**Summary**

Innovative IT Professional with 12 years of experience overseeing IT projects, software development, security initiatives, complex software upgrades, managing releases, and implementations of new programs and processes. Self-motivated, clear communicator, and effective leader responsible for driving innovation, developing talent, and growing organization by maximizing information technology.

**Expertise**

IT Project/Program Management

Risk Management

SDLC - Agile/Waterfall/DevOps

Web Application Security

Release/Change Management

Strategic Planning

Continuous Integration/Delivery (CI/CD)

Cybersecurity Professional

Technology Integration

IT Operations Management

Build Management

Release Train Engineer

IT Procurement

Business Process Management

Corporate Governance & Compliance

Amazon Web Services - AWS

Bilingual (Spanish/English)

Team Leadership

**Professional Experience**

**Freelancer/Digital Development – Camisys, LLC,** Union, New Jersey **Oct. 2019 - Present**

* Developed website in PHP, Bootstrap, jQuery, and CSS.
* Design and develop Web apps; perform requirements elicitation, planning, development, testing, production, and maintenance.
* Acquire technical jQuery Mobile and Bootstrap skills for developing and releasing full Mobile apps.
* Research concepts of Mobile apps and different frameworks for mobile app development.
* Explore Mobile languages, Kotlin with JAVA to create apps for Android, and Swift for Apple devices.

**Senior Technical Analyst (Promoted) - Verizon Wireless,** Piscataway, New Jersey **Nov. 2011 - Dec. 2018**

**Release Manager Role - IT Project Manager**

* Reduced the number of meetings from 5 to 3, for Releases (Major Enterprise Releases) by implementing information radiators on MS SharePoint and VISIT (VISION Information Tracker Tool).
* Facilitate Release Night Activities for Major Releases to perform a smooth implementation of new software from the development team for 45 to 60 projects in 12 software deployments for Billing Department on the Mainframe in the Enterprise Releases for VISION.
* Drove strategic initiatives and leveraged multifaceted methods, metrics, and tools to achieve business benefits and corporate goals to reduce defects and environment issues by 40% during Enterprise Releases implementations.
* Coordinated, provided emergency response, and assistance for all IT problems and issues during Enterprise Releases to reduce outages.
* Facilitate project meetings to outline scope of work and schedules; confirmed the development team to follow audits, company standards, policies, governance and compliance, cybersecurity standards with Sarbanes Oxley, CPI-810, and OWASP Top Ten.

**JAVA – Full Stack Developer Role**

* Developed, maintained the code, implemented enhancements for VISION Information Tracker Tool (VISIT).
* Implemented the information radiators to support Release Management to reduce the number of meetings, defects, and environments issues for Enterprise Releases by 40%.
* Complied with Verizon’s Governance, Risk Management, Compliance on coding standards and remediation of security vulnerabilities using OWASP Top Ten recommendations from the scan results of Fortify (code scans) and Black Duck (open source-APIs).
* Reduced the number of security vulnerabilities by 99.89% resulted from Fortify scans in VISIT from 1774 to 2 within 9 months by coding fixes and enhancements using OWASP Top Ten recommendations and Verizon’s standards.

**Continued-Verizon Wireless**

**Systems Administrator Role (VISIT & MS SharePoint Administrator)**

* Lead Member of the MS SharePoint Core Team and Administrator to train users, provide standards, policies, maximize the functionality of MS SharePoint by monitoring server performance and follow company’s data lifecycle process for storage retention for the VISION Department.
* Reduced the number of calls by 30% to End User Support by creating details instructions and Lunch N’ Learn presentations for MS SharePoint webparts, Bamboo Conductor, and lists.
* Reduced costs by migrating, configuring, and reducing costly licenses for VISION Information Tracker Tool (VISIT) from an on-premise server using IBM WebSphere and IBM HTTP to AWS Cloud - Apache HTTP and Tomcat.
* Improve performance and reduce costs in build process for VISIT by implementing Jenkins service on the AWS Cloud to create the interface between Jenkins, Bitbucket, and Apache Ant to create automated builds.

**IT Help Desk Support Administrator – Global Aerospace**, Parsippany, New Jersey **Feb. 2008 – Nov. 2011**

* Resolved help tickets within 24 hours and reduced the number of tickets to second tier support by 15%.
* Member of the Procurement Committee to review areas where the committee can achieve savings/efficiencies, understand the policies in place, and make sensible changes where appropriate.
* Maintained the department’s attendance, purchase order, and invoice systems.
* Implemented and maintained the WASP, Asset Inventory System, to reduce the time spent in tracking asset inventory by 10%.

**Education**

New Jersey Institute of Technology, Newark, New Jersey May 2011

MS, Information Systems concentration in System Analysis and Design & Business Informatics, GPA: 3.55

Relevant Course: Project Management 1

Rutgers University & New Jersey Institute of Technology, Newark, New Jersey May 2006

BA, Computer Information Systems concentration in Business Informatics

**Additional Information**

**Languages**: English (Fluent); Spanish (Fluent)

**Software**: MS Visio, MS Project, MS Visual Studio, MS Server, MS SharePoint, MS Office, Adobe Acrobat, Proxy, CA Project, Portfolio Management (formerly, CA Clarity PPM), VISIT, SAP Business Objects InfoView, Bamboo Workflow Conductor, Metalogix ControlPoint, Jenkins, IBM WebSphere, Amazon Web Services, Eclipse, DocAve, Jira, Confluence, WASP, MKS, Apache HTTP Server, Apache Tomcat, Git, Bitbucket, Artifactory

**Programming**: JAVA, jQuery, SQL, JavaScript, HTML, CSS, Struts, Spring Framework, ASP.NET/VB, VBA, C++, COBOL

**Databases**: DB2, PostgreSQL, MS Access, MySQL, MS SQL

**Relocation**: Open to relocate.