

**Ameya Hugewar**

**Salesforce Developer| Digital | CRM|**

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**Location:** Nagpur, Maharashtra, INDIA

**SKILLS:**

**Salesforce:** Salesforce.com, Community Cloud, Experience cloud, APEX, Aura Component/ Visualforce / LWC, Integrations, Reports/Dashboard, Triggers, App Builders, Flows, Admin, Data loader, Workflows, Web Services, Sites, Customization, SOQL, SOSL

**TOOLS:** VSCode, Postman, JIRA, GIT, Workbench, Data Loader, ANT Migration Tool

**LANGUAGES**: Apex, Java, JavaScript

**OPERATING SYSTEMS:** Windows, IOS, LINUX

**CERTIFICATIONS:**

1. Salesforce Certified Platform Developer 1
2. Salesforce Certified Administrator
3. Salesforce Certified Omni Studio Developer
4. Salesforce Certified Platform App Builder
5. Salesforce Certified JavaScript Developer 1
6. Salesforce Certified Platform Developer 2

* Performed detailed analysis of business and technical requirements and designed the solution as per the clients need, Provided the estimations for requirements.
* Hands-on experience on configurations like custom objects & fields, page layouts, custom Tabs, validation rules, Workflows, Process Builder, Flows, Reports and Report Type.
* Expertise on Salesforce Security Model (Profiles & Roles, OWD, Sharing Rules, Permission Sets and Apex Sharing).
* Creating Unmanaged and Managed Package for App Listing on AppExchange.
* Code optimization as per best practices and security vulnerability checks
* Deployment through ANT Migration tool, Workbench, Changesets, Copado.
* Excellent communication and collaboration skills to have effective customer interaction and work effectively with the team.
* Ability and desire to learn new skills and take on new initiatives.
* Developing controller Apex Classes for LWC, Writing Test classes/Unit test cases as per the customer’s requirements.

**EXPERIENCE**

**Persistent Systems Ltd. (AUG 2019 – Present)**

**Role: Salesforce Developer**

## Aditya Birla Group

**Overview**: Customer is the world’s leading sustainable manufacturer and supplier of carbon black additives. They mainly deal with Rubber and specialty business units. The customer is the right partner with the right product for superior performance in any application for tires, specialty blacks, and mechanical rubber goods. They are doing enhancements of the application by using agile methodology.

We provided Customer with Salesforce CRM (Customer Relationship Management) OOTB (Out of the Box) and custom solutions to manage their business insights.

**Technologies:** Salesforce: Apex, LWC (Lightning Web Components), Visualforce, Aura, Built Salesforce Communities, Integration with - SAP

**Key Contributions:**

* + Worked closely with **Customer business analysts and gathered requirements.**
  + Involved in preparing the **technical documents** of the applications.
  + Was an integral part of the overall development process starting from:
    - **Business analysis**
    - **Requirements gathering**
    - **Providing the development approach or viable solutions to the customers.**
    - **Metadata configuration**
    - **Hands-on Development**
    - **Writing Test classes/Unit test cases**
    - **Deployment through ANT Migration tool, Workbench, Changesets**.
  + **Delivered technical solutions** and **patch fixes** to **the customers**.
  + I actively **reviewed peers’ code** and found out a couple of vulnerabilities before going into production.
* **Cisco Inc.**

**Overview**: Customer is an American multinational conglomerate headquartered

in San Jose, California. This was a migration project from Classic to Lightning which included adding new features to the existing implementation.

**Technologies:** Apex, Visualforce, LWC, Copado

**Key Contributions:**

* **Created Custom LWC components as per the requirements**.
  + - **Developing controller Apex Classes for LWC, Writing Test classes/Unit test cases**
* **Deployment through Copado deployment.**

## Acqueon Technologies, Inc

**Overview**: Customer conversational engagement software lets customer-centric brands orchestrate campaigns and proactively engage with consumers for sales, service, and collections using voice, messaging, and email channels. Customer leverages a rich data platform, AI, and intelligent workflows to let enterprises maximize the potential of every customer conversation.

**Technologies:** Salesforce: Apex, LWC, Visualforce, Aura, Service Cloud

**Key Contributions:**

* + Involved in preparing the **technical documents** of the applications.
  + Was an integral part of the overall development process starting from:
    - **Business Analysis, Requirements gathering.**
    - **Providing the best development approach or viable solutions to the customers.**
    - **Processing different events received from Customer Softphone in Salesforce (Create Object, Update Object, Omnichannel State Change, Search and Screen Pop, URL Screen Pop, Direct Screen Pop Event)**
    - **Writing Test classes/Unit test cases**
    - **Error Logging Framework (for logging errors, Creating log records for the failure of any events processing)**
    - **Creating Unmanaged and Managed Package for App Listing on AppExchange.**
    - **Running different scans for code optimization and security vulnerability checks including PMD, OWASP ZAP Security Scan, Checkmarx scan, and optimizing the code based on the reports.**

* **Apple Inc.**

**Overview**: Apple Inc. is an American multinational technology company specializing in consumer electronics, software and online services headquartered in Cupertino, California, United States.

**Technologies:** Apex, LWC, GitHub, Salesforce Flows

**Key Contributions:**

* + - **Created Custom LWC components as per the requirements.**
    - **Developing controller Apex Classes for LWC, Writing Test classes/Unit test cases**
    - **Worked on Expression sets for complex calculations in Apex.**
    - **Worked on Lead SLA process and created multiple flows for it.**
* **Worked on Experience builder for building Community Website**

**EDUCATION**

* BACHELOR OF ENGINEERING from **RASHTRASANT TUKADOJI MAHARAJ NAGPUR UNIVERSITY, Nagpur** with distinction in June 2019

**REWARDS AND RECOGNITIONS**

* Received Bravo Individual Award at Persistent Systems (Jan 2020, Dec 2021, Oct 2022)
* Received Top-Talent Award in Persistent Systems for 3 consecutive years.
* Worked with clients on one-on-one basis and regularly received appreciations from clients for successful on-time delivery of zero-defect deliverables.
* Received appreciations from top level management at Birla Carbon, Cisco, and Apple Project.