



# ZAIFUDDIN MOHAMMED

Lead BI Consultant, Duroob Technology

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in /zaif235

## SKILLS

- Team Management and Technical Thought Leadership
- Scenario Planning and Design Thinking
- Technical Architecture and Solutioning
- Effective Communication and Presentation
- Technology consulting, Client facing and Requirements gathering

## INDUSTRY EXPERTISE

Pharmaceutical, Telecom, Government, Financial Services, Professional Sports and IT Services

## CLIENTS

NIC, SDAIA, Bank of America, Westpac, Saraswat Bank, Major League Baseball, Takeda Pharmaceuticals, Teva Pharmaceuticals, AstraZeneca, Disney, Lowes, Fujitsu, Tata Steel, BNSF, AP & Karnataka State WAN, TN Police, MP CCTNS and Maharashtra State Data Center, Border Check Post Network Limited and more.

## ACHIEVEMENTS

- SME on Business Intelligence at Duroob Technology
- Reduced 60% of reporting and scheduling time by redesigning BI reporting to accommodate various reports into one report and dashboard.

## SUMMARY

- An enthusiastic, results-driven and self-directed Business Intelligence professional with Over 11 years of broad experience in SAP Business Objects, Tableau, Power BI, Crystal Reports, Xcelsius, Grafana, Kibana, Jaspersoft reporting, Business Analysis, and Data Analysis.
- I have extensive experience of successfully delivering end to end BI solutions. I worked closely with directors, management teams, database teams, operational teams, business analysts and technical teams in understanding their business requirements and translating into technical requirements to achieve required goals and meet targets.

## WORK EXPERIENCE

### **Duroob Technology, Riyadh. Lead BI Consultant**

MAY 2018 - TILL DATE

- Lead teams of up to 10 fellow peers and customer employees to build reporting and analytics solutions. Establish processes and procedures for developing, migrating, and maintaining reporting content. Perform sizing exercises and software upgrades.
- Responsible for building and monitoring dashboards and reports for International G20 Summit supporting Ministry of Information Saudi Arabia.
- Perform system-wide analysis of BI tools including SAP Business Objects, Lumira, Power BI, Tableau, Cognos, Crystal Reports, Grafana, Kibana and Jaspersoft.
- Responsible for translating the client's Analytics/BI business requirements into specific systems, applications or process designs for custom and complex technical solutions.
- Created hundreds of reports and visualizations in Jaspersoft, Tableau, Grafana and Kibana for client's IT Service Management (ITSM), Application Performance Management and Infrastructure Management applications.
- Installed and configured Tableau primary and worker servers in a distributed environment for load balancing and failover on Windows and Linux Servers.

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## CERTIFICATIONS

SAP Certified Web Intelligence  
Associate

## EDUCATION

- Master's in Computers Science, 2009  
University of Northern Virginia  
Manassas, VA USA
- Bachelors in Electrical Eng, 2006  
Jawaharlal Technological University  
Hyderabad, INDIA

## BI TOOLS

- Tableau
- SAP Business Objects 4.2/XI R3/R2
- Jaspersoft
- Grafana
- Kibana
- Crystal Reports
- Xcelsius
- Power BI
- Data Services and Informatica

## DATABASE

SAP HANA, SAP BW, SQL Server,  
Postgres, Oracle, Teradata, MYSQL,  
Nettezza and Hyperion Essbase.

## APPLICATIONS

CA Clarity PPM, CA Service Desk, Aris  
Global, IVR, Elastic Search, Application  
Performance Management, CA  
Spectrum and CA UIM.

## PERSONAL DETAILS

Age: 35 yrs  
Interests: Graphology, Travel  
and Fitness  
Willing to Travel? Yes  
Willing to relocate? Yes

## WORK EXPERIENCE

**Verizon Data Services, Hyderabad. Technical Specialist**  
AUG 2014 – DEC 2017

- Lead teams responsible for translating the client's Analytics/BI business requirements into specific systems, applications or process designs with interlocked financial modeling for custom and complex technical solutions.
- Worked on multiple projects while creating the reports for various internal applications. Migrated over 300 SAP BO reports to Jaspersoft and Tableau.
- Designed & coded application components in an Agile environment utilizing a test-driven development approach
- Worked on Contract to hire on Infinite Computer Solutions payroll for Verizon Data services during Aug 2014 - Mar 2016

**CA Technologies, Hyderabad. BI Consultant**  
MAR 2012 – AUG 2014

- Architect, design, develop and implement Business Intelligence to align with ITIL Processes for clients.
- Helped clients with several complex calendar reports, Gant Reports and Chart type of Reports to support Ad-hoc reporting.
- Work with CA support to resolve bugs, production downtime or other technical issues
- Performed SQL tuning and optimization of reports and dashboards.
- Worked as a Contractor from SPRV Technologies to CA Technologies.

**Maripax, Virginia. BI Consultant**  
MAY 2010 – AUG 2011

- Responsible for Converting and modifying the existing Dashboards to Xcelsius 2008 and creating Heat Maps, Salary cards, Pitchfx Pitcher vs. Batter and Pitcher on top of SAP Bex Queries and Relational Database.
- Designed, developed and managed Universes in SAP BO for generating Adverse Event reports for Pharma Co vigilance department.

**Ritnoa Inc, New York. BO Developer**  
AUG 2008 – MAY 2010

- Was Responsible for Conversion of Deski documents to WebI documents & for the documentation of various stages in development including Design, debug, maintenance etc.