#### PAGIDALA KRISHNA

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#### Summary:

- Highly motivated and determined professional with over 4.6 years of experience providing high-level support in Web Application Development on Adobe Experience Manager/CQ platform. Relevant Experience on AEM 3.5 years remains on Core Java. Skilled in working under pressure & adapting to new situations, challenges. Proficiency in all aspects of Software development life cycle and Agile Methodology, including requirements analysis, design, development, enhancement, Implementation and production support.
- Understanding of CQ foundation concepts like JCR Apache Sling and Apache Felix, with experience working on OSGI bundles, Felix and CRXDE Consoles.
- Experience on Java Content Repository (API) suite, Sling web framework and Apache Felix OSGI framework, DAM, Workflows.
- Worked on different AEM version 6.3, 6.4 and 6.5. Architecture Models as WCM use Pojo Sling Model Approach.
- Worked on Sling Distribution and Custom Replication.
- Working experience on editors Eclipse, CRXDE lite, Brackets.
- I did product support deployment and production deployment for AEM.
- I did the clean-up servers (like author and publish).
- Used Confluence and Jira for documentation, requirements gathering, bug tracking, issue tracking.
- Excellent communication, presentation, interpersonal, intuitive, analytical skills. Proven ability to work efficiently in both independent and team work environments.
- Having knowledge on MSM.

# **Experience**: Technical Product Consultant- AEM (Full Stack Developer)

# **Adobe India Systems Private Limited.** (Apr 2019 - Feb2024)

#### Roles and Responsibilities: -

- Provided the customer support and troubleshoot and customer reported issues such as JVM Heap Dumps analysis, Thread Dump Analysis.
- I have good hands-on experience Performance issues for AEM.

- I Monitoring and Maintaining DBs for their optimal performance and ensuring 100% availabilities of the DBs Performed Index, rebuilding the enhance the performance.
- Regularly monitoring the Alert logs.
- Working as a 24\*7 support, Monitoring CPU usage, Memory Usage, Disk usage, user activities, performing day to day activity, resolving incident tickets, change implementation, fixing problem ticket with support across severity1, severity2 severity 3 issues.
- Fix Bugs through Code changes in the later versions of AEM and collaboration with engineering team. Involved in the troubleshooting validating the issues and report customer submitted bugs.
- Provided the support fix to the customer for AEM, If the changes are trivial
- Involved in the analysis, design, and development of components, editable templates, dialogs using AEM 6.5 and AEMasCS.
- Asserted with estimation of development tasks, project design, risk identification and mitigation planning.
- Built various web pages, content fragments and styled them using HTML, CSS, and JS
- Designed and developed DAM Structure including folder structure Work with frontend technologies and frameworks in designing the custom UI styles/variations for the components
- Authored more than 2900 pages which involve landing pages, network pages, customer success, bio-pages, and other etc.
- Broad web and digital knowledge, an aptitude for troubleshooting and problem solving as well as mentoring/guiding other members of the team.
- Software Engineer Ipark info technologies private Ltd. Apr 2019 to Jul 2022
- Responsible for application monitoring, support and incident handling
- Create/Update pages from the scratch and complex components for the site as part of daily BAU operations
- Served as a lead member in the part of development team that provides new services, features etc
- Training the team who were new to the AEM on the Adobe tool and process management
- Managing video assets in a vendor tool and sync the assets to the AEM.
- Creating vanity URL's and setting up URL redirects in Akamai server.
- Performed software testing and diagnosis, supporting ongoing embedded system development.
- Built and maintained code libraries used to produce consistent and reliable code.
- Managed team resources to deliver on sprint goals within expected timeframes.
- Integrated third-party applications into existing software, enhancing features and performance.

### **Project: Abbott Laboratories**

#### Roles and Responsibilities: -

- Developed Components like Hero Banner, Container, Card Carousel component.
- Worked on Components and clientlibs.
- Worked on hot fixes and quick releases.
- Resolved bugs in AEM through Debugging.
- Maintaining production-based issues and fixed them.
- Worked on Experience Fragments for creating Header and Footer.
- Maintaining production-based issues and fixed them.
- Working experience on Content authoring to build the website which ever created component.
- Worked on custom level components page level components, dialog creation.
- Experience on template creation Editable templates
- Worked on Experience fragment, content fragment and OSGI configuration.
- Having Experience on deployment like QA stage.

## **Project: DELTA AIRLINES OFFSHORE.**

#### Roles and Responsibilities: -

- Created custom components like promo Carousel, Accordion, Button, Expert details, Teaser Component, Image Global Header, Footer and text, Back to Top component.
- Having good Experience on Dialog, Design and touch UI Dialog for custom components
- I created Client library to add CSS and JS files to web pages.
- I have created Editable templates and Pages.
- Having good experience on Sling Model and Slightly for components build
- I created tags for Assets and pages.
- Involved in implementation of Servlet and service.

- Worked on CF and EF.
- Having good experience in MSM.
- Having knowledge on Dispatcher configuration for handling Cache and Load Balance.
- Involved in requirement discussion.

#### SKILL SET:

- Strong organizational and time- management skills
- Exceptional communication and interpersonal
- AEM 6.5
- AEMasCS
- AEM Guides
- Brand Portal
- Dynamic Media Scene7
- Core Java
- HTML-5
- CSS-3
- IS-3
- DAM
- Maven
- Git
- IntelliJ/VS Code Troubleshooting Problem-Solving

#### **CERTIFICATION:**

I have Completed 3 Certifications. ADO-E126 AEM BUSINESS PRACTIONER PROFESSIONAL ADO-E123 AEM SITES DEVELOPER PROFESSIONAL ADO-E134 AEM SITES DEVELOPER EXPERT

#### **ACADEMIC QUALIFICATION:**

- Bachelor of Computer Applications (BCA) Yogi Vemana University AP (2019)
- Percentage:86%

#### **MY STRENGTHS:**

- Quick learning capability
- Hardworking

### **Declaration:**

Date:

I hereby declare that all the particulars given by me are true, complete all Correct to the best of knowledge and belief.

Place:	Signature:Guru Krishna