

## Contact

[www.linkedin.com/in/alice](https://www.linkedin.com/in/alice) (LinkedIn)

## Top Skills

Salesforce CPQ

Go (Programming Language)

Salesforce.com

## Languages

Urdu

## Certifications

ARM Professional Foundation  
Certificate

Salesforce Certified Industries CPQ  
Developer

Salesforce Certified OmniStudio  
Developer

Copado Certified Administrator

# Ali Chattha

Sr Salesforce & AWS DevOps Architect | U.S. Citizen  
Milwaukee, Wisconsin, United States

## Summary

U.S. Citizen

Seasoned technology professional with over several years of progressive experience, including roles as an Infrastructure and DevOps Architect. Skilled in managing multiple large scale systems, implementing new technologies and supporting complex infrastructure. Experience with all aspects of hardware and software lifecycle. Proficient at working effectively on cross functional teams and building strong partnerships with business stakeholders to drive results. Passionate about technology and self growth.

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## Experience

Salesforce

Senior Technical Architect

February 2022 - Present (11 months)

Prodapt

Vlocity Technical Lead

July 2021 - February 2022 (8 months)

Salesforce

Technical Architect & Consultant - Expert Services

January 2020 - June 2021 (1 year 6 months)

Client facing Salesforce and Vlocity DevOps Architect. Consulting lead for clients such as: AT&T, Kaiser Permanente, TDS Telecom, Canada Life, Priority Health, Nasco, Windstream Kinetic.

Hands on 'customer first' approach, adhering to Agile & DevOps best practices to assess and design repeatable automated software delivery and fully driving MVP from development to production.

Satisfying numerous requirements and coordinating efforts among all key business and technical stakeholders, to create adaptable successful DevOps solutions ensuring client scalability and operable success.

Shan Food Sales Inc.

Business & Infrastructure Architect

April 2016 - January 2020 (3 years 10 months)

Milwaukee, Wisconsin

Small Business client facing role. Architected hybrid cloud environment of AWS EC2 / Linode instances and Linux servers. Infrastructure as Code automation via Terraform, Ansible, AWS CDK & Cloud Formation to deploy various different AWS resources such as EC2, S3, Dynamo DB, VPC etc. Employed Docker containers with Kubernetes clusters to manage and maintain software.

United Launch Alliance (ULA)

Senior Unix System Administrator

November 2013 - April 2016 (2 years 6 months)

IBM

Unix Consultant

November 2013 - April 2016 (2 years 6 months)

Providing 24/7 steady state support to numerous internal and external IBM affiliated accounts.

Ensuring passion, dedication and commitment to the customers needs.

BMO Harris Bank

Senior UNIX Admin

August 2012 - October 2013 (1 year 3 months)

Brookfield, WI

North Carolina Department of Revenue

AIX/ Oracle System Administrator

April 2012 - August 2012 (5 months)

Responsible for build out of new Release AIX LPARS consisting OF Oracle ESB and ETPM Websphere integrated server instances.

BlueCross BlueShield of South Carolina

Senior Server Analyst II

January 2011 - December 2011 (1 year)

Performed monthly Tricare security audits and remediation. Assumed ownership of several environments including EDI. Responsible for

troubleshooting of tickets with CSCI program. Regularly performed system upgrades. Application support MQM, CA, NDM, TSM, Websphere 6.1.

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## Education

Xavier University School of Medicine

Pre-Medicine/Pre-Medical Studies · (2006 - 2008)

Avalon University School of Medicine

Pre-Medicine/Pre-Medical Studies · (2008 - 2009)

University of Wisconsin-Milwaukee

Pre-Medicine/Pre-Medical Studies · (May 2006 - September 2006)