

Rajat Pathak

Senior Salesforce Developer

An enthusiastic Salesforce Developer with continuous eagerness to grow and excel by offering solutions to businesses. Acquire quality to contribute in team's success through hard work, attention to detail and excellent organizational skills.



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WORK EXPERIENCE

Senior Salesforce Developer

TechAim Information Technologies Pvt. Ltd.

01/2022 - Present

Achievements/Tasks

- Sharing responsibility as Senior Salesforce Developer. Worked on Salesforce automation features to achieve the business objectives.
- Worked on Integrations, LWC, apex, triggers, Async Apex, Flows during this tenure. Mentored Junior Developers while working on project tasks.
- Working directly with clients to understand their business and requirements along with BA team, helped team to close the gap between requirement and solution understanding. Prepared technical documents and proposed best possible solution.
- Worked on Integrating various system to Salesforce(used Rest API, Webhook). Understood the stakeholders expectations and done the implementations.
- Debugged code and located root causes of problems by reviewing debug files and logs. Have been doing Code reviews to ensure incorporation of best practices.
- Worked on requirement estimation and timelines. Also, have been part of prospect call to represent Tech team in client acquisition.

Salesforce Developer

IQVIA

09/2021 - 12/2021

Achievements/Tasks

- Shared responsibilities for Solution proposal and Development.
- Worked closely with Salesforce Architect and Senior Developers for Solution Designing and PoC.
- Had been doing direct client interaction and part of requirement gathering.
- Worked on S-Docs integration with Salesforce and setup an public community to replicate clients existing website.

SKILLS AND SOFTWARES



CERTIFICATIONS

Salesforce Certified Administrator (2019 - Present)

Salesforce Certified App Builder (2019 - Present)

Salesforce Certified Platform Developer-I (2020 - Present)

Salesforce Certified Platform Developer-II (2020 - Present)

Salesforce Certified Community Cloud Consultant (2020 - Present)

Salesforce Certified Advance Administrator (2021 - Present)

PROJECTS

Decal panda (Georgia's State Healthcare Project) (07/2023 - Present)

- A public sector project which manages and helps state government to provide with Child healthcare.
- Worked with the a large Dev group on development of the Portal using LWC, Apex, Triggers.
- Used Salesforce's Experience cloud for portal. Used Gitlab for source code management.

PROBONO (An open site for Law firm) (03/2023 - 05/2023)

- Project offers an open site form to users to fill in and raise request to the law firm for their court cases. The request further analyzed based form filled and actions taken accordingly.
- Technology I have worked on during this projects are Site, LWC, Apex, Flow, Approval process, Rest API.

WORK EXPERIENCE

Application Development Analyst Accenture

11/2018 - 08/2021

Achievements/Tasks

- Shared responsibilities as both Salesforce Developer and Administrator to propose and implement solutions.
- Hands on experience in Salesforce Lightning and Apex.
- Debugged code and located root causes of problems by reviewing debug files and logs.
- Implemented accurate and efficient unit test scripts to manage and ensure functionalities.
- Worked closely with other business analysts, development teams to deliver high priority solutions and requirements for applications.
- Worked in a Partner community project for end to end solution delivery in Lightning and Org optimization.

Pune

EDUCATION

B.E.(Computer Engineering) Sinhgad College Of Engineering

08/2014 - 07/2018

Pune

PROJECTS

Merchant's Sales and Services(For Payment Gateway) (03/2022 - 03/2023)

- Project is to onboard the Merchants with the client's business using Salesforce. It captures the details of Merchant in salesforce and all the onboarding steps starting from KYC, been carried on salesforce.
- Different 3rd party systems have been integrated in to create lead, case and manage sales process.
- Partner community has been implemented to manage partner bank's lead, cases and integration has been done to view generated revenue via Partner.

Employee management system for Healthcare client (03/2022 - 06/2022)

- Project was to rate the employees who work on field by their Regional manager, District manager depending on the KPIs have been set for their role.
- Strong data security model had been implemented and information security had been ensured at each level.
- Created Lwc component, apex classes to fetch and display information of employees rating and enabled feature of giving rating by their RMs, DMs.

Nex system to Create contract in Salesforce (09/2022 - 12/2022)

- Project was implemented to create new Service contract and opportunity flow in Salesforce by scrapping legacy system of Share point.
- Complex business logic was created in Salesforce to decide the contract Renewal/Escalation using apex, flows. Existing integration of Salesforce and SAP system has been leveraged to get information in salesforce.
- Have also given business demo and technical handover to different teams. I have received appreciation from my project manager for my work.

Sales Cloud for Trading Client (01/2022 - 03/2022)

- Worked on requirement gathering and solution designing. Understood the business model and developed data model.
- Implemented Lead management, Sales management solutions. Worked on automations using Apex classes, Triggers, flows.

Community cloud for Healthcare Client (2021 - 2021)

- Worked on community setup and development using lightning component.
- Worked on S-Docs integration with Saleforce. Worked on UI design and cosmetics part, along with Apex, triggers.

Partner Community Cloud (2019 - 2020)

- Worked on Development of Partner Community project. Community is customized using Aura Components.
- Implemented features like Deal creation and Plan creation using Aura components.
- Have also done optimization related work to resolve governor limit issues which had been occurring in system.

LANGUAGES

English

Full Professional Proficiency

Hindi

Full Professional Proficiency

INTERESTS

Playing Ukulele

FIFA

Football

Trekking