# Anil L. Kolhe

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# Executive Summary

IT Professional with 15+ years of rich and diverse experience in Agile Program Management and Software development. Expertise primarily in Banking, Financial, Retail, Insurance and Telecom domains. Successfully led multiple delivery engagements including large scale complex transformation programs, custom development, and product implementation.

# Experience Summary

* Experience in Managing and leading various complex IT projects from end-to-end delivery
* Experience in working on Customer portals, apps and APIs for richer experience and better ROI
* Strong experience in working on Onshore-Offshore model and working closely with clients
* Profession expertise in managing Agile projects with Certified Scrum master (CSM) and PMP certification
* Organized and facilitated Agile training sessions and Scrum ceremonies in Agile environment while working in Scrum master role
* Expertise in various tools like JIRA, Confluence, Microsoft Azure DevOps, MS Office (Including MS Project) & other Project Planning tools
* An in-depth understanding of all the phases of Software Development Life Cycle (SDLC), Project management, Agile (Scrum, SAFe, Kanban) and Waterfall methodology.
* Improved team production and efficiency with cross training along with best practices of project and team management processes.
* Coach teams in the correct understanding of Agile values, principles and applicable frameworks to get most value out of them within the context of the project.
* Work with the organization and/or other teams in order to remove or mitigate impediments and minimize impact to the product development process.
* Set up teams by raising requests as needed, selecting team members based on project needs & engagement constraints and setting them up for success by building a shared understanding of the client expectations and engagement conditions.
* Manage Risk & Dependency effectively to minimize impact on timelines
* Experience and extensive knowledge of Banking & Payment Gateway (Mobile app development and financial systems), Retail & e-Commerce.
* Improved team production and efficiency with cross training along with best practices of project and team management processes
* Identifying business problems, devising business strategies, goals and objectives helping the top management
* Excellent command in MS Excel and MS PowerPoint
* Flexible and adaptable working style to work with multiple stakeholders
* Good experience on resource management and MI & Reporting.
* Experience on SharePoint application
* Flexible and adaptive in working style to work with multiple stakeholders
* Excellent communication skills – written & verbal
* Expert in tracking multiple task and timely status reporting with follow ups.

# Technical Summary

* Management: JIRA, Confluence, Zephyr, TFS, Kanban, Trello, Test Director,
* DevOps: Jenkins, Vagrant, Salt Stack, Code Build, Bamboo,
* Code Repository: GitHub, Gutbucket, SVN, CVS.
* Languages: Python, Java, Shell Script
* Cloud: Amazon AWS # EC2, S3, Lambda, IAM, VPC, CloudTrail, CloudWatch, RDS, ECS, EKS
* Virtualization Tool: VMware ESX Server, VMware Workstation, Hyper-V
* Databases – Oracle, MySQL, Ingres
* Operating Systems: Windows, Linux, Android, iOS

Professional Experience

### Organization: Cybage Software India Pvt. Ltd, Pune 14th Jun 2010 – Current

**Client # Tech Data Role: Project Manager/Scrum Master**

Tech Data is one of the world’s largest technology distributors. They help companies like HP, Apple,

Cisco, Microsoft — and hundreds of others — bring their products to market and offer a wide range of technical and business support services. They certify, train, instruct and support their reseller customers, and help configure, install and finance their purchases. Many of the hardware devices and software applications that you use in your daily life have passed through our logistics centers on their way to market

**Responsibilities:**

* Partner with agile teams and agile leaders in a thought-provoking and creative process that inspires them to maximize their potential.
* Grow agile teams, agile leaders and the agile ecosystem in ways that allow them to become gradually more independent, cross functional and eventually, self-sustaining agile practitioners.
* Implement Lean-Agile concepts, frameworks – Scrum, Kanban, XP practices with DevSecOps concepts
* Create project plans with appropriate milestones involving all stakeholders from Organization levels
* As a mentor provide services and support the growth of agile at both team and individual levels
* Actively guide/ help in Change Management in the transformation at all levels
* Help the teams to set-up – Product backlog setup, Conduct - PO, SM & Team training, Guiding the teams in writing user stories, estimation etc. help defining the ways of working etc.
* Assess the maturity of the team regularly, identify opportunities for improvement and define the roadmap to
* Facilitate scrum ceremonies such as Sprint planning, Daily Standup, Story grooming, Sprint review and Sprint retrospective
* Help team in removing or mitigating impediments found during Software development life cycle and help in timely delivery
* Create and share financial forecasts reports with Stakeholders on a weekly basis to manage revenue margins and meet the targets
* Manage team leaves/vacations requests helping the team to assess the delivery & financial implications and plan accordingly to avoid/mitigate impacts.
* Manage customer satisfaction through the regular submission of surveys and follow through corrective/improvement actions with the team as needed.

