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# DIVYA VIJAYAN

BUSINESS ANALYST QUALITY ASSURANCE

## ABOUT ME

Energetic and highly motivated individual with 6 years of industrial experience with a demonstrated history of working in a product-based company. Good understanding of project life cycle and experience in developing all business and technical documents. Strong verbal and written communication with good exposure to working in a cross-cultural environment.

## SKILLS

- Agile Methodology
- Requirement Gathering & Analysis
- Stakeholder Relations
- Communication
- Time Management
- Documenting & Writing Reports
- Functional Requirements
- Software Development Life Cycle (SDLC)
- Software Testing Life Cycle (STLC)
- User Acceptance
- Manual Testing
- Test Scripts
- Test Plan, Test Cases, Test Execution and Reporting.

## EXPERIENCE

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- Worked with requirement providers to gather and analyse requirements, conduct and participate in meetings/workshops to understand requirements.
- Write functional/technical specifications for development team.
- Generating reports such as defect analysis report, project status report, etc.
- Actively participated in requirement analysis and test design.
- Ensure that the final product satisfies the product requirements and meet end-user expectations.
- User Acceptance Testing

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- Understand the application testing requirements and to prepare test plan & test strategy.
- Create test specifications document detailing the high-level scenarios as per approved requirements.
- Tracking, reporting and verifying defects to ensure that issues are resolved promptly.
- Communicate quantitative and qualitative findings from test results to the development team.
- Prioritizing work from high to low and plan to work accordingly. Analyzing all associated risks before prioritizing the work.
- Ensure that the final product satisfies the product requirements and meet end-user expectations.



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**INTERN • DHI SIGMA SYSTEMS PVT LTD • APRIL 2013 – SEPTEMBER 2013**

## **PROJECTS**

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### **SPECIAL EDUCATION • ROLE – QUALITY ASSURANCE**

A special education system for the kids affected by a syndrome 'Autism'. Automation of academic and behaviour assessments. Automate creation of individual education plan and customized lesson plan. Advanced and complex graphing features to analyse data. Data Analytics to predict behaviour correlations and optimise lesson delivery.

### **WAREHOUSE MANAGEMENT SYSTEM • ROLE – QUALITY ASSURANCE**

WMS is a part of supply chain and primarily aims to control storage and the movement of goods within the Warehouse and process the transactions like receiving, picking and shipping. They also manage Administrative services, Locations, Products, Product availability and Product demands.

### **SALES FORCE • ROLE – BUSINESS ANALYST/QUALITY ASSURANCE**

Salesforce works on eliminating the inefficiencies that creep into the distribution network as a consequence of manual planning. With automated sales and supply route generation, the solution increases the asset utilization and coverage, cuts down the distanced travelled by the sales executives & delivery vehicles. Additionally, the solution has been found to increase the operational efficiency and improved cost saving.

### **FUEL TRACK • ROLE – BUSINESS ANALYST/QUALITY ASSURANCE**

Fuel track is used in large scale industries for the supply of fuel from the tankers to their targets, it could be either generators, machines, vehicles, cranes etc. This application basically tracks the fuel distribution keeping in account of their Odometer readings and Fuel readings. Web and mobile versions are available.



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**ASSET MANAGEMENT • ROLE – BUSINESS ANALYST/QUALITY ASSURANCE**

Asset management is a systematic approach to the governance of a group of entities over their whole life cycles. This involves the practice of managing the entire life cycle right from the Manufacturing, Generation of QR Codes, Packaging, dispatching them to the various sites, received assets from the distributors and finally Assets installed in store. Both Web and Mobile versions are available.

**EDUCATION**

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**MSC IN BIOTECHNOLOGY • 2009 • BANGALORE UNIVERSITY**

**BSC IN BIOTECHNOLOGY • 2007 • BANGALORE UNIVERSITY**



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