

SUNANDH SAMALA

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Looking for a challenging role in a reputable organization to utilize my technical and management skills for the growth of the organization as well as to enhance my knowledge about new and emerging trends in the Salesforce and new technologies.

EXPERIENCE

AUG-2021 – TODAY

CONSULTANT, DELOITTE CONSULTING PVT LTD

- ❖ Strong experience in Salesforce Development and Design on Sales, Service and Experience cloud.
- ❖ Migrated traditional Apex triggers to Apex Trigger framework which allowed to partition, order, and bypass record-triggered automations. which improved scalability, reusability, performance and readability.
- ❖ Developed end to end Salesforce solutions using Configuration and customization using APEX Class, Triggers, Lightning Web components etc.,
- ❖ Designed and developed various critical requirements and analyzing the impacted areas.
- ❖ Actively engaged with Business requirement, story validation and code reviews.
- ❖ Handled 2 different projects at the same time while mentoring junior developers.
- ❖ Awarded with multiple Applause awards, shout outs in both the projects.

JUNE-2018 – AUG-2021

SYSTEMS ENGINEER, INFOSYS LTD

- ❖ Worked as a Salesforce Analyst in a team that was offering Development Support to applications in the Salesforce Experience Cloud, Salesforce platform, Einstein analytics.
- ❖ Have hands on experience on Salesforce Sales Cloud, Community Cloud and Marketing Cloud.
- ❖ Knowledge and experience in Aura Component, Lightning Web Component.
- ❖ Within a span of 1 year, I earned Shift Lead role in my project.
- ❖ As a Shift Lead my responsibility is to manage the shift and help the team with any challenges in daily tasks, promote effective teamwork, mentor employees and to conduct Knowledge Transfer sessions for new resources.
- ❖ I have been awarded with a couple of Appreciation certificates and Insta Awards for my proactiveness towards work and out of the box thinking.
- ❖ Manage Incidents and ServiceNow tickets relating to Issues and bugs in Salesforce platform and Force.com.
- ❖ Make recommendations for enhancements and modifications to improve system performance, efficiency, internal business process, and reporting.

- ❖ As a part of my daily work, I need to debug the issues in Aura components within Community Cloud, where in we Scrutinize the code, debug logs, and identify what went wrong and fix the code and with that I have gained good insights into salesforce architecture.

EDUCATION

APRIL 2022

M.C.A (MASTER OF COMPUTER APPLICATION), WESLEY PG COLLEGE

APRIL 2018

B.SC. (MATHEMATICS, STATISTICS & COMPUTER SCIENCES), VAAGDEVI DEGREE & PG COLLEGE

- ❖ Graduated with 85%, was a Class Representative for the span of 3 years.
- ❖ Student Coordinator of Anti-Ragging committee.
- ❖ Participated in many Presentations, won 2nd prize for my presentation at Vaag Vismay.
- ❖ Won Best Outgoing student of the year at our college silver jubilee celebrations.

SKILLS

- | | |
|-------------------|-------------------------|
| • LWC | • Apex |
| • Aura Component | • VF pages |
| • Process builder | • Rest/Soap Integration |
| • Flows | • Java Script |
| • SOQL | • Team Management |
| • LDS | • Leadership experience |

ACTIVITIES

- ❖ 5x **Salesforce Certified** which includes **Platform Developer 1, JavaScript Developer 1, Administrator, Platform App Builder and Sales Cloud Consultant** certification.
- ❖ Trailhead **Ranger** with **105** Badges and **135,025** points.
- ❖ Completed **6** Super Badges which includes Lightning Web Component Specialist, Apex Specialist, Process Automation Specialist etc.
- ❖ Comfortable leading through change and recognized as a champion for continuous improvement.
- ❖ In my free time at work, I used to attend sessions on new emerging technologies like blockchain, machine learning etc.
- ❖ Trailhead id : trailblazer.me/id/sunnu