**Raj Kumar Pandy T**

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**Professional Summary:**

* Over 5 years and 7 months of experience in Salesforce.com CRM application as a Developer
* Currently working in Accenture as Senior Software Engineer

**Profile snapshot:**

* Experience in Administration, Configuration, Implementation, Lightning, and support experience with Salesforce platform
* Experience in developing **Lightning Components**, **Apex Classes, Apex Triggers, Batch Apex, Apex Scheduler**
* Extensive experience in performing Salesforce **Integration** using **REST API** with 3rd party applications via MuleSoft
* Good knowledge and experience in using **DrawLoop** application in Salesforce for generating documents
* Good knowledge and experience in implementing **Lightning Components**
* Extensive experience in designing **Validation Rules, Custom Objects, Custom Fields, Customizing Page Layouts, Workflow Alerts & Actions, Process Builder, Pick Lists, Record Types, Custom Tabs, Reports and Dashboards**
* Good knowledge on Administrative tasks like **Creating Profiles, Roles, Users, Page Layouts, Permission Sets, Email Services, Approvals, Activities and Sharing Model** (Organizational Wide Defaults)
* Hands on experience in implementing **security and sharing rules** at object, field, and record level for different users at different levels of organization
* Experience in **Web-to-lead, Web-to case, Lead conversion process, Email-to-case**
* Experience in performing deployments using deployment tools such as **GIT, ANT and AutoRabit**
* Hands on experience in Data Loader for insert, update, and bulk import of data
* Experience in performing **Code migration** between two Salesforce organizations
* A quick learner to new concepts and ability to work under pressure in dynamic environments

**Project Description:**

**Project 4 (DAIKIN)**

Title                             :  **DAIKIN**

Client                           :  DAIKIN

Role : SFDC Developer/Consultant.

**Roles and Responsibilities:**

* Created various **Lightning Components** to meet business requirements.
* Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
* Minimized code in **JavaScript Controllers** by adding reusable functions in **Helper** Component.
* Created Apex controllers and Helpers functions to handle the server-side implementation for lightning components
* Established integration between Salesforce and SAP using **REST** integration technique to send Invoice related information to SAP
* Created profiles and implemented Object and field level security to hide critical information on the profile users
* Trained and groomed freshers/juniors on Salesforce in our team
* After Go-Live, took complete ownership of Incident management by leading and working with a team of 5 members to meet SLA deadlines

**Project 3**

Title                             :  **ABB**

Client                           :  ABB

Role : SFDC Developer/Consultant.

**Roles and Responsibilities:**

* Worked on REST Outbound Integration to establish communication between Salesforce and Configurators (which are the third-party systems)
* Created batch classes to process huge amount of legacy data to create pricing values that would help users in providing an optimal quotation to their customers
* Created apex classes to invoke the Apttus CPQ Managed package APIs to create, update and delete products in the quotation
* Designed VF pages that would help users in placing the order in an efficient manner
* Deployed code from lower Sandbox environments to higher environments using ANT and Changeset
* Recognized for taking ownership of critical User stories and completing them within the deadline
* Managed a team of 4 members and also, helped them in understanding the concepts better

**Project 2**

Title                            :  **AMRTAK AppRAT**.

Client                          :  US Federal Railways

Role : SFDC Developer/Consultant.

**Roles and Responsibilities:**

* Performed detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of Salesforce.com (SFDC)
* Worked in Agile methodology. Experienced in attending and driving Scrum daily standup calls, planning poker etc.
* Developed various Custom Objects, Tabs, Validation rules on the objects. Also, worked on workflow rules and defined related tasks, time triggered tasks, email alerts and Process Builder
* Developed Apex Triggers, Apex Classes and Test Methods to facilitate details capturing and updating various Standard/Custom object records
* Integrated Salesforce with Documentum application using REST API via MuleSoft
* Worked with Apex Scheduler to invoke Apex classes at regular intervals.
* Created Many-to-Many relationships and created Junction objects to implement Roll-up  Summary fields to aggregate data from child records on the parent.
* Performed Data migration from current Legacy applications to Salesforce using Data Loader

**Project 1**

Title                             :  **CAS**.

Client                           :  Accenture Product(Germany)

Role : SFDC Developer.

**Roles and Responsibilities:**

* Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
* Created Custom Objects and defined lookup and master-detail relationships on the objects. Also created junction objects to establish connectivity among objects. Created workflow rules and defined related tasks, time-triggered tasks, email alerts and field updates to implement business logic.
* Worked in developing various Apex classes, components, and Visual Force.
* Designed, and developed Apex Triggers for various functional needs in the application.
* Created workflow rules, approval processes, email templates, and assignment rules.
* Worked on various salesforce objects like Accounts, Contacts, Leads, Opportunities and Custom Objects and Apex Classes to Support the Visual Force pages development.
* Developed and deployed the code according to the specification and standard.
* Developing ANT Script and preparing package.xml with components to deploy from one organization to another organization.
* Written Test Classes for Apex Classes and Apex Triggers to get Code Coverage.
* Sending regular status reports to Onshore and offshore managements; Attending calls regularly to maintain track of the progress/issues.

**Awards:**

* Received Accenture Celebrates Excellence (ACE) award for handing critical incidents with regards to SLAs
* Received Monetary Award for working effectively to meet deadlines
* Received Spot Award for involvement in building Internal Salesforce Certification Tracker App (Firm Initiative)

**ADDITIONAL INFORMATION:**

**Technical Skills:** Salesforce CRM, Apex Custom Controllers, Apex Classes, Apex Triggers, Visualforce Pages/Components, SOQL, SOSL, Workflow & Approvals, Reports, Dashboards, REST API.

**Programming:** Apex, Lightning, C#

**Web Technologies:** HTML

**Educational Qualifications:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Standard** | **Percentage** | **Year** | **Part/Full Time** | **Board/University** |
| B.E(ECE) | 79.7% | 2010-2014 | Full Time | CEG, Anna University |
| Higher Secondary(XII) | 97.08% | 2009-2010 | Full Time | Tamil Nadu Board |
| High School | 93.8% | 2007-2008 | Full Time | Tamil Nadu Board |

**PERSONAL DETAILS:**

**Date of Birth:** 07/01/1993

**Languages proficiency:** Tamil, English, Telugu, Hindi

**Hobbies:** Playing Cricket, Movies

Place: Hyderabad, India