Sonth Vishal

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Hyderabad, India

Objective:               ASSOCIATE BUSINESS ANALYST

Experience:             Business Analyst

Sutisoft Private Limited

February 2019 to Current

Job Description:

* Currently working on SAAS based, Expense Management and Accounts Payable Software Applications.
* Gathering requirements from stake holder, high level Management, converting requirements into Business requirement document.
* Identifying, defining and documenting business needs and objectives, current operational procedures, problems, input and output requirements and levels of systems access after consulting with functional unit management and personnel.
* Assisting technically in training and coaching professional and technical staff and working closely with Technical and Testing team on functionalities, requirements and created flow charts and use case diagrams to understand business needs.
* Working on waterfall model approach SDLC methodologies.
* Participating in user acceptance testing and undertaking the functionality testing of new system and maintained the data base servers.
* Assisting technically in training and coaching professional and technical staff.
* Conducted system edit clean ups by examining and resolving errors, which involves working directly with client provided data.
* Worked on end user administrative implementation support on client location.
* Worked on ticketing system to support and resolve queries and high escalated issues.
* Knowledge on Java and Data base SQL
* Knowledge on IT sales and Marketing.

Experience:             Associate

Wipro Limited

February 2018 to February 2019

Job Description:

* Worked on Client location (Google) on mapping applications.
* Using ATLAS tool which is SAP based software provided the technical support and resolve the issues which are faced by user.
* Provided on boarding support to multiple users.
* Change request and configurations and actively participated with Technical Team
* Project implementation and end user support.
* Performed the documentation related tasks for a particular project or all projects in general.
* Actively performed basic troubleshooting for various issues faced by the clients or internal employees while using the systems and applications.

Education:

* BTECH (Computer Science Engineering)

JBIET (JNTUH University)

2013-2017