**Client # Global Collect – Ingenico Role: Project Manager/Scrum Master**

Ingenico Group has led the payment industry for more than 30 years to become the global leader in seamless payment. We provide smart, trusted and secure solutions to empower commerce across all channels: in-store, online and on mobile. Payment is the universal and decisive element that connects merchants and consumers in the act of making a purchase. Today, consumers want a fast, simple and secure purchasing experience whether they are in store, at home or on the street, whatever the device or technology. We are the trusted partner for merchant’s eager to make payments that fulfill these criteria to the highest standards.

All in all, we reduce the complexity of payments for merchants across all channels, and we provide more payment alternatives that drive new sales opportunities whilst enhancing consumer experience.

**Responsibilities:**

* Organize and facilitate Agile and Scrum meetings, which included Sprint Planning, Daily Scrums or Standups, Sprint Check-In, Sprint Review & Retrospective.
* Work on Agile engineering practices such as TDD, BDD, CI
* Help and work with project teams to ensure overall delivery
* Set up and configure JIRA tool for Epics, Stories and maintain team dashboards
* Strong in stakeholder management and communication
* Create project delivery schedule by working with stakeholders and also, create resource requirement plans.
* Provide support and training to the team regarding project schedule, development progress and milestone achievement schedule.
* Reported progress to all stakeholders through Sprint Burn-Down Reports, Iteration Burn-Down Reports, and velocity target updates.
* Operated in 2-3-week sprints to ensure softer delivery of application in iterative manner.

**Client # Worldline – fuelGenie (Mobile App) Role: Project Lead**

FuelGenie is owned and operated by Worldline IT Services UK Limited, working with Tesco, Morrisons and Sainsbury's. Worldline IT Services Limited has been operating fuel card programs for the UK’s leading supermarkets for 17 years.

**Responsibilities:**

* Participate in regular meetings with management, assessing and addressing issues to identify and implement improvements toward efficient operations
* Improve, execute, and effectively communicate significant analyses that identify meaningful trends and opportunities across the business
* Interpret data, analyze results using analytics, research methodologies, and statistical techniques
* Prepare, analyze, and summarize various weekly, monthly, and periodic operational results for use by various key stakeholders, creating reports, specifications, instructions, and flowcharts
* Conduct full lifecycle of analytics projects, including pulling, manipulating, and exporting data from project requirements documentation to design and execution

**Client # SaltStack Enterprise Role: Project Lead**

SaltStack Enterprise is proven, built and packaged for the unique requirements of enterprise IT and Web-scale operations and DevOps organizations. Built on the same core elements of Salt used by thousands of organizations to orchestrate and automate complex infrastructure and application environments.

**Responsibilities:**

* Task allocation within team- Daily / Weekly, and congregate tasks performed by them.
* Solving technical issues faced by team based upon experience and troubleshooting skills.
* Creating presentation and delivering knowledge session related to product and domain.
* Reporting, creating communication plans, deployment activities and analyzing data
* Verifying the core functionalities of SMP along with its integration.

**Client # 5 Symantec Role: Tech Lead**

Symantec Management Platform provides a set of services that can be leveraged by IT-related solutions. Solutions plug into the platform and take advantage of the platform services, such as security, reporting, communications, package deployment, and CMDB data.

**Responsibilities:**

* Task allocation within team
* Mentoring team and resolving technical issues
* Implementation of Night-watch tools for UI

### Organization: Tarmin Technologies India Pvt. Ltd, Pune 18th Aug 2008 - 13th Jun 2010

**Client # 1 GridBank Platform Role: Sr. Software Engineer**

Library science process of organizing and managing collections of information, Sources, resources and services, GridBank organizes and manages fixed content data by permitting Users to publish, search, share, access and shred. While Information growth continues at an accelerated rate, GridBank is said to follow a WARM (Write Any, Read Many) solution, permitting users to publish an infinite amount of information.

**Responsibilities:**

* Involved in requirement analysis, and development of Web and Clients/Server applications.
* Involved in the User Requirement Analysis, Functional Requirement Analysis, Use Case Analysis, Design Document Analysis, Preparing test scripts.
* Effectively worked with development team to resolve Product Issues.
* Effective Defect Tracking and reporting using Test Director to improve communications and to reduce delays.

### Organization: Luscious Technologies Pvt. Ltd, Pune 3rd Apr 2006 – 15th Aug 2008

**Client # 1 Backup Shield Professional Role: Software Engineer**

Back Shield Professional is a desktop application which provides the user to take system and personal data backup on different storage locations (on local drives, USB storage device, CD/DVD's, LAN locations etc.). The application provides the different backup strategies for the users to make their data more secured and ready to available on restore on data loss. This application provides the real time data back- up and restoration.

# Education/Certification

* Bachelor of Engineering (Mechanical); Pune University
* Certified Scrum Master (CSM)

Place: Pune (Anil Kolhe)