Anisha Arumugam

Senior Software Engineer

✉ anisha.arumugam21@gmail.com
☎ +91 – 7010956618
📍 Pondicherry

PROFILE

- **5 years** of overall experience in Software development.
- **2.8 years** of experience in the **Salesforce platform** in fast-paced project environments.
- Holding Salesforce **Platform Developer I** and Salesforce **Administrator** certifications.
- **Trained** and **mentored** developers in Salesforce.
- **2 years** of experience in **.Net** and **XSLT**. Experienced in **UI Automation** using **Katalon Studio**.
- Received **ACE (Accenture Celebrates Excellence) Award** twice from **ACCENTURE** and **Bright Beginning Award** from **RENCATA**.

EDUCATION

B.Tech (Computer Science and Engineering), May 2017

Christ College of Engineering and Technology, Pondicherry.

PROFESSIONAL EXPERIENCE

ACCENTURE, May 2021 - Present

Salesforce

- **Managed** and **led a team of 5 members** taking the responsibility of **owning** the **development** modules, handling the salesforce **configurations**, **code reviewing** and delivering the **unit-tested** quality code by meeting every single project timeline.
- Handled different project modules simultaneously. Successfully built and delivered the entire **Sales App** module from scratch while also working on the **Onboarding** module.
- Developed **Notification Framework** and various **API Integrations**.
- Developed the **Partner Community User** creation and management API.
- Proactively enhanced the **Accenture Asset "Integration Monitoring & Retry Framework"** and added it to the **Accenture Knowledge base**.
- **Trained** and **mentored** developers and empowered them to become efficient salesforce resources.
- Extensively worked on **Asynchronous** processing, **REST** API, **Triggers**, **Profiles**, **Roles**, **Permission sets**, **Sharing rules**, **OWD**, **Custom Metadata**, **Custom Setting**, **Connected App**, **Change sets**, **Record types**, **Flow** builder, **Process** builder, **Invocable** methods, **Platform events** and **Workbench.**
- Focused on quality deliverables and adhered to the coding standards by using **NovaSuite** code review extension for **VS Code.**
- Worked on Exception Logging, Trigger, Integration & Retry **Frameworks**.
- Worked closely with the **client** and **cross-functional teams** to effectively build and customize the deliverables.

RENCATA, August 2017 - May 2021

.Net (June 2019 - May 2021 and November 2017 - January 2018)

- Developed various **XSL Transformations** from scratch.
- Worked on **MVC Architecture.**
- Handled various **API integrations.**

Salesforce (January 2018 – June 2019)

- Handled a couple of projects at the same time.
- Solely developed a **web service** to Integrate Salesforce with **Quickbooks** from scratch.
- Developed a **web service** to map the **attendance boundaries** of schools on **Google Earth.**
- **Integrated** Salesforce with various third-party software like **Follow Up Boss, Constant Contact, Propertyware,** etc.,
- Worked on **Configurations, Customizations, SOAP** & **REST** API, **Batches, Future** jobs, **Queue** jobs, **Schedulers, Triggers, Visualforce** pages, **Controllers** and **Data Loader.**
- **Automated** web pages using **Katalon Studio** to fetch and process data from UI.

SKILLS

- Salesforce Configuration & Customization
- Apex Integration
- REST and SOAP API
- Apex Classes and Triggers
- Apex Batch and Scheduler
- Apex Future and Queue jobs
- Apex Test classes
- Custom Metadata and Custom Setting
- Change Sets
- Profiles, Roles, Permission sets and Sharing Rules
- SOQL
- Flows and Process Builder
- Workflow Rule and Approval Process
- Connected App
- Workbench and Data Loader
- Visualforce pages and Controllers
- Web Services
- JSON, XML and XSLT
- .Net, C#
- UI Automation

AWARDS & ACHIEVEMENTS

Received **ACE Award** from **Accenture** under Offshore Individual category (FY22 Q1)

Received **ACE Award** from **Accenture** under Offshore Team category (FY21 Q3)

Received **recognition** twice (in January 2022 and August 2022) under the category **RESPECT FOR THE INDIVIDUAL** from **Accenture**

Received **Bright Beginning Award 2018** from **RENCATA**

Received **Star Performer Award** for **coordinating the workshops** conducted by **KaaShiv Infotech** (2016)

Ranked School **1st in International Mathematics Olympiad** Exam (2009)

CERTIFICATIONS

Salesforce Certified Platform Developer I

Salesforce Certified Administrator

FCE Examination (Council of Europe Level **B2**), certified by **Cambridge English Language Assessment (Part of University of Cambridge).**

Java Technology, certified by **Apollo Computer Education Ltd.,**

.Net Technology certified by **Genesys Academy of Computer Science.**