✉ pawanchandnani4u@gmail.com

📍 Mumbai, India

📞 +91 7387022426

Pawan Chandnani

Salesforce CPQ and Salesforce Billing Developer (IT Analyst)

PROFILE SUMMARY

Overall 6 Years of extensive experience in software industry in Retail domain involving Requirement Analysis, Design and Development of Application software, deployment and customer interaction.

Skilled and relevant Experience of 4+ Years in Salesforce.com CPQ Platform, Salesforce CPQ Configuration, Salesforce Development and Administration. Having Strong communication skills, analytical skills and critical thinking approach to resolve problems, improving customer satisfaction.

Currently Seeking a responsible and challenging position where my skills will significantly contribute to the overall success of the organization and provide opportunities for my career growth.

KEY SKILLS

| Salesforce CPQ Configuration | Salesforce Development | Salesforce Billing | Bundled Products | Quote Templates |

| Import Formats and Import Columns | Reports and Dashboard | Advanced Approvals | Price Rules | Salesforce Admin |

EMPLOYMENT DETAILS

Salesforce CPQ and Salesforce Billing Developer (IT Analyst)

Tata Consultancy Services

Present

Mumbai, India

- **Client: Iron Mountain Inc**
- Roles and Responsibilities:
    - Working as a Salesforce CPQ and Salesforce Billing Configuration and development, worked on different Userstories assigned and completed it within timelines.
    - Major contribution in all the phases of the delivery like requirement gathering, analysis, design, development and deployment.
    - Worked on Multiple Analysis Userstories as per client requirements.
    - Worked on Custom Setting to disable all metadata components like Workflow rules, Validation rules, etc. on specific object or list of objects based on User or Profile.
    - Worked on End to End Analysis of impact on Existing CPQ and Billing Solution for Quote to Bill due to account Hierarchy changes.
    - Worked on Advanced Approval related Userstories and implemented it for North America and Canada region successfully.
    - Involved in preparing functional/technical specifications documents for different Objects in Salesforce CPQ and Salesforce Billing.
    - Active involvement with business analysts, developers and stakeholders to implement the requirements.
    - implemented Dynamic Approval Rules, Approval Conditions, Approvers as per client requirements.
    - Configured Workflow Rules and Process Builders.
    - Resolved Multiple Bugs and Enhancements with detailed Analysis.
    - Created Reports as per Client Requirements.

Application Development Senior Analyst

Accenture Solutions Private Limited

Dec '21

Mumbai, India

- **Client: Siemens CPQ**
- Roles and Responsibilities:
    - Working as a Salesforce CPQ Configuration and development, worked on different Userstories assigned and completed it within timelines.
    - Major contribution in all the phases of the delivery like requirement gathering, analysis, design, development and deployment.
    - Created reports and dashboards as per client requirements.
    - Created Bundled products and product options with different product types.
    - Created import formats as per client requirements.
    - implemented price rules, price conditions, lookup queries and price actions as per user acceptance criteria in userstories.

- Recommend business process flow improvements and project management.
- Involved in preparing functional/technical specifications documents for different Objects in Salesforce CPQ.
- Active involvement with business analysts, developers and stakeholders to implement the requirements.
- implemented Approval Rules, Approval Conditions, Approvers as per client requirements.
- Configured Workflow Rules and Process Builders.
- Worked with three level of permissions access (profiles, Permission sets and Role Hierarchy).
- Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.

Application Development Associate   Dec '16
Accenture Solutions Private Limited   Mumbai, India

- **Client: Carphone Warehouse Private Limited**
  Roles and Responsibilities:
  - Designed, coded, tested, debugged, and documented the new application to process the third party's enhancement requests.
  - Worked on TIBCO Software and designed service codes. Enhanced existing TIBCO codes to modify its error handling features
  - Worked on major and minor bug fixes, enhancements.
  - Created EAR files for the developed BW components and deployed using TIBCO Administrator.
  - Worked on major releases in project and provided continuous process improvements.

EDUCATION

Mumbai University   Jun '13 - Jun '16

B.E. Information Technology   Mumbai, India

Maharashtra State Board of Technical Education   Jun '10 - May '13

Diploma in Information Technology   Mumbai, India

PERSONAL DETAILS

Date of Birth: 01-11-1994
Languages Known: English, Hindi and Sindhi
Nationality: Indian

TECHNICAL SKILLS

- **Operating system used**: Windows 10 , Windows XP, AIX Operating System (OS)
- **Skillset**: Salesforce CPQ and Salesforce Billing Configuration and Development, Salesforce Admin
- **SFDC Tools**: Workbench , Sandbox orgs , Production orgs, Dataloader
- **Deployment Tools**: Copado

ACHIEVEMENTS AND CERTIFICATIONS

- **Pinnacle Award received** in Retail for Client and Customer Satisfaction Category as an Individual
- **Star of the Month Award Received** for the Month of April 2021 for achieving excellence in customer satisfaction and hence help organization in gaining repeat business
- **Salesforce Administrator Certified**
- **Received appreciations** from Client, Delivery Unit lead, Manager, Senior Manager and Leadership