**SantoshKumari Bora**



**E-mail: gsantoshi.bora@gmail.com**

**Phone: +91-9849234889**

***12 Years IT experienced enthusiastic professional targeting challenging assignments in Agile with an organization of high repute, preferably in Hyderabad.***

**PROFILE SUMMARY**

* **Professional Scrum Master(PSM-I)** having 12 years of experience in IT industry.
* 3 years of experience in Agile methodology. Developed high-performance teams that deliver effective technology solutions through lean/agile principles and framework including Scrum method.
* Mentored agile principles at the team level. Coached teams through Agile routines, events, and ceremonies.
* Collaborate with the Product Owner to ensure that the product backlog is healthy and the team is always on track with current initiatives.
* Help and ensure that team follows agile processes in each sprint at user story level as per the Definition of Ready (DOR) and Definition of Done (DoD).
* Guiding and directing team members from time to time to ensure solutions are delivered as per defined specifications
* Agile Tools (JIRA, Confluence) training & Implementing the same in the enterprise.
* Managing project scope to ensure delivery was complaint with scope commitment.
* Clearing impediments faced by teams due to external dependencies understanding them and working on external dependencies before planning so that work schedules will not be impacted.
* Effectively communicated Team Velocity and Sprint/Release progress to other counter teams and Bussiness.
* Good Exposure in handling teams that are located, co-located, onshore-offshore, and Hybrid model of teams.
* 9 years of extensive experience as a Test Lead in Mobile applications and Web application testing.
* Experience in Test management, Test planning, Test activities estimation and deriving the best test approach to suite the project delivery model
* Specialised Design and execution of Test cases through different stages of testing lifecycle.
* Worked on Dynatrace set up for both Android and IOS mobile applications.
* Have extensive knowledge on binaries generation for Android and Iphone.
* Knowledge on Xcode and set up for ipa generation.
* Good exposure to Banking domains.
* Experience in working with different stakeholders of the project in understanding their requirements and fulfilling them within the agreed timelines.

**Skills**

* Agile Delivery Methodology, Scrum Framework,SDLC.
* Jira,Confluence.
* Content Management Tools : ADOBE AEM 6.0 , Share Point 2016
* IDE : Eclipse, Vizualizer(Kony).

**CORE COMPETENCIES**

• Certified Professional Scrum Master (PSM-I)

• Effective communication skills can establish a collaborative partnership with stakeholders and Team members

• A good facilitator, an influencer in the team, and expertise in conflict resolution.

• Experience in Retail Banking domain and working with clients

**ACADEMIC DETAILS**

* M.Sc. (Computer Science) from Andhra University in 2005 with 72%

**ORGANISATIONAL EXPERIENCE**

* Nov’2011 to till date with Temenos(Previously Kony IT Services), Hyderabad as a Test Lead and Scrum Master
* May’2009 to Oct ‘11 with Symphony Software Pvt Ltd., Hyderabad as Sr. QA Engineer.

**PROFESSIONAL SUMMARY**

**Test Lead and a Scrum Master at Temenos India Pvt.Ltd (July’ 2019 to Present): Contributiong as Test Lead and Scrum master for 1 Team with a size of 10.**

**Worked as Test Lead and Scrum Master at DBS Bank ( India) ( March’16- June’19 with Kony India Pvt. Ltd in Client location DBS bank., Hyderabad)**

* Currently, working as Test Lead and a ScrumMaster for **Credem Project** ( European Client)
* Preparation of Test Plan, Test Strategy, Test activity estimations, metrics and test deliverables
* Closely working with team members in understanding their impediments . Early identification of issues with team helped in conflict resolution .
* Gained functional knowledge on projects to understand the requirements better and take part in technical discussions with Product owners during road map designs.
* Driving the Agile Teams to follow CI/CD using proper tools like Jenkins.
* Collaborating with Product Managers to ensure that the product backlog is in good standings and the team is always on track with current initiatives.
* Responsible for capacity planning, resource planning for new initiatives.
* Effectively using Scrum based on the team’s delivery model to deliver the project.
* Facilitating all scrum ceremonies and managing project scope to ensure delivery was complaint with scope commitment.
* Effectively communicate on team metrics like Velocity, Cycle time, resolution percentage, release dates, project status, and progress towards the road map, to other sub-teams, and management.

**Test Lead for various projects with Kony India Pvt Ltd. ( Nov’2011 to Present)**

* As a Test Lead involved extensively in preparation of Test Plan, Test Strategy, Test activity estimations, metrics and test deliverables
* Closely working with team members in understanding their impediments . Early identification of issues with team helped in conflict resolution .
* API testing using postman
* Identify, monitor and control the risks
* Conduct sprint retrospection meetings
* Binary generation for various mobile platforms
* Interaction with Test data management team to get the required test data on time
* Preparation of device matrix to make sure the coverage of various platforms and OS versions
* Interaction with platform team to address the issues specific to platform
* Handling multiple platforms testing and migration apps testing
* Close client interaction to fill the requirement gaps, to update daily status on the testing activities
* Protect the team from any outside distractions and motivating them to complete the sprint commitments on time
* Preparing estimates based on User Stories from developer perspective.
* Responsible for the quality of the sprint deliverables.
* Test Estimations, Resource Management, Metrics, Status tracking, UAT analysis.

**Worked as Sr. QA Engineer with Symphony Software Pvt. Ltd. from 2009 Mar to 2011 Oct.**

* Prepared Detailed Test Plan, Test Scripts and Test Cases by understanding the business logic and user requirements.
* Analysed Requirements, involved in identification and documentation of required system and functional testing efforts for all test scenarios (Positive and Negative tests).
* Ensuring that the applications were tested as per the Apple Human Interface Guidelines and Android Design Principles.
* Executed Test Cases for the system under simulated as well as real devices
* Performed Cross Platform, Cross Browser, Interrupts, OS Upgrade and UI Testing across various mobile handsets.
* Tested the application under different network speeds Wifi,2G, 3G and 4G.
* Responsible for test automation process utilizing Seetest Functional Automation tool.
* Involved in creation and maintenance of reusable functional libraries using Java Script.
* Identifying Test Data requirements and worked with Test Data Management team to get the required test data
* Execution of Test cases, Reporting bugs through Digite and tracking till its closure.
* Participating in client calls and communicating the status of the project to Client on a daily basis.
* Document Lesson Learned and develop preventive actions
* Prepare Test Release Note and publishing to the Management team.
* Working with production support team to ensure the quality of the delivery.

**PROFESSIONAL DETAILS**

* Visited Ally Bank , USA for requirements and test data gathering from Kony India Pvt. Ltd
* Multiple visits to Marshfield Clinic, USA to understand their process and gather requirements for various projects from Symphony Software Pvt. Ltd.
* Had a valid B1 VISA valid till Feb2020 from Syphony Software Pvt.Ltd.