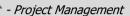# KIRAN GNANASHEKAR

Scaling new heights of success with hard work & dedication and leaving a mark of excellence on each step; targeting strategic level assignments in **Pega Development** with a leading organization of repute

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CORE COMPETENCIES

- Project Management
- Case Management
- API Integration
- Business Analysis
- Feasibility Studies
- Test Management
- Agile Project Methodologies
- Investment Banking Domain
- Functional Testing
- Regression Testing
- User Acceptance Testing
- Team Management & Leadership

CERTIFICATIONS

- Pega System Architect 8.6
- Pega Senior System Architect 8.7
- Robotic Process Automation Professional V10.0 Automation

SOFT SKILLS

Communicator

Leader

Team Player

Analytical

Result-oriented

TECHNICAL PURVIEW

- **Development Tool:** PEGA PRPC
- **Process Automation tool:** Automation Anywhere V 10.3.0
- **Programming/Scripting Languages:** Java script, VBA Macro, Core Java
- **Domain knowledge:** Retail and Investment Banking
- **Test Management and Defect Tracking Tools:** Quality center, JIRA

PROFILE SUMMARY

- Spearheaded 12+ years of dynamic Information Technology tenure, specializing in PEGA PRPC Development and Robotics Process Automation (RPA). Proficient in crafting design documents and ensuring quality assurance through meticulous testing and validation of developed tasks.
- Executed pivotal roles for over 4 years in developing core functionalities within the Pegasus project, contributing significantly to its success.
- Engineered and orchestrated diverse aspects encompassing Design, Case Management, seamless API integration, and adept debugging of Background processing (Queue Processor and JOB schedulers). Proficient in Data Modeling, Declarative rules, Activities, Process flows, and adept use of debugging tools.
- Acted as a proactive Business Analyst, intricately involved in in-depth requirement analysis and the meticulous documentation of requirements (Design documents). Fostered strong client interactions to drive development initiatives effectively.
- Conducted comprehensive automation feasibility studies, offering precise estimations, and meticulously crafting RPA plans for successful implementation.
- Designed, developed, and implemented cutting-edge RPA solutions using Automation Anywhere tool, Java script, and VBA macro, contributing significantly to operational efficiency.
- Completed extensive training in core banking, finance, and capital markets, honing specialized skills crucial to these domains.
- Demonstrated proficiency in conducting rigorous Functional testing for various Banking applications, ensuring optimal performance and reliability.
- Applied extensive expertise in Agile project methodologies, ensuring projects were delivered efficiently and meeting high standards of quality and timelines.
- Detected and resolved defects seamlessly during test cycles, ensuring the smooth functioning and quality of deliverables.
- Provided invaluable technical guidance throughout the development, testing, and implementation phases, empowering the team for success.
- Specialized in Regression testing and User Acceptance testing, ensuring the robustness and viability of applications.
- Leveraged expertise in crafting comprehensive Test plans, executing Test Cases, developing and maintaining test scripts, and effectively analyzing defects, ensuring stringent quality control measures.

WORK EXPERIENCE

Project: CREW
Since Dec'19 at Societe General Global Solution Centre, Bangalore as Senior Specialist Software engineer
Skills: PEGA PRPC, POST MAN

Role:
- Performed feasibility studies, provided estimations, and executed implementations using PEGA PRPC, showcasing a profound understanding of advanced components like job schedulers and queue processors in solution development.
- Engineered service REST rules, enabling seamless responses to front-end systems from within PEGA, and leveraged Connect-Rest rules for efficient consumption of external APIs.
- Crafted Activities and data transforms tailored to precise business requirements, ensuring optimal alignment and functionality.
- Conducted rigorous unit testing via data transforms and integration testing using Postman, ensuring robustness and compatibility of the developed solutions.
- Analyzed intricate business processes by scrutinizing BRDs and collaborated closely with clients for further clarification when necessary.

- Provided comprehensive technical guidance across the development, testing, and implementation phases, ensuring team efficiency and project success.
- Demonstrated a relentless pursuit of Quality, Speed, and Ownership while delivering meticulously developed stories, fostering a culture of excellence.
- Shared best practices and fostered the dissemination of reusable codes within the team, enhancing overall productivity and efficiency.
- Delivered impactful user stories demonstrations to the business, actively incorporating feedback to drive iterative improvements.
- Automated 40 processes, all successfully running in the production environment, resulting in significant operational efficiencies.
- Achieved a total savings equivalent to 18 Full-Time Equivalents (FTEs) through the automation of 40 processes, streamlining operations and resource allocation effectively.
- Received multiple accolades from business teams for exemplary efforts in process automation and aiding the team in delivering automated bots.

Key Result Areas:
- Demonstrated adeptness in automation using object properties, image recognition, Metabots, and OCR technologies, enhancing operational efficiencies.
- Possess extensive knowledge of Control Room functionalities and its seamless integration with Enterprise clients, ensuring smooth operations.
- Expertise in Reports, error handling, and error logging techniques, ensuring robustness and reliability within automated processes.
- Extensive experience in automating web-based applications, windows applications, flex/flash-based, and HTML-based web applications.
- Proficiency in implementing enhanced security features like Stealth mode and disabling mouse & keyboard functions.
- Demonstrated adeptness in both attended and fully unattended modes of automation, optimizing processes for various workflows, triggers, and scheduling options.
- Applied macros, VBScripts, and implemented data encryption of sensitive information using AA tool & VBScripts, ensuring data security.
- Expertise in email automation, Keystrokes commands, string operations, and sending email notifications about process status through AA tool, enhancing operational efficiency and communication within processes.

Project: Process Automation for Finance Shared Service Projects
Jan'15-Dec'19 at Societe General Global Solution Centre, Bangalore as Senior Specialist Software engineer
Skills: Automation Anywhere 10.3, Java Script, VBA Macro, JIRA

Key Result Areas:
- Studied Business Requirement Documents (BRDs) to meticulously analyze business processes, promptly addressing any issues or seeking clarification from SMEs/Clients as necessary.
- Conducted comprehensive automation feasibility studies, delivering precise estimations, and devised detailed RPA plans for seamless implementation.
- Engineered, constructed, and executed RPA solutions proficiently utilizing Automation Anywhere tool, JavaScript, and VBA macro, ensuring optimal performance and efficiency.
- Detected and resolved defects seamlessly within test cycles, ensuring the seamless functioning and high-quality deliverables of automation projects.
- Provided invaluable technical guidance to the team across development, testing, and implementation phases, ensuring cohesion and success.
- Exhibited unwavering commitment to Quality, Speed, and Ownership in delivering automation projects, adhering rigorously to prescribed project management methodologies.
- Facilitated knowledge sharing by disseminating best practices and reusable codes within the RPA COE team, fostering a culture of continuous improvement and efficiency.
- Initiated and diligently followed up on service requests with the Automation Anywhere support team, ensuring prompt and effective resolution of any issues.

Project: COSMOS, GILT, Jedeai & LYDO, Exception management, TOMCAT
Jan'11-Dec'16 at Societe General Global Solution Centre, Bangalore as Test Engineer
Environment: HP quality Centre, JIRA, Oracle Data Base

Key Result Areas:
- Conducted comprehensive test planning, meticulously outlining test objectives, strategies, and resource allocation to ensure thorough test coverage.
- Executed rigorous test scenarios and test cases, systematically identifying, documenting, and prioritizing defects to facilitate seamless resolutions.
- Collaborated effectively with cross-functional teams, communicating test results and insights to stakeholders for informed decision-making and process improvements.
- Leveraged various testing methodologies and tools to perform functional, regression, and performance testing, ensuring the robustness and reliability of software applications.

🎓 EDUCATION

2011   B.E(Electronics & Communications) from BIT College of Engineering, VTU

2008   Diploma in Electronics & Communications, Bangalore, Karnataka, India from SJP college