

# Lakshmi – Salesforce Developer



## Summary

Lakshmi KashiReddy has around 6 months of IT experience

## Education/Certifications/Associations

B.Tech - CSE(2019)

## Work Experience

Salesforce Developer At Cloudfaru Infotech Pvt Ltd.  
(03/2020-Present)

## Highlights of Professional Experience

- Service cloud
- Community cloud
- Apex and Visualforce
- Triggers
- Salesforce security, process automation like approvals
- REST API based integrations

## Experience

- Worked in a Service Cloud Implementation project for a retailer providing after sales services to customers who purchased electronic goods. Including Customer community
- Worked On Bank Loan home pages.
- Implemented Web2Case, Email2Case and case escalation rules
- Developed custom apex triggers following standards and best practices on case object
- Implemented 3 step approval process with dynamic setup of approvers based on product category and SLA
- Involved in manual data load of Product and parts data to be stored in the standard salesforce objects including product, price book and schedule
- Worked on profiles, permission sets and user setup
- Built custom visualforce pages and apex custom controllers
- Exposure to REST API based integration

## Certifications and Training

3 Trailhead super badges, 35 badges and 75k trailhead points

Apexspecialist Superbadge ,Data Security Superbadge,Lightning web components Superbadge.