Workflows, Validation rules, Permission sets, Reports & Dashboards, Record Types.
- Extensive experience in Sanity Testing, Functional Testing, Regression Testing, System Integration Testing
- ❖ Strong industrial understanding of SDLC and STLC, test process and methodologies.
- Abundant communication with Product Owner, Scrum Master, Development Team and Test Team regularly on every aspect of the application by following Agile Standards
- Good Exposure on Bug Life Cycle and Test Management Tools like HPALM and test tools like JIRA

Work Experience:

Organization	Designation	Duration
Tech Mahindra Ltd.	Software Engineer	November 2016 – till date.

Awards and Recognition:

- Got Bravo award for my automation work in AT&T, 2018
- Got Pat on Back award for effectively handling the OWP related deliverables including closely coordinating and ensuring SAT executions properly planned and completion of SAT/RT testing on time in Roche Diagnostics, 2019
- Got Pat on Back award for spending significant time as one of the key members in the team and showing excellent interest in taking the ownership of new upcoming task and has put significant efforts in streamlining the test case review signoff process in Roche Pharma, 2020

Technical Skills:

Operating System : Windows Variants

Languages : Mediocre Knowledge in JAVA, C

Tools and Utilities : AEM, HPALM, Selenium Webdriver, Eclipse, JIRA

Project Details:

Client: Roche Pharma

Project 1: Patient Journey

Description:

Patient Journey Platform is a cloud-based digital platform designed to reduce burden and improve engagement among patients and investigators involved in clinical trials by making access to information and data easy through a convenient and seamless user experience. Patient Journey Platform can support almost any study, in any therapeutic area. Using a low code platform from PEGA, the foundational framework of Patient Journey Platform supports core functions that are common to most clinical trials.

Project Domain : Health Care & Life SciencesRole : Software Test Engineer

❖ Team Size : 6

Methods and technologies : SDLC, Agile

Period : June 2020 – Till dateTools : JIRA, HPALM, PEGA

* Task Area : User Story Analysis, Test Cases Design, Test Cases Review, Test Cases Execution

Responsibilities:

Involved in analyzing user stories.

- Designing test cases as per the user stories and update the same in test management tool (HP ALM), peer review of test cases.
- Involved in reviewing all the user story test cases and submitting them to the client
- Mapping the requirements in HPALM
- Present review calls of designed test cases and testing plan to the client/management.
- Execution of test cases and defect logging/tracking in HP ALM tool.
- Interacting with developers to resolve the defects.
- Daily work includes escalations, identifying the severity of the issue and driving them towards speedy resolution.
- Involved in daily stand ups, scrum calls, sprint demos, sprint planning meetings, sprint review meetings, sprint retrospective meetings and defect triage calls.

Client: Roche Diagnostics

Project 2: CLM(Contract Lifecycle Management)

Description:

Roche Diagnostics manufactures medical instruments and sells to different accounts. In order to maintain good Customer Relationship Management, it uses Salesforce application. This program involves different modules like Sales and Service which is a connection of Rexis and NAM Sales to GDC. It provides integrated framework supporting end to end Opportunity to Quote process and expand set of business scenarios which can handle end to end for a sales rep based on the dissatisfaction of some countries multiple initiatives were initiated in order to address gaps in the processes.

Project Domain : Health Care & Life Sciences
Role : Software Test Engineer
Team Size : 8 (7 Offshore, 1 Onshore)
Methods and technologies : SDLC, Manual Testing
Period : August 2019 – May 2020
Tools : HPALM, Salesforce.com [CRM]

Task Area : Requirement Analysis, Test Case Writing, Execution and Project related

documentation

Responsibilities:

- Involved in analyzing business requirements and user stories.
- Writing test cases as per the user stories and update the same in test management tool (HP ALM), peer review of test cases.
- Present review calls of designed test cases and testing plan to the client/management.
- Execution of test cases and defect logging/tracking in HP ALM tool.
- Interacting with developers to resolve the defects.
- Daily work includes escalations, identifying the severity of the issue and driving them towards speedy resolution.
- Involved in daily scrum calls, sprint planning meetings, sprint retrospective meeting and defect triage calls.

Client: Roche Diagnostics

Project 3: One Web Presence (OWP)

Description:

Roche Diagnostics uses an online system to sell products and to improve service. OWP is a portal where an end user can have a consistent look across all the products, services and provide the most relevant content by directing visitors to their country sites. OWP uses Adobe Experience Manager (AEM) tool for designing its portal. Project involves Agile Testing of the code release wise.

Project Domain : Health Care & Life Sciences
Role : Software Test Engineer
Team Size : 7 (6 Offshore, 1 Onshore)
Methods and technologies : SDLC, Manual Testing

Period : October 2018 – October 2019
Tools : AEM, HPALM, Adobe Analytics, JIRA

* Task Area : Requirement Analysis, Test Case Writing, Execution and Project related

Documentation

Responsibilities:

- Involved in analyzing business requirements and user stories.
- Understanding the front-end requirements of OWP (AEM Portal) and working accordingly.
- Writing test cases as per the user stories and update the same in test management tool (HP ALM), peer review of test cases.
- Present review calls of designed test cases and testing plan to the client/management.
- Execution of test cases and defect logging/tracking in HP ALM tool.
- Daily work includes escalations, identifying the severity of the issue and driving them towards speedy resolution.
- Involved in daily scrum calls, sprint planning meetings, sprint retrospective meeting and defect triage calls.
- Performed functional and regression testing of the application at different levels.

<u>Client:</u> American Telephone & Telegraph (AT&T Corp)

Project 4: AT&T Business Fiber Program (Ethernet and Merged ETE Testing)

Description:

AT&T Business Fiber (ABF) is a broadband access service in AT&T fiber Ready Buildings that uses advanced, IP-based technology and a fiber backbone to connect devices such as computers to internet. AT&T Business Fiber provides speed up to 30 times faster than the average U.S. broadband connection. Project involves Waterfall, End-To-End Testing of the code release wise.

❖ Project Domain : Telecom

❖ Role : Software Test Engineer
❖ Team Size : 16 (14 Offshore, 2 Onshore)

Methods and technologies : SDLC, Manual and Automation regression Testing

Period: November 2017 - October 2018

Tools : Oscar, IAF Connector, ITM, TDP, Selenium Webdriver, Eclipse

Responsibilities:

As a E2E Tester -

- Develop high level and detailed test cases, identify required data and prioritize testing activities.
- Present review calls of designed test cases and testing plan to the client/management.
- Writing test cases in TDP, peer review of test cases.
- Raise & Track Execution defect in TDP with sufficient details.
- Execute all the test cases and report defects, define severity and priority for each defect.
- Interacting with various teams (developers, system testers, data and environment team) to resolve the defects.
- Identify scenarios which need to be automated and prepare execution plan.
- Create Use cases and Models of the identified scenarios and generate Automation scripts using iAF (Selenium based TechM framework) and Sikuli.

Academic Profile:

❖ B.tech in Electronics and Communication engineering from Aditya college of Engineering passed out with 70.9% aggregate in the year 2012-2016

Personal Details:

❖ Gender: Female

❖ DOB: 22th August, 1995

❖ Nationality: Indian

❖ Linguistic Abilities: English, Hindi and Telugu