

Bilal Zafri

+91 9643543109 | bilal.zafri.work@gmail.com | [linkedin.com/in/bilalzafri](https://www.linkedin.com/in/bilalzafri)

Detail Oriented UiPath Advanced & AA Master Certified RPA Professional with extensive work experience in Analysis, Design Research & Development of Automation Projects. Having good hands-on experience on various market-leading RPA tools such as Uipath, Automation Anywhere, and Macro. Helping clients in getting the maximum ROI by automating repetitive tasks, reducing manual efforts, improving efficiency speed. Experienced in end-to-end RPA solutions.

TECHNICAL SKILLS & INTERESTS

Advanced:	UiPath, RE Framework, Orchestrator, Automation Anywhere, Algorithms.
Intermediate:	Python, VBA, SQL, Citrix, Rest API, JSON, Version Control, OCR
Familiar:	Regex Expression, VB.NET, Azure
Strength:	Persuasive, Adaptable, Resilience, Teamwork/Collaboration
Interests:	Sports Programming, Football, Anime.

EXPERIENCE

Lead Engineer Jul 2021 – Present

HCL Technologies

- Work on **2 major and 1 minor projects end-to-end**, Save a total of **4.5 FTE** and reduce average handing time per request from **52 second to 4 second** for one of the project by building **optimize solutions** and using **triggers**.
- Lead the end-to-end RPA workflow automation (documentation, designing, development, testing, deployment and maintain) using recommended best practice.
- Collaborate with the business transformation team and work with business stakeholders and internal teams, to design and deliver automated solutions, facilitating increased business efficiency and optimizing the cost of operations.
- Serve as a subject matter expert (SME) for others seeking to utilize RPA technologies to automate and streamline existing manual business processes.
- Tech/Tools: **UiPath, RE-Framework, Orchestrator, Python, OCR, VBA, MS Office, SQL, Web, Regex**

RPA Analyst Aug 2020 – Jun 2021

ANZA Services LLP

- Work on **3 major and 1 minor projects end-to-end**, Save a total of **3 FTE**, **improve customer satisfaction** by eliminate human error and providing concise information on timely manner using **Document Understanding** and proper **Exception Handling**.
- Developed the End-to-End workflows in the Client's own Re-framework template based on the requirement. Prepared PDD and SDD for every process and worked with stake holders to get it reviewed.
- Worked with Business Team and gathered all the requirements for the process to implement.
- Used Orchestrator Queues and Assets to store the Credentials and the URL's and Used Logging mechanism to find out the Errors or Exceptions according to the process.
- Tech/Tools: **UiPath, RE-Framework, Orchestrator, MS Office, Outlook, CMS**

RPA Developer Feb 2019 – Feb 2020

Setlife Global Aitrickz Pvt Ltd.

- Develops new processes/tasks/objects using core workflow principles that are efficient, well structured, maintainable and easy to understand through Automation Anywhere.
- Actively Participation in various business Requirements Gathering Meetings.
- Tech/Tools: **Automation Anywhere, Meta BOT, Control Room, MS Office**

EDUCATION

Accurate Institute of Management and Technologies Gr. Noida, India

Bachelor of Technology in Electronics and Communication Engineering

Aug. 2015 – July 2019

Karl Huber School Noida, India

Junior School

Aug. 2012 – July 2014

CERTIFICATES ACHIEVEMENTS

- **UiPath Certified Advanced RPA Developer.**
- UiPath RPA Solution Architect Foundation.
- UiPath StudioX Certified.
- **Automation Anywhere Master Certification V-11.**
- Automation Anywhere Advance Certification V-11.
- A core member of Smart India Hackathon 2019 (Software Edition) finalist team.
- Represented College in University Zonal Level coding competitions.
- Organize and manage 2017 & 2018 Tech fest in college.