

## PRIYESH SINGH

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### CAREER OBJECTIVE:

To work in an innovative and challenging environment, thereby helping the organization to achieve its objectives in the most efficient manner by applying my skills and have respect in an organization.

### EXPERIENCE SUMMARY:

- 4+ years of experience in the area of Software Testing.
- Proficient in web-app and mobile application testing (Android, iOS)
- Experience in Functional testing, Black box testing Smoke Testing, Integration testing, System testing, Regression testing, Accessibility testing, Web testing, Data migration, and testing.
- Experience in requirement analysis, test design (test scenario & test case creation), execution of test cases, test data creation.
- Having exposure of all stages of SDLC, STLC and Defect life cycle.
- Worked in the Agile product development methodology.
- Good understanding of JIRA, Confluence and Zephyr.
- Knowledge of API testing using POSTMAN and SoapUI.
- Communication with client and stack holders in regular basis which included Status Calls, Requirement discussion call, Test Case Walkthroughs, Issue etc.
- Experience in the ZDT (Zero Down Time) testing.

### EDUCATION:

- PG-DMC – Sunbeam institute, Pune in JAN - 2017
- B.E. (EEE) with 71.42% (CSVТУ Bhilai, Chhattisgarh) in 2014
- 12<sup>th</sup> with 86% (Chhattisgarh Board) in 2010
- 10<sup>th</sup> with 86.5% (Chhattisgarh Board) in 2008

### ACHIEVEMENTS AND AWARDS:

- Received Man of the TRR9.3 award for my performance.
- Received client appreciation by VP of the company for the successful release of project.
- Received client appreciation by the QA Manager for the most Test case execution and most bug reported.
- Received **Vigent Victor** award for the best performance as an individual.
- Received **Best Team** award in for the OneApp project.

### TECHNICAL SKILLS:

- **Program Management tool:** TFS, JIRA, Confluence
- **Testing Skills:** Mobile applications (iOS and Android), Web application
- **Test Management tool:** Zephyr
- **Database:** My SQL
- **Programming Language:** Core Java
- **Automation testing & Tools:** Selenium Webdriver
- **Framework:** TestNG, Maven
- **Domain Knowledge:** Healthcare and CRM (Customer relationship management)

**PROFESSIONAL EXPERIENCE:**

Organization	From	To	Designation
Vignet IT Solutions Pvt. Ltd.	March 2017	September 2019	QA Engineer
eGain Communication	September 2019	Till Date	Engineer I, QA

**Project Synopsis**

Project Name	Client	Duration
OneApp	Medtronic (Medical Equipment Company)	March 2017 to Sept 2018

**My Roles:**

- Testing of Mobile application on different OS level (iOS and Android).
- Performed Functional testing, Black box testing, Defect management and test management using TFS.
- Requirement gathering and analysis, Test planning, Test case design and execution.
- Defect management and test management using TFS.
- Performed localization for 11 supported languages by the application.
- Performed Bluetooth Compatibility testing for Android devices.

Project Name	Client	Duration
CareLink Mobile	Medtronic (Medical Equipment Company)	Sept 2018 to March 2019

**My Roles:**

- Testing of Mobile application on different OS level (iOS and Android).
- Performed UI testing, UX, functional testing, Defect management and test management using TFS.
- Requirement gathering and analysis, Test planning, Test scenario creation, Test case design and execution.

Project Name	Client	Duration
All of Us Research program	National Institute of Health	March 2019 to Sept 2019

**My Roles:**

- Performed the Mobile and Web application testing of the Participant portal.
- Performed the Web application testing of the Admin portal.
- Data Migration and testing.
- Configuration from Admin side and testing.
- Database SQL testing.

Project Name	Duration
eGain customer application	Sept 2019 to Till date

**My Roles:**

- Performed web application testing of different types of Inbound, Outbound and Alarm workflows in Email communication channel.
- Performed the integration testing of eGain application with Facebook, Instagram and Twitter to handle the customers queries.
- Performed the SSO Configuration testing with application with 3<sup>rd</sup> party IDP.
- Performed the testing of Admin and Advisor desktop.
- Performed the accessibility and localization testing of the application.
- Performed the ZDT (Zero Down time) Testing to test the application while upgrading and downgrading the version of the application.
- Performed the SQL (Database) testing.
- Worked on the API testing using POSTMAN tool.
- Worked on the Web Automation testing using Selenium with JAVA.

I hereby declare that the information furnished above is true to the best of my knowledge.

**Date:**

**(Priyesh Singh)**