Sachin **Vakkund**

**Phone:** +91 9743322019

**Email:** [sachinvakkund6@gmail.com](mailto:sachinvakkund6@gmail.com)

|  |  |
| --- | --- |
| **OBJECTIVE** | Experienced, Result-Oriented professional with critical-thinking, problem- solving and planning skills. Aiming to leverage my abilities to successfully  fill the Software Professional role in the company. |

|  |  |
| --- | --- |
| **WORK EXPERIENCE** | 03/2019 - Present  **Sr. Associate - Infrastructure**  **Sutherland Global Services**, Bangalore Responsibilities:   * Working as part of a project team to coordinate troubleshooting and determine project scope with NetApp Storage technologies. * Working on Hardware, Core & NAS Troubleshooting (Object/File/Block Storage). * Knowledge on Virtualization as Storage Virtual Machines (SVM) in NetApp Environment. * Experience in SAN & Switch troubleshooting for customers using Metro-Cluster NetApp Storage. * Knowledge on TCP/IP, DHCP, DNS, Shell Scripting. * Knowledge on AD Group Policies. * Working experience on supporting Enterprise class data centre remotely. Monitoring tools like Splunk, Zabbix. * Sound understanding of MS SQL, MYSQL, Linux, Python Scripting. * Trained customers with knowledge base and provided end-to-end support. * Planned and Implemented new ways to improve the process cycle.   09/2018 – 03/2019  **HPE Support Engineer**  **Hewlett Packard Enterprise**, Bangalore Responsibilities:   * Assisted Global customers in Troubleshooting HPE 3PAR L1 support. * Worked on multiple L1 level escalations during crisis * Handled and assigned cases within team to collectively provide proactive assistance to customers * Managed a group of team for Hardware related compatibility troubleshooting and OS Upgrades.   05/2018 – 09/2018  **Systems Analyst**  **ID4 Realms InfoTech Pvt Ltd**, Pune, Maharashtra Responsibilities:   * Explored and Worked under Start-Up environment * Was responsible in marketing & sales initiatives, operational objectives, solution architecture, process improvements, account   management, customer relations and market analysis & business development. |

* Led Team to overlook the design, development and maintaining the quality of products, strategy, business, development, delivery of products, services & solutions

|  |  |
| --- | --- |
| **SKILLS** | * NetApp Storage Technologies, HPE 3PAP Storage, Java, J2EE, Python, ML, Hadoop * Strong initiative, innovative thinking skills, and the ability to analyze details and adopt a big-picture view * Strong knowledge of various data warehousing methodologies and data modeling concepts. * Strong analytical skills with the ability to collect organize and analyze large amounts of information with attention to detail and accuracy. |
| **EDUCATION** | 2015 - 2018  **Master’s in Computer Science & Applications**  KLE Technological University   * Scored 7 CGPA in Master's Degree * Built an Android Application for Live Video Streaming using WebRTC * Started web application project for rental and sales of properties in local area * Lead Technical Fest Organizer for Yearly Tech event 2017   2012 - 2015  **Bachelor’s in Computer Science & Applications**  Jain College of BCA   * Built an Android Application on E-Notice board for Schools and Colleges * College Runner for 400 Mts Relay Race * Attended workshops on Ethical Hacking * Experimented various Operating System installation |

|  |  |
| --- | --- |
| **PROJECTS** | 2018  **Live Video Streaming with Android WebRTC**  SLV Technologies Pvt Ltd   * Built Real-time video streaming android app using audio/video codecs like H.263. * Used WebRTC with RTP protocol along with streaming APIs for P-to-P communications. * A complete Open source project on live video streaming.   2017  **Shoutout.com**  Academic Project   * Using web technologies including Javascript, JSON, and PHP, built a dynamic project on Q&A forum * Users can post discussion topics or feeds for community discussions |

|  |  |
| --- | --- |
| **LICENSES AND**  **CERTIFICATIONS** | * Certified in **AWS Machine Learning Foundations** by Udacity * Certified **Data Scientist** by Simplilearn * Certified **Programmer** issued by **KEONICS Karnataka** |
| **PERSONAL INTERESTS** | * A team player mentality, perseverance, determination, and analytical ability * Music Production |
| **PERSONAL DETAILS** | **DOB**: 10 Dec 1994  **PHONE**: +91 9743322019  **EMAIL**: [sachinvakkund6@gmail.com](mailto:sachinvakkund6@gmail.com)  **LINKEDIN**: https://[www.linkedin.com/in/sachinvakkund/](http://www.linkedin.com/in/sachinvakkund/) |

