**Sriramachandra K**

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***Location Preference: Hyderabad/Bengaluru/Chennai***

**“Scrum Master with over 9+ years of industry experience with Project/Program Management experience”**

**PROFILE SUMMARY**

* Senior IT Project Manager/Scrum Master with over 9 years of industry experience.
* 3+ years as Scrum Master for several programs & 6+ years of extensive working experience in large scale applications, databases, Managed Upgrade and migration projects.
* PSM1 Certified Scrum Master and very good Knowledge of SAFe.
* Have extensive Experience working for large scale applications, databases, Managed Upgrade and migration projects.
* In Depth Banking and Financial Services (6+ years), Automotive, Insurance P&C Domain Knowledge, Subject matter Expertise on Customer Channel Banking and Online Banking Applications. Experience in Business Requirements Gathering and Analysis, Estimation, Design, Development; System Analysis; Functional, Systems & Integration Testing.

**SKILL SET**

**Tools:** JIRA, Confluence, Mercury QC.

**Languages:** SQL, C, EASYTRIEVE, COBOL.

**CRM Skills:** Salesforce CRM

**Mainframe Skills:** COBOL II, JCL, DB2, EASYTRIEVE, CHANGEMAN, ENDEVOR, IBM UTILITIES, XPEDITER.

**Databases & Tools:** IBM DB2

**Operating Systems:** WINDOWS

**ORGANISATIONAL EXPERIENCE**

**Tata Consultancy Services, Hyderabad Feb’11 – till date**

**Growth Path/Deputations:**

2018 – till date SAFe Scrum Master, Hyderabad Working for client United Services Automobile Association.

2017 – 2018 Scrum Master, Hyderabad Working for client JP Morgan & Chase.

2011 - 2017 Mainframe Developer, Chennai Worked for the client Bank of America.

**Highlights:**

* Received the following awards and recognitions:
* Multiple On the Sport Award from the Client (Bank of America) for hard work and commitment to the project
* Star of the Month Award from the Client (Bank of America) for the hard work and commitment to the project.
* On the Spot Award from the Client (JP Morgan & Chase) for providing permanent solutions to the production support issues and for extending support to the team

**PROJECTS UNDERTAKEN**

**Title:** Run the Business

**Duration**: 2018 – till date

**Client Name:** United Services Automobile Association.

**Role**: SAFe Scrum Master

**Description**: This project aims implementing Auto maintain consistency of rating and product changes across states. It includes improving the rate capping process, underwriting assessment enhancements, integration with modernized billing system and Digital Service Optimization.

**Responsibilities**:

* Facilitated Sprint Planning meetings, Daily scrum, sprint review, product backlog refinement meetings and sprint retrospective meetings.
* Attended PI planning workshops and facilitated system demo, inspect and adapt workshops for future PIs meetings
* Helped the Product Owner/product Management in maintaining, refining and prioritizing the product backlog.
* Worked closely with the Release Train Engineer for the ART in coordinating dependencies between various scrum teams
* Used JIRA to maintain product backlog & sprint backlog and to create and track user stories, sprint planning, tracking and managing sprints, created Scrum boards, status reports and burn down charts.
* Tracked team progress by creating sprint burndown charts and various other metrics need by management team.
* Perform sprint retrospectives to capture lessons learned and what can be improved in next sprint.
* Worked on SAFe framework with other scrum teams, Attended Scrum of Scrums to coordinate dependencies across various other scrum teams in Agile Release train, worked with Release Train Engineer, System Architects and system Team for Infrastructure requirements and to support integration testing,
* Track, monitor, report and communicate, design, development and testing activities on behalf of entire team
* Had regular meetings with offshore team to understand progress, challenges and remove blockers for the team. Provide guidance and direction to offshore and onsite team.
* Training and mentoring the team on enforcing agile operations and scrum principles.

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**Title:** Output Systems

**Duration**: 2017 – 2018

**Client Name:** JP Morgan & Chase.

**Role**: Scrum Master

**Description**: Output Systems (OS) is an Enterprise wide utility that delivers output technology services and expertise for all line of Business. This includes the Management of Inbound and Outbound Feeds, Data preparation, Technical Composition of Letters, Notices, Inserts, Statements and Credit Card Embossing.

**Responsibilities**:

* Facilitated Sprint Planning meetings, Daily scrum, sprint review, product backlog refinement meetings and sprint retrospective meetings.
* Attended PI planning workshops and facilitated system demo, inspect and adapt workshops for future PIs and Release Management meetings
* Helped the Product Owner/product Management in maintaining, refining and prioritizing the product backlog.
* Used JIRA to maintain product backlog and sprint backlog and to create and track user stories, Sprint planning, tracking and managing sprints, created Scrum and Kanban boards, status reports and burn down charts.
* Tracked team progress by creating sprint burndown charts and Release burndown charts
* Perform sprint retrospectives to capture lessons learned and what can be improved in next sprint.

**Title:** Web Sphere Customer Center - WCC

**Duration**: 2011 - 2017

**Client Name:** Bank of America

**Role**: Developer / Subject Matter Expert

**Description**: Web Sphere Customer Centre (WCC) is a customer information system that provides a single enterprise view of Consumer and Small Business customers, and their relationships with Bank of America. WCC contains customer demographics, account relationships. At a high level the data in WCC can be classified as Customer, Accounts and Services. Account is also exactly what it sounds like a checking account, savings account, credit card, mortgage, etc.

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**Responsibilities**:

* Analysis of client supplied documents. Assisting team members on the technical and business aspects of the project
* Creating High level & Low level design and development of code
* Preparation of Unit, Component Integration and System Integration Test Plans and Scripts
* Ensuring the deliverables are passing through Quality process using IPMS(Integrated Project Management System)
* Performance and Dress rehearsal test execution &Pre-implementation Activities.
* Implementation Activities and warranty support.
* Coordinating with Onsite team regarding clarifications.

Date of Birth: 2nd December 1987

Languages Known: English, Telugu & Tamil

Mailing Address: Hyderabad, India