# Appanna.M.M

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## **Experience Summary:**

- ➤ Having around 4Years of IT experience in Salesforce.com CRM Platform as Salesforce administrator and Salesforce developer.
- ➤ Experience in developing components using Lightning Aura Framework and Lightning Web Component for creating custom Lightning pages for salesforce Lightning Experience/Communities via App Builder.
- ➤ Lightning Components (LWC & AURA), Apex Classes, Apex Triggers, and test classes,
- ➤ Good experience in Salesforce Sales Cloud and Service Cloud Implementation.
- Excelled in working with various salesforce.com standard objects like Campaigns, Leads, Accounts, Contacts, Opportunities, Products, Cases, Reports and Dashboards.
- > Experience on Data Migration.
- > Expertise in development using SOQL, SOSL and custom user interfaces using Apex tags.
- > Developed apex triggers, batch classes and test classes
- > Proficiency in administrative tasks like creation of custom objects, fields, relationships, page layouts, and record types.
- > Experience in lightning components.
- > Rules, Approval Process and various other components as per the client and application requirements.
- > Experience on Roles, Profiles, Permission Sets and Sharing Settings.
- > Good experience in loading data using Data loader and Salesforce Inspector.
- ➤ Having good technical skills and Strong work ethics developed by self-learning.
- > Strong ability to work individually and constantly in challenging environment
- > Excellent analytical, communication, leadership qualities and interpersonal skills
- > Quick learner and ability to adapt to dynamic work environments

## **Experience Profile:**

➤ Currently working in Quest Global as Consultant from Aug 2018 to till date

#### **Software Skills:**

Languages : Apex, Visual force, Html, Java.

Scripting Languages : Java Script, jQuery.

Web services : SOAP, REST

Tools : Eclipse IDE, STS, Jenkins, Jira

Database Tools : Microsoft SQL Server

Operating Systems : Windows family

## **Project Profile:**

#### Project #1:

Project Name: KIER Group Role: Salesforce Developer

#### **Description:**

Kier Group is a British construction, services and property group active in building and civil engineering support services, and the private finance initiative

## Roles and Responsibilities:

- Created custom objects, fields and validation rules to meet the client specific requirements.
- Performed security analysis and created custom profiles, permission sets, roles, sharing rules in order to setup security of the application as per the requirement.
- Automated the business processes using Workflows, Approval process and Process builder
- Developed efficient custom logic as per the business requirement using Schedule Apex, Batch Apex, Visual force and Triggers.
- > Performed DML operations using APIs like workbench, salesforce inspector and Data loader
- Designed and implemented custom report types, reports and dashboards for sales, service and administration departments.
- Creating new Profiles, Roles, Permission sets and managing OWD.
- > Developed various custom objects, tabs, components and Visual Force pages.
- > Created data validation rules and formulas as per business requirement.
- Created workflow rules to automate tasks, email alerts, field updates and timedependent actions.
- > Developed and configured various custom reports and report folders for different user profiles based on the business requirement.

## Project#2:

**Client: NAT STEEL** 

**Role: Salesforce Developer** 

### **Description:**

NatSteel Holdings is one of the leading Southeast Asian company that delivers premium reinforcement steel products and solutions for the construction industry.

#### **Roles and Responsibilities:**

> Involved in Administration (Configuration changes), Development (Customizations)

and Deployment activities of Salesforce.com, Lightning Experience & Lightning component framework, performing code reviews and guiding team on assigned tasks.

- Having regular interactions with the BAs to understand requirements and have discussions related to requirements
- Created visual workflows that insert Case record based on outbound call response criteria.
- Created Process Builder to retrigger call based on outbound call response criteria.
- Worked on Apex class and Test Coverages for Apex classes.
- Worked on post and pre migration deployment
- > Modified Apex triggers to implement the required enhancements.
- ➤ Customized different page layouts and assigned them to different profile users.
- Customized tabs among different business user groups
- ➤ Involved in Unit testing and Test Coverages for Apex classes.
- Created documentations for the developed enhancements
- > Prepared Data dictionary, KT documents, data migration related sheets and also have worked on Apex Data Loader for doing various data migration activities.