

# Aman Kumar Sahu

**Consultant at Infosys**

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## Summary

Self-motivated Developer adds high level of experience over more than 8.5 years collaborating and working on Salesforce velocity based projects. Passionate, hardworking developer with penchant for developing customized interfaces that factor in unique demands for accessibility, reachability and security. Organized approach to meeting multiple, concurrent deadlines. Pulls from active knowledge of current technology landscape to promote best practices in platform design. Detail-oriented, organized and meticulous employee. Works at fast pace to meet tight deadlines. Enthusiastic team player ready to contribute to company success.

## Skills

- Vlocity Omnistudio
- Salesforce Apex
- Salesforce Admin
- HTML
- CSS
- Javascript

## Tools

- JIRA
- ServiceNow

## Education

- Bachelor of Engineering from LNCT

## Technical Summary

- **Currently working as Vlocity** Consultant for last 3.5+ years with Overall 8+year experience in IT industry
- Worked on **Vlocity/Omnistudio-Omni Script, Flex Card, Data Raptors and Integration Procedure, HTTP actions.**
- Good experience in designing Custom Objects, Custom Fields, Page Layouts, Custom Tabs, Web Tabs, Reports and Dashboards.
- Created the Validation Rules, Workflows for automated lead routing, lead escalation and Email Alerts.
- Implemented Security and Sharing Rules at Object, Field and Record level for different users at different levels of Organization. Also, created various Profiles and configured the permissions based on the Organizational hierarchy.
- Proficiency in Apex Classes, Triggers, SOQL and Designed and developed for various functional needs in the application.
- Experience in writing SOQL statements within Apex Class, Extensions class and Triggers.
- Strong Experience in migrating data from one environment to another by using Workbench, Data Loader.
- Proficiency in Unit Testing and Test coverage for Apex classes and Triggers.
- Excellent interpersonal skills in communications, client relations.

## WORK EXPERIENCE

Industry : IT Services & Consulting | Department : Engineering - Software & QA |

Role : Developer | Technology – Vlocity Omnistudio

PROJECT .1 | M1 Telecom Project | Project Duration : July 2020 – Current

### PROJECT OVERVIEW:

This project is of Singapore based Telecom company which provides telecom services to End user  
Which includes sales of multiple products like Mobile plus SIM PLAN to Vases Etc

### ROLES AND RESPONSIBILITIES:

- Involved in the requirement gathering and creation of High- and Low-level Design document
- Involved in User-story discussion filtration, distribution among team and deciding time-line
- Involved in designing technical design document and review
- Highly skilled in debugging of Order management failure of XOM process and to debug middleware and cross system data.
- Well aware of pipeline of Telecom Industry and guided path for End User.
- Developed Vlocity Dataraptor for Extract and Load salesforce object records.
- Developed integration procedure for communicating with multiple upstream and downstream system using MuleSoft API using HTTP action and response action
- Understanding of NOKIA, MDSO, OPENET and Legacy system for cross communication of data from Vlocity to provide telecom connectivity.
- Understanding of Technical aspects of mobile Telecommunication.
- Maintaining coding standards.

## WORK EXPERIENCE

Industry : IT Services & Consulting | Department : Engineering - Software & QA |

Role : Developer | Technology – Salesforce

PROJECT .2| Teva-Pharmaceuticals | Project Duration: July 2018 – July 2020

### PROJECT OVERVIEW:

Teva is pharmaceuticals project sales medicine to end customer from warehouse.

Lead generation module which is used to capture lead from different region

And based on product it will be redirected to appropriate queue.

### ROLES AND RESPONSIBILITIES:

- Lead categorization based on lead source. Assigning different record types based on lead source
- Assignment rule created to assign lead to a appropriate queue
- Lead escalation rule created to if lead is opened beyond certain time limit.
- Email templated created for Lead assignment and Lead escalation.
- Customized different page layouts and assigned them for different profile users.
- Involved in creating Batch Apex and Scheduling Apex classes based on the client requirements.
- If number of leads that are open for more than 10 days will sent to priority team.
- Import & Export of the Bulk data through Data Loader.

## WORK EXPERIENCE

Industry : IT Services & Consulting | Department : Engineering - Software & QA |

Role : Back End Developer | Technology - SAP

PROJECT .3| UnderArmour | Project Duration: December 2017- July 2018

### PROJECT OVERVIEW:

Worked as a SAP SD functional and involved in system and integration development of OTC process flows. Responsibilities include:

Requirement analysis, Development planning, timeline for implementation

Created high level -Low Level scenarios and designed Functional Specs and co-ordinate execution with functional and business team.

Working on supporting client's and end user's Change Requests.

Setting up master data in place

Configuring system to Master customer configuration and shipment configuration.

## WORK EXPERIENCE

Industry : IT Services & Consulting | Department : Engineering - Software & QA |

Role :Developer | Technology – SAP

PROJECT .4| Client: CMA-CGM France | Project Duration July 2016 – December 2017

### PROJECT OVERVIEW:

SAP TM, SAP OOPS- Developer

Worked on action, validation, determination, Powl, PPF action, strategies, UI creation and modification, role authorization, mapper class conversion class, view exit class, implementation class.

Dialog box creation confirmation, IDOC enhancement adding header and data on reception.

Message class and message suppress, dynamic enabling/disabling field, excel file upload for master data, download user defined template.

## WORK EXPERIENCE

Industry : IT Services & Consulting | Department : Engineering - Software & QA |

Role :Developer | Technology -SAP

PROJECT .5 | Client: DMART INDIA | Project Duration July 2015– December 2016

### PROJECT OVERVIEW:

DMART is Ecommerce project which had various RICEFW out of which I have worked on Reports, which contains various select option to display required records with create update delete operations. I worked on selection screen , In UI create custom Panel and tools. Apart from report having good knowledge of Smart forms. And worked implementing enhancements on standard reports and debugging to analyze point of enhancement to give required functionality. Designed technical documents for objects that I developed.

## IT SKILLS

| Skill Name             | Version | Last Used | Experience           |
|------------------------|---------|-----------|----------------------|
| Vlocity Omnistudio     |         | 2023      | 3 Year(s) 7 Month(s) |
| Salesforce Development |         | 2018      | 5 Year(s) 6 Month(s) |
| SAP Support            |         | 2017      | 1 Year(s) 0 Month(s) |
| SAP Development        |         | 2017      | 3 Year(s) 0 Month(s) |

### DESIRED JOB DETAILS

**Job Type :** Permanent

**Employment Status :** Full time

**US Work Status :** Not Mentioned

## CERTIFICATION

**Infosys Certified Salesforce ADMIN**

**Infosys Certified Salesforce PD1**

**Infosys Certified Salesforce Omnistudio**

## Education Details

**B.Tech/B.E. (Electronics/Telecommunication) 2010-2014**

**Laxmi Narain College of Technology, Bhopal M.P.**

## Personal Details

**Name :** AMANKUMAR SAHU

**Gender :** Male

**Date of Birth :** 24 Oct 1991

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