

Dedicated professional, with **7.5 years** of experience, actively pursuing a dynamic position in Salesforce Testing, leveraging extensive experience in Salesforce CRM Testing, proficient in Defect Management, and the creation of comprehensive testing documentation to drive organizational growth and achievement.

CONTACT ME AT

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EDUCATION

●● 2015 | B.Tech. | Monad University, UP

CORE COMPETENCIES

- Software Test Life Cycle (STLC)
- User Acceptance Testing (UAT)
- Test Scenario Development & Execution
- Test Data Management
- Test Result Analysis and Documentation
- Cross-functional Collaboration
- Salesforce Workflow Automation
- Quality Assurance
- Agile Development
- Business Requirements Analysis
- Project Management
- Requirement Gathering
- Data Analysis and Security
- Stakeholder Communication

SOFT SKILLS

- Collaboration Skills
- Time Management Skills
- Interpersonal Proficiency
- Leadership Competence
- Decision Maker
- Problem-Solving Acumen

TECHNICAL SKILLS

Testing Expertise: Manual Testing, Salesforce Testing, Workday Testing

Salesforce CRM: Salesforce CRM Testing, Defect Reporting

Testing Phases: Smoke Testing, Sanity Testing, Functional Testing, Retesting, Regression Testing

Salesforce Proficiency: Salesforce Standard Objects, Custom Objects (e.g., Accounts, Contacts, Leads, Opportunity, Quote)

Test Artifacts: Test Plans, Test Scenarios, Test Cases

ALM and Defect Tracking: ALM Usage, Test Script Upload, Batch Runs, Defect Tracking

Documentation: Test Result Analysis

PERSONAL DETAILS

- **Date of Birth:** 30th June 1993
- **Languages Known:** English, Telugu, Hindi & Kannada
- **Address:** Andhra Pradesh- 533450

Harish Kamma
Salesforce Tester

PERSONAL PROFILE

- Accumulated professional experience in **Manual Testing**, specializing in **Salesforce Testing** and **Workday Testing**.
- Working as a **Salesforce Tester** at Sonata, responsible for **testing Salesforce field service** and optimizing **workforce management**.
- Proficient in **creating Salesforce profiles, permission sets**, and working with **standard and custom objects**.
- Proven track record of **preparing testing artifacts** such as **Test Plan, Test Scenario, and Test Cases**.
- Accomplished in various levels of **software test execution**, including **Smoke Testing, Sanity Testing & Re-Testing**.
- Recognized for **strong communication skills** and **ability to work collaboratively** in a team environment.

WORK EXPERIENCE

Jun 2022 - Present | Sonata | Role: Salesforce Tester

Project Executed:

Project: PMCHPS Services

Project Description: Managing Salesforce field service, previously known as field service lightning (FSL), involving comprehensive workforce management within Salesforce, continuously adapting and upgrading the Field Service Lightning (FSL) product to accommodate new features introduced with each Salesforce release.

Responsibilities:

- **Collaborating with various standard Salesforce Objects** such as Accounts, Contacts, Leads, and Quote Creation.
- **Customizing objects** as per specific business requirements.
- **Preparing comprehensive testing artifacts**, including Test Plans, Test Scenarios, and Test Cases.
- **Analyzing the application under test**, focusing on object identification.
- **Executing manual test cases** with the required test data; gaining expertise in Sales & Service Cloud Flows.
- **Creating and managing users and profiles** and engaging in requirement analysis and participating in sprint and walkthrough meetings to understand Business Requirements and project scope.
- **Contributing to writing User Story Documents** for specific features and understanding test scenarios.

Feb 2020 - Jun 2022 | NTT DATA (Pay Roll: Vaihuti Infotech) | Role: Software Engineer

Project Executed:

Project: Health Plan Manager

Project Description: Worked within the healthcare domain, providing treatment to private patients, medically insured patients, and NHS (National Health Service) patients. This project was affiliated with General Healthcare Group (GHG), managing over 100 hospitals and healthcare facilities in the UK.

Responsibilities:

- **Collaborated with various Salesforce objects**, including Accounts, Contacts, Leads, and Campaigns.
- **Customized page layouts and search layouts** for field organization.
- **Managed Salesforce Standard objects** and created Custom objects and fields.
- **Administered profiles, roles, and user permissions**.
- **Demonstrated proficiency in all phases** of the Software Test Life Cycle.
- **Performed Smoke, Sanity, Functional testing**, Retesting, and Regression Testing.
- **Tracked and reported defects** effectively and engaged in project reviews and prepared weekly status reports.
- **Uploaded test scripts into ALM** and executed batch runs and analyzed test results and reported defects.

Duration: Jun 2016 - Feb 2020 | Wells Fargo (Pay Roll: Vaihuti Infotech) | Role: Software Engineer

Project Executed:

Project: SFDC CEO Mobile Banking

Project Description: Facilitated secure customer access to their accounts through the SFDC CEO Mobile service. Offered additional functionalities beyond the SFDC CEO portal, including payments, deposits, commercial card management, account monitoring, loan management, and balance inquiries.

Responsibilities:

- **Demonstrated expertise in all phases of the Software Test Life Cycle**, and conducted Smoke, Sanity, Functional, Retesting, and Regression Testing.
- **Maintained comprehensive defect tracking & reporting**; participated in project reviews & generated weekly status reports.
- **Managed the upload of test scripts** into ALM for batch runs and analyzed test results and reported defects.