**Nagendra D**

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# Professional Summary:

* Total 7.5 Years of experience as a software engineer, worked as a SAP Consultant for 3 Years. Currently working as a Dell Boomi Developer.
* Over 4.5 years of experience in developing and supporting projects in Dell Boomi and working experience on Connectors Salesforce, HTTP Client, Disk, Database, Mail, FTP, NetSuite, SFTP, Database.
* Parallelly Working as Workato Automation Developer Completed Pro1, Pro2, Pro3 Certifications.
* Strong knowledge on API Management and different authentication types.
* Certified as Professional Boomi Integration Developer.
* Profound knowledge in developing complicated Integration problems using Dell Boomi.
* Good Team player with interpersonal skills and the ability to work individually as well as a team.
* Good understanding on domains like Sales & Distribution, Inventory management, ecommerce solutions.
* Having experience in different data formats, such as XML, DB, CSV and JSON.
* Strong experience in designing, developing and deploying projects using Dell Boomi.
* Involved in frequent client interactions in gathering requirements and implementing functionality.

# Work Experience:

* **Worked as a Senior Software Engineer for Enquero Global, Hyderabad from Nov 2021 to till date.**
* **Worked as a Senior Software Engineer for Dell Technologies, Hyderabad from Oct 2020 to Oct 2021 date.**
* **Worked as a Senior Software Engineer for Smart Vision Technologies, Hyderabad from May 2018 to Sep 2020 date.**
* **Worked as a SAP Consultant for Info Cache Systems from March 2015 to Feb 2018.**

# Technical Skills:

Tools **:** Dell Boomi

E-commerce **:**  Magento

Cloud Applications **:**  NetSuite, Salesforce

Server Web Technologies **:** HTML, CSS, JavaScript

Defect Tracking Tools **:**  JIRA

Programming **:** C, C++, Java

ERP **:** SAP 6.0

# Work Summary:

## Project Name : Digital Resolution

**Environment :** Salesforce, Database, API’s, HTTP, Mail

* Digital Resolution is about to give the Customer support regarding their Product issues.
* Exposed API’s for fetching the billing information from Salesforce and sent to Flow and for updating the status of the case.
* Creating the case when user faces the issue with purchased product. (Electronics)
* Exposed API’s for Logging the data what pages customer went through for creating the case.

### **Responsibilities:**

* + As an integration developer, understand the client requirements and design process
  + Unit and Quality Testing.
  + Reduce the complexity of the task by adopting various techniques involved in Boomi.
  + Constant monitoring of the process.

## Project Name : Service Account Automation

**Environment :** Atom Sphere API, Mail

* Service Account Automations is about updating the service accounts passwords in Environmental Extensions through API Call and INaas UI.

### **Responsibilities:**

* + As an integration developer, understand the client requirements and design process
  + Unit and Quality Testing.
  + Reduce the complexity of the task by adopting various techniques involved in Boomi.
  + Constant monitoring of the process.

1. **Project Name: EBS to D365 Integration**

**Environment**: Dell Boomi, D365, EBS

* This project is about syncing accounts, contacts, orders and service requests from EBS to Dynamics 365. Worked on Accounts, Contacts, Order and Service Requests objects. D365 and Database standard connectors used for connecting these applications.

**Responsibilities:**

* + As an integration developer, understand the client requirements and design process.
  + Co-ordination with the onsite team to gather the accurate requirements.
  + Customer Relation Data Integrating between Salesforce, Magento
  + Unit and Quality Testing

## Project Name : Magento to NetSuite Order Management

**Environment :** Dell Boomi, NetSuite, FTP, Mail, Magento

**Role :** Boomi Development & Support.

### **Responsibilities:**

* + As an integration developer, understand the client requirements and design process
  + Unit and Quality Testing.
  + Reduce the complexity of the task by adopting various techniques involved in Boomi.
  + Constant monitoring of the process.

**Project Description:**

* Integrating Oracle NetSuite ERP with Magento Ecommerce application.
* This project is about complete order management system.
* Items, Orders, Customers, Invoice, Returns, Credit Memo objects are used.
* For NetSuite standard NetSuite connector and for Magento Http Client Connector with token-based authentication is used.
* The flows in this project are scheduled for 15 mins and filtering the records using Last Run Date.

**Duration:** 8 Months

1. **Project Name : CRM Integration**

**Environment :** Salesforce, Magento

**Role :** Boomi Development & Support

**Responsibilities:**

* + As an integration developer, understand the client requirements and design process.
  + Co-ordination with the onsite team to gather the accurate requirements.
  + Customer Relation Data Integrating between Salesforce, Magento
  + Unit and Quality Testing

**Project Description:**

* Integrating Magento Ecommerce application with Salesforce CRM application.
* This project is about complete Customer Relation Management. Maintaining customer accounts, Products sync, Promotions, Gift Cards and Site View Count.
* Accounts, Products, Promotions, Gift Cards, Views objects are used. Some custom objects are used here.
* For connecting these applications, we used Http Client Connector and Salesforce standard connectors.
* The flows in this project are scheduled for 15 mins and filtering the records using Last Run Date.

**Duration:** 9 Months

1. **Project Name :** Billing Integration **Environment :** Database, FTP, Mail

**Role :** Integration Development & Support

### **Responsibilities:**

* As an integration developer, understand the Business flow between Business partners and design process.
* Co-ordination with the team to gather the accurate requirements.
* Responsible for development of entire use case (end to end).
* Involved in developing Processes, Mapping.
* Done the Unit and system testing for Processes.

**Project Description:**

* Billing integration is about maintaining invoices of the clients from various vendors. We used SFTP and Mail Connectors for this. Process route mechanism used to call sub processes dynamically.

**Duration:** 4 Months

***SAP PROJECTS:***

Project #1

Client: Apex Laboratories

Role: SAP MM Consultant

Type of project: Implementation

**Roles & Responsibilities:**

* Understanding about the client business requirement on discussing with Client Team.
* Configure MM Organizations Structure, Plants, Storage Locations and Purchase Organizations.
* Material master customization including new material types and number range assignment.
* Configured the document types and the number ranges for the purchasing documents.
* Worked on configuration of Inventory Management: Number Assignment, Field Selection (GR, GI).
* Configured Material Master and Vendor Master Documents and one-time vendor creation.
* End user training and Documentation of user manuals, training material, Post implementation support.
* Implementation of Subcontracting Process & Consignment Process.

Project #2

Client: Aldata

Role: Associate Consultant.

Type of project: Support

**Roles & Responsibilities:**

* Supporting to end users in the day-to-day business transactions of the users.
* Enhancements on adding further storage locations, Vendor Payment terms, and Purchasing Document types.
* Involved in configuring material master, vender master data.
* Resolving the issues on SAP Business Process.
* Monitored the Tickets for Production Support

# Education:

* Master of Business Administration

# Additional Skills:

* Functional experience in SAP, NetSuite and Magento.

# Personal Details:

**Name : D Nagendra Kumar**

**Date of birth : 03 rd­ April 1990**

**Nagendra D**