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## SFDC Certification

Salesforce Certified Platform Developer I (20637249)

## Professional Summary

- □ 3+ years of experience in Salesforce.com CRM Platform both as **Administrator and Developer** in Salesforce.com
- ⧄ Having good experience in SalesForce.com (SFDC), having good knowledge on Technical and Functional aspects of Salesforce.com.
- ⧄ Having good knowledge in Salesforce Administration, Configuration, **Customization**, Development and support on Salesforce.com Platform.
- ⧄ Good experience in **Developing Business Logic Services** using **Custom Objects, Controllers**, **APEX Triggers** and **Visual force/APEX Classes.**
- ⧄ Extensive experience over creating **Workflows, Process Builders, Approval processes, Validation rules.**
- ⧄ Hands on experience in querying salesforce.com database using **SOQL & SOSL** queries using Force.com Explorer.
- ⧄ Expertise in controlling the Data Access **using Profiles, Permission Sets, Organization-wide Defaults, Role Hierarchy and Sharing Rules** as per the Requirements.
- ⧄ Hands on experience in **Batch Apex** and **Scheduled Apex** required for large data processing.
- ⧄ Having good Experience in working with **Apex data loader** and **Import Wizard**.
- ⧄ Good Understanding and Knowledge in designing **Report, Dashboards**, and **Analytic Snapshots**.
- ⧄ Having Experience in Migrating data from one sandbox to another sandbox by using change sets **and version controls**
- ⧄ Extensive experience in all phases **of Software Development Life Cycle (SDLC) and **Quality Management process.**
- ⧄ Working experience in using **OOP's Concepts, Exception Handling and Collections**.
- ⧄ Excellent interpersonal and communication skills, technically competent and result-oriented with problem solving and fast learning skills.
- □ Good knowledge on integration REST.
- □ Experience in developing Lightning Apps, Lightning Component Framework.

## Technical Profile

| Languages | Apex, Core Java |
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| Web Technology | HTML, CSS, JavaScript |
| IDE | Eclipse, Force.com IDE and Apex Data Loader |
| CRM/ ERP | Apex Trigger, Apex Scheduler, Apex Class ,Visual force Pages, Custom Components, Controllers, REST API, Workflow rules & Approval Process, Process Builder, Field updates, Reports, Custom Objects, Custom Settings, Security Controls. |
| Operating Systems | Windows Family |

## Career Recital

- Currently working in CTM Software Solution Pvt Ltd. from July 2017 to till date.

## Academia

Completed Bachelor of Technology (B- Tech) in (CSE) with first division from JNTU, Hyderabad from (2012-2016).

## Project Details

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|---|---|
| **Project #1** | : **TNT(Thomas NationwideTransport ) /FedEx** |
| **Role** | : Salesforce Developer |
| **Environment** | : Windows 7, Salesforce CRM. |
| **Technologies** | : Salesforce CRM, Force.com, Apex Classes, Visual Force, Data Loader, Eclipse IDE, HTML. |

**Project Description:**

TNT Express is an international courier delivery services company, now a subsidiary of FedEx with headquarters in Netherlands, TNT Used Salesforce CRM to manage the case management systems and it is integrated with **SAP** and **Mainframes** to search the consignment details.

**Responsibilities:**

- Worked on Salesforce.com **customizations using Apex (Classes & Triggers) and Visual force** that consists of several new data integrations and customizations.
- Performed detailed analysis of business and technical requirements and developed the Apex classes using other Platform based technologies **like Visual force, Force.com IDE**.
- Used SOQL and SOSL statements within the **custom controllers, extensions and triggers** properly to avoid Governor Limits.
- Worked on various Salesforce.**com standard objects like Accounts, Contacts, Opportunities, Leads, Reports and Dashboards.**
- Performed customizations by creating the **Custom profiles, Fields, Dependent pick-lists, Page Layouts, Record Types, Objects, Tabs, and Custom Apps.**
- Created **Workflow Rules, Approval Process, Validation Rules, Tasks, Email Alerts, Field updates and Outbound messages to manage the Workflow and Approvals.**
- Implemented **Profiles, Roles, Users, Page Layouts, Email Services, Reports, Dashboards, Tasks, Events** and Audit Trials and implemented Field Level Security for sensitive data holder fields.
- Used **Data Loader for insert, update, and bulk import or export of data from Salesforce.com**. Used it to read, extract, and load data from comma separated values (CSV) files.

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| **Project #2** | : **Vendor Management Form** |
| **Client** | : **Flextronics** |
| **Role** | : **Salesforce** Developer |
| **Environment** | : Windows 7, Salesforce CRM. |
| **Technologies** | : Salesforce CRM, Force.com, Apex Classes, Visual Force, Data Loader. |

**Project Description:**

The e-BPM is used to set new supplier account in system which involves unique procedures and check list, a formal document has to be filled in and signed by the suppliers which in turn acts as an acceptance document received from supplier and the same to be consolidated and uploaded in the e-BPM to carry on the process of creating New BP Codes in system which goes for few stages of approval. Likewise block & unblock, change requests are performed accordingly.

**Responsibilities:**

- Worked on Salesforce.com Standard Objects such as **Accounts**, **Contacts**, **Opportunities, Campaigns, Cases, and Solutions.**
- Created **Page Layouts to organize fields, custom links, related lists**, and other components on record pages.
- Implemented various advanced fields **like Pick list Fields, Master-Detail Fields, Custom Formula Fields**, and defined **Field Dependencies for custom pick list fields**.
- Administered, configured, maintained Salesforce.com application **user profiles, roles, assigning Permissions, validation Rule, upgrade installation.**
- Customized Salesforce.com User Profiles by setting Standard and Custom objects layouts, Custom App, Field-level Security, Permission Sets for client services and marketing.
- Created flows and **process builders** as part the Requirements.
- Developed **Visual force custom pages** as part of consignment records search functionality.
- Generated **the test scenarios** and carried out Unit testing and Integration testing of various business scenarios.
- Enhanced **Apex Class** and **Visualforce Page** to create a custom Related List, showing activities for selected contacts or clients.
- Worked **with Test classes** for the code coverage.
- Involved in Technical solution proposal and **Technical document preparation**.
- Resolved critical issues
- Used **Apex data loader** to Inset, Update, and Import data from Microsoft Excel into Salesforce.com.
- Worked with Onsite Team to coordinating requirements