Neeraj Kumar

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LinkedIn Profile: https://www.linkedin.com/in/neeraj-kumar-ror/

Heroku Platform Support Engineer at Salesforce with about 5+ years of experience

SUMMARY

Quick learner seeking a challenging and creative environment.

Dedicated experience of developing RoR web applications, from concept through implementation and optimization.Experience debugging and monitoring applications deployed on Heroku. Providing quality support experience to users.

Good verbal and communication skills.

Professional Experience

Salesforce , Hyderabad

https://www.salesforce.com/in/?ir=1   November 2018 – Present

Heroku Platform Support Engineer(Heroku, Ruby, Python, Node, SSL)

- **Heroku** is a platform as a service (PaaS) that enables developers to build, run, and operate applications entirely in the cloud.
- I have been assisting customers deploying their app/code on Heroku also providing them technical support whenever needed.
- Worked with different Addons like Papertrail, Librato, Postgresql, Mysql, Scheduler, New Relic, Sendgrid, Mailgun, Private Spaces, Heroku connect and many more.
- Worked with Postgresql, helped customers provision databases, restoring databases, optimizing performance, Postgres logging etc.
- Worked with Heroku Connect which is an add-on that synchronizes data between Salesforce organization and a Heroku Postgres database.
- Helped customers integrating SSL on apps e.x ACM, (custom domain)

- Worked with customers setting enterprise teams, permission to users etc.
- Worked with pipelines & CI. Detecting & Running tests with a minimum of configuration.
- Also worked on Github Integration, Slug optimization, Dyno usage, scaling, Addons provisioning etc
- Onboarding new joiners, Providing training on Platform & helping them become a bright Success Agent.
- Help customers deploy their code if they have issues while deploying on Heroku Platform.
- Debugging and checking customer codes for errors.
- I have exposure to AWS and its components & currently pursuing PGP in cloud computing.

LotVue LLC , Hyderabad

http://www.marksystemsusa.com/lotvue/   Mar 2017 – Oct 2018

Full Stack Developer (Ruby on Rails, javascript, jquery, html, css,bootstrap)

- LotVueTM is a visual display of information using map-based views, designed specifically for homebuilders and property developers.
- Some of the projects I have worked on are mentioned below berksandfireflyhomes.lotvue.com,brynngreypartners.lotvue.com, schubermitchellhomes.lotvue.com etc
- Developing, designing, optimizing, testing and maintaining RoR code.
- Implementing upgrades, code releases, and database changes.
- Code Merge and Deployment.

LEAD IT Corporation, Hyderabad

http://www.leaditgroup.com/   November 2015 – Mar 2017

Junior Software Developer (Ruby on Rails)

- Over the past year, completed a multi-phase project that involved:
- Upgrade and build of an education portal (www.tutorsweb.com) on the RoR platform using the MVC framework.
- Briefing user interface (UI) designers on dynamic layouts.
- Developing, designing and maintaining RoR code.
- Implementing upgrades, code releases, and database changes.
- Code Merge and Deployment.

W3Villa Technologies Pvt Ltd, Noida

March 2015 – Aug 2015

http://w3villa.com/about-us

Software Developer

- Designed and developed two mobile-based, twin-player games (Pool and Bingo) for the companies gaming portfolio applying RoR skills, Javascript, Node.js, And Redis.
- Implemented gaming features such as friend requests, gifts, etc
- Ensured strong optimization and functionality.

DIGITS EXPERTS, Nagpur

Aug 2014 – Feb 2015

http://www.digitsexperts.com/

Web Developer

Developed a **Leave Management System** using Ruby on Rails and JavaScript to maintain and display employee records about leaves availed, attendance, leave balance, salary etc.

SKILLS

Languages	Ruby, SQL, JavaScript, Python
Frameworks	Ruby on Rails, Django
Web Tools	HTML, CSS, Ajax, jQuery, Bootstrap, Git, Heroku, and Bitbucket, node.js(beginner)
Storage	Currently actively assisting server deployment using AWS and Heroku
Databases	MySQL, SQL, PostgreSQL, Redis (Key Value Database)
Servers	Apache, Ngnix, Puma

Installation	Good understanding of major operating systems and have strong experience installing softwares
Platforms	Linux (Ubuntu), Windows, macOS
Paradigms	Behaviour-driven Development (BDD), TDD
Libraries/APIs	Authentication & Authorization(Devise, Clearance, Active Admin, Cancan , OmniAuth(google, LinkedIN, Twitter, github etc)), Image Upload(PaperClip, Carrierwave), Pagination(Kaminari, will_paginate), Editor(ckeditor_rails), Inline Editing(best_in_place), Production Errors(exception_notification), Task Manager(whenever, delayed_job), wicked_pdf, letter_opner, Debugging(byebug, pry, better_errors) , Database(pg, mysql,sqlite) Code Refactor(rails_best_practices, metric_fu, bullet, bullet,) dotenv, sidekiq, , simple_form, goog_currency, impressionist, friendly_id, faker and many more. Template Engines(erb, haml, slim), SSL Integration(single & wildcard), caching(dalli), rails engines,google analytics
	Experience working with many of commonly used Heroku Addons(Papertrail,Librato, Postgresql, Mysql, Scheduler, New Relic, Sendgrid, Mailgun etc)

EDUCATION

2014	**Bachelor's degree - B. TECH Computer Science & Engineering** Biju Patnaik University of Technology, Rourkela CGPA 7.4
2009	**Senior Secondary (CBSE - Class XII)** Guru Gobind Singh Public School, Bokaro 73.6 %
2007	**Higher Secondary (CBSE - Class X)** Guru Gobind Singh Public School, Bokaro 89 %

AWARDS & ACHIEVEMENTS

B. TECH Awarded scholarship for the academic year 2009 – 2010 (B. TECH 1st year)

Class XII Awarded scholarship for the academic year 2007-09 (Class XII)

EXTRA-CURRICULAR ACTIVITIES

Physical activities and sports (Swimming, Volleyball, Football)
Staying updated on current and new technologies