

AMRUTHA VIJAYAN



Bangalore, India



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WORK EXPERIENCE - DELOITTE

CONSULTANT

Sep 2019 - Present

BUSINESS TECHNOLOGY ANALYST

Sep 2017 - Aug 2019

SYSTEMS ENGINEER

May 2013 - Aug 2016

AREAS OF EXPERTISE

- Salesforce Testing- Service Cloud, Financial Services Cloud ,Apttus CLM, Sales, CPQ and commerce cloud.
- Manual Testing- Web Application Testing.
- Regression Testing, System Integration Testing, Functional Testing, Validation Testing.
- Device Testing.
- Software Test Management Tools- Jira, Jama, Confluence, HP ALM, Azure Dev Ops
- Mobile Platforms- Android, iOS
- Defect Management & Reporting
- Agile Methodology
- Software Testing Lifecycle (STLC)

CAREER ASPIRATIONS

A versatile Software Test Engineer having 9+ years of industry experience with relevant 6 years of experience in Quality Assurance with proven ability to meet agreed deadlines, utilize my expertise to come up with practical solutions to testing processes.

A goal oriented professional aiming to deliver quality work and aspire for growth.

EXPERIENCE SUMMARY & RESPONSIBILITIES

- Worked on various domains like Health Care and Life Sciences, Research and Development, Banking, Telecommunication, e-Commerce, Public sector, Pharmacy, Invoice Management, Department of Health, Human Services (DHHS) and Insurance domains.
- Well acquainted with Agile methodology and STLC process.
- Proficient in salesforce testing.
- Experienced in performing testing activities across the STLC involving Requirement Analysis, Effort Estimation, Test Planning, Test Closure and post go-live support.
- Expertise in Black Box, System, Integration, Functional, Regression and Validation Testing.
- Expert in test scenarios identification, test case creation, test execution, raising quality defects and bringing it to closure.
- Worked as an individual contributor on Apttus and Clin2Pay applications for operate pod and delivered several patch & maintenance releases successfully.
- Proactively organized sprint planning, grooming sessions, provided valuable estimates and was responsible for providing testing sign off.
- A great team player, flexible and result oriented professional.
- Well versed on tracking the daily status of the QA team and responsible for providing team's daily progress updates and attending scrum meetings .
- Knowledge on preparing Test Summary Report, Test Execution Acceptance Report, Test Plan and Requirement Traceability Matrix documents.
- Lead defect triaging calls during sprint, SIT and UAT testing phases.
- Defect tracking and reporting.

TRAININGS

- Salesforce Lightning
- Salesforce CPQ
- Project Management - Iterative Method
- Jira Essentials
- Software Testing Foundations- Test Management & Test Planning

EDUCATION

B.E IN CHEMICAL ENGINEERING

[July 2008 -July 2012](#)

SIDDAGANGA INSTITUTE OF TECHNOLOGY

CERTIFICATIONS

Salesforce Certified Administrator

[Credential ID: 3319569](#)

Salesforce Certified Associate

[Credential ID: 3346744](#)

PROJECT ASSIGNMENTS

- Lockton International - January 2023- Present
- AT&T Customer Connect - March 2022- Dec 2022
- AbbVie (Apttus & Clin2Pay)- Aug 2020- Jan 2022
- Louisiana Office of Technology Services - June 2018-June 2019
- Gulfstream Aerospace - Oct 2017- May 2018
- Banco Santander - March 2017- Sept 2017
- Univar - June 2016- Feb 2017
- Food and Nutrition Services - Dec 2015- May 2016
- Gilead Sciences- May 2013- Nov 2014

AWARDS

- Applause Award- Exemplary Performance for Gilead Sciences Project
- Spot Award- Outstanding Performance for Gulfstream Project
- Spot Award- Outstanding Performance for State of Louisiana Project
- Spot Award- Outstanding Performance for Apttus and Clin2Pay for AbbVie Project
- Received Client Appreciations for Lockton project .