Sachin **Vakkund**

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| **OBJECTIVE** | Experienced, Result-Oriented professional with critical-thinking, problem- solving and planning skills. Aiming to leverage my abilities to successfullyfill the Software Professional role in the company. |

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| **WORK EXPERIENCE** | 03/2019 - Present**Sr. Associate - Infrastructure****Sutherland Global Services**, Bangalore Responsibilities:* Working as part of a project team to coordinate troubleshooting and determine project scope with NetApp Storage technologies.
* Working on Hardware, Core & NAS Troubleshooting (Object/File/Block Storage).
* Knowledge on Virtualization as Storage Virtual Machines (SVM) in NetApp Environment.
* Experience in SAN & Switch troubleshooting for customers using Metro-Cluster NetApp Storage.
* Knowledge on TCP/IP, DHCP, DNS, Shell Scripting.
* Knowledge on AD Group Policies.
* Working experience on supporting Enterprise class data centre remotely. Monitoring tools like Splunk, Zabbix.
* Sound understanding of MS SQL, MYSQL, Linux, Python Scripting.
* Trained customers with knowledge base and provided end-to-end support.
* Planned and Implemented new ways to improve the process cycle.

09/2018 – 03/2019**HPE Support Engineer****Hewlett Packard Enterprise**, Bangalore Responsibilities:* Assisted Global customers in Troubleshooting HPE 3PAR L1 support.
* Worked on multiple L1 level escalations during crisis
* Handled and assigned cases within team to collectively provide proactive assistance to customers
* Managed a group of team for Hardware related compatibility troubleshooting and OS Upgrades.

05/2018 – 09/2018**Systems Analyst****ID4 Realms InfoTech Pvt Ltd**, Pune, Maharashtra Responsibilities:* Explored and Worked under Start-Up environment
* Was responsible in marketing & sales initiatives, operational objectives, solution architecture, process improvements, account

management, customer relations and market analysis & business development. |

* Led Team to overlook the design, development and maintaining the quality of products, strategy, business, development, delivery of products, services & solutions

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| **SKILLS** | * NetApp Storage Technologies, HPE 3PAP Storage, Java, J2EE, Python, ML, Hadoop
* Strong initiative, innovative thinking skills, and the ability to analyze details and adopt a big-picture view
* Strong knowledge of various data warehousing methodologies and data modeling concepts.
* Strong analytical skills with the ability to collect organize and analyze large amounts of information with attention to detail and accuracy.
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| **EDUCATION** | 2015 - 2018**Master’s in Computer Science & Applications**KLE Technological University* Scored 7 CGPA in Master's Degree
* Built an Android Application for Live Video Streaming using WebRTC
* Started web application project for rental and sales of properties in local area
* Lead Technical Fest Organizer for Yearly Tech event 2017

2012 - 2015**Bachelor’s in Computer Science & Applications**Jain College of BCA* Built an Android Application on E-Notice board for Schools and Colleges
* College Runner for 400 Mts Relay Race
* Attended workshops on Ethical Hacking
* Experimented various Operating System installation
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| **PROJECTS** | 2018**Live Video Streaming with Android WebRTC**SLV Technologies Pvt Ltd* Built Real-time video streaming android app using audio/video codecs like H.263.
* Used WebRTC with RTP protocol along with streaming APIs for P-to-P communications.
* A complete Open source project on live video streaming.

2017**Shoutout.com**Academic Project* Using web technologies including Javascript, JSON, and PHP, built a dynamic project on Q&A forum
* Users can post discussion topics or feeds for community discussions
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| **LICENSES AND****CERTIFICATIONS** | * Certified in **AWS Machine Learning Foundations** by Udacity
* Certified **Data Scientist** by Simplilearn
* Certified **Programmer** issued by **KEONICS Karnataka**
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| **PERSONAL INTERESTS** | * A team player mentality, perseverance, determination, and analytical ability
* Music Production
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| **PERSONAL DETAILS** | **DOB**: 10 Dec 1994**PHONE**: +91 9743322019**EMAIL**: sachinvakkund6@gmail.com**LINKEDIN**: https://[www.linkedin.com/in/sachinvakkund/](http://www.linkedin.com/in/sachinvakkund/) |